MAZDA CX-6e

CONNECTED SERVICE MANUAL

A Word to Mazda Owners

Thank you for choosing a Mazda. We at Mazda design and build vehicles with complete customer satisfaction in mind.

To help ensure enjoyable and trouble-free operation of your Mazda, read this manual carefully and follow its recommendations.

Our nationwide network of Mazda professionals is dedicated to providing you with the best possible service.

We assure you that all of us at Mazda have an ongoing interest in your motoring pleasure and in your full satisfaction with your Mazda product.

Mazda Motor Corporation

HIROSHIMA, JAPAN

Please be aware that this manual applies to all models, equipment and options. As a result, you may find some explanations for equipment not installed on your vehicle.
Note: Screen shots of display screens may differ from actual vehicle.

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How to Use This Manual

We want to help you get the most driving pleasure from your vehicle. Your owner's manual, when read from cover to cover, can do that in many ways.

Illustrations complement the words of the manual to best explain how to enjoy your Mazda. By reading your manual, you can find out about the features, important safety information, and driving under various road conditions.

The symbol below in this manual means “Do not do this” or “Do not let this happen”.



References to left hand and right hand are made as if facing in the same direction the vehicle faces. Although this manual explains a left-hand-drive model, it also applies to right-hand-drive models.

Index:A good place to start is the Index, an alphabetical listing of all information in your manual.

You'll find several WARNINGs, CAUTIONs, and NOTEs in the manual.

⚠ WARNING

A WARNING indicates a situation in which serious injury or death could result if the warning is ignored.

⚠ CAUTION

A CAUTION indicates a situation in which bodily injury or damage to your vehicle, or both, could result if the caution is ignored.

NOTE

A NOTE provides information and sometimes suggests how to make better use of your vehicle.

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1 Overview

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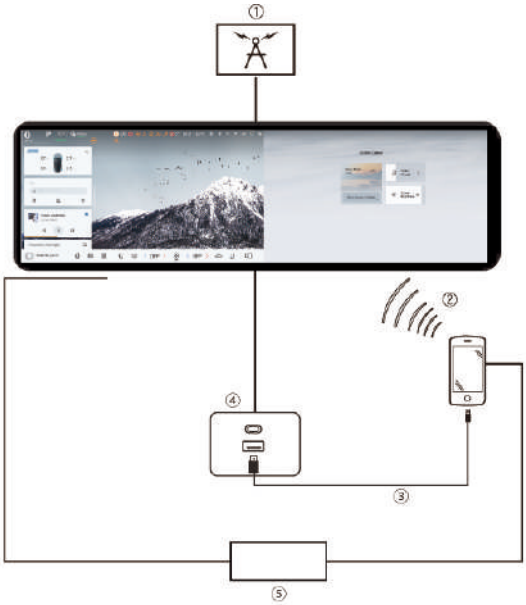
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What is Connected Service?

▼What is Connected Service?



1. Radio
2. Bluetooth® Media / Bluetooth® Phone / Wi-Fi / Apple CarPlay / Android Auto™
3. USB Video/USB Picture/USB Music
4. USB port
5. In-vehicle intelligent application platform

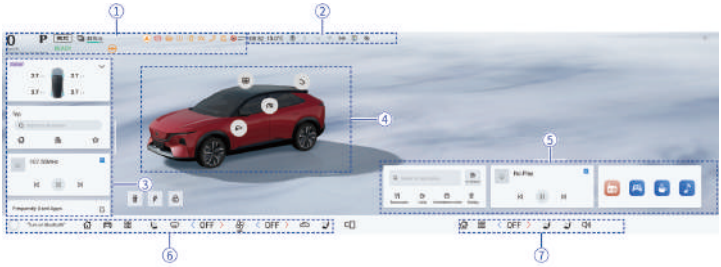
NOTE

- Two USB ports are located beneath the centre armrest. The lower USB Type-A port supports data transfer, Apple CarPlay®, and Android Auto™; the upper USB Type-C port is for charging only.

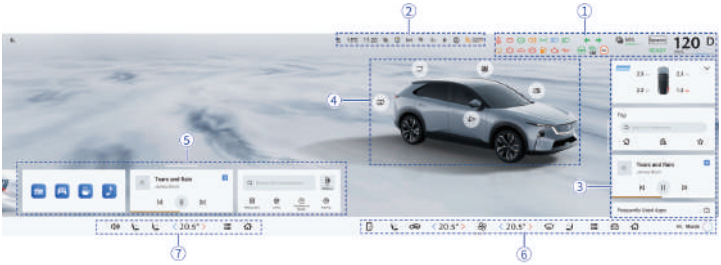
What is Connected Service?

After the Connected Service home screen is activated, the home interface displays the following information:

Left-hand drive models



Right-hand drive models



① Centre Display: shows speed, gear position, driving range, READY indicator, and other indicators.

② Top Status Bar: shows information about the driver's centre, Bluetooth®, network signal, Wi-Fi, wireless charging, privacy authorisation, etc.

③ Driver Screen Widgets: includes vehicle information, navigation, music, phone, quick access widget, swiping to the bottom, tapping "Edit" to edit, swiping from left to right to hide the quick access widget.

④ 3D Vehicle Control: includes controls for four door windows, Digital Rearview Mirror Adjustment, sunshade (open/close), and power liftgate (open/close).

⑤ Front Passenger Screen Widgets: includes navigation, music, quick access widget, swipe from top to bottom to hide the widget.

⑥ Bottom Navigation Bar: includes AI voice navigation, HOME, Vehicle Menu, app centre, A/C / seat settings, CPAA connection, etc.

⑦ Secondary screen navigation bar: includes HOME, app centre, front passenger A/C settings, front passenger seat adjustments (ventilated/heated), and volume controls (music/navigation/telephone).

Main-Screen Control Centre

Swipe down on the main screen to open the Control Centre:

Here you can customize Wallpaper, Navigation View, Vehicle Controls, Vehicle Modes, Media Volume, Sunshade, Screen Brightness, Liftgate, Seats, Lights (Off/Auto/Low-Beam/Position Light), Mirror Folding/Adjust, Ambient Lighting, Auto Hold, Electronic Stability Control OFF, Hill Descent Control, and Screen Off.

Tap the Edit icon (upper-right) to add, remove, or replace shortcuts.

Tap Notification Centre to view messages and alerts.

Passenger-Screen Control Centre

Swipe down on the passenger screen to open its Control Centre:

From this menu you can adjust the Passenger Seat, Vehicle Modes, Media Volume, Brightness, or turn the passenger screen off.

⚠ WARNING

Always adjust Connected Service while the vehicle is stopped:
Do not operate the centre display while driving the vehicle. Operating Connected Service while driving the vehicle is dangerous as it could distract your attention from the vehicle operation which could lead to a serious accident.

What is Connected Service?

When using the control switch on the steering wheel, you should learn to use the switches without looking down at them so that you can keep your maximum attention on the road while driving the vehicle.

Do not adjust a mobile device or a similar product while driving the vehicle:
Adjusting a mobile device or a similar product while driving the vehicle is dangerous as it could distract your attention from the vehicle operation which could lead to a serious accident. Always adjust a mobile device or a similar product while the vehicle is stopped.

⚠ CAUTION

For the purposes of safe driving, adjust the audio volume to a level that allows you to hear sounds outside of the vehicle including horns and particularly emergency vehicle sirens.

NOTE

- Do not use Connected Service for an extended period with the EV system switched off. Otherwise, the 12 V battery may become discharged.
- If a mobile phone or CB radio is used in or near the vehicle, it could cause noise to occur from the audio system. However, this does not indicate a problem.

Basic Operation of the Connected Service

▼Basic Operations

NOTE

The explanation of functions described in this manual may differ from the actual operation, and the shapes of screens and buttons and the letters and characters displayed may also differ from the actual appearance.

Additionally, depending on future software updates, the content may successively change without notice.

▼Basic Operation of the Connected Service

The audio remote control switch is on the right side of the steering wheel. You can operate basic audio functions, pick up/hang up the phone, or activate voice control using the switch.



1. + : Increase Volume.
2. − : Short Press - Decrease Volume/Long Press - Mute.
3. ⏮ : Previous Track/ Hang up.
4. ⏭ : Next Track/Pick up.
5. OK : Play/Pause.
6. ▭ : Toggle driving information display on the centre display.
7. 🎤 : Voice Recognition.
8. ☆ : Custom Function Button 1.
9. ☆ : Custom Function Button 2.

You can assign frequently used functions to the Customisable Steering Wheel Button.

▼Touch Panel Operation

⚠ CAUTION

Do not press the screen strongly or press it with a sharp object. Otherwise, the screen could be damaged.

NOTE

For safety reasons, operation of the centre display is disabled while driving the vehicle. However, items not displayed in grey can be operated using the commander switch while the vehicle is being driven.

- Touch & Tap: Touch or lightly tap the item indicated on the screen with your finger.
- Slide: Touch the slider bar of the item with your finger and move it to the desired level.
- Swipe: Touch the screen with your finger and move up or down.

▼Appendix

Apple CarPlay

⚠ CAUTION

➢ YOU EXPRESSLY ACKNOWLEDGE AND AGREE THAT USE OF APPLE CARPLAY (“THE APPLICATION”) IS AT YOUR SOLE RISK AND THAT THE ENTIRE RISK AS TO SATISFACTORY QUALITY, PERFORMANCE, ACCURACY AND EFFORT IS WITH YOU TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, AND THAT THE APPLICATION AND INFORMATION ON THE APPLICATION IS PROVIDED “AS IS” AND “AS AVAILABLE”, WITH ALL FAULTS AND WITHOUT WARRANTY OF ANY KIND, AND MAZDA HEREBY DISCLAIMS ALL WARRANTIES AND CONDITIONS WITH RESPECT TO THE APPLICATION AND INFORMATION ON THE APPLICATION, EITHER EXPRESS, IMPLIED OR STATUTORY, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES AND/OR CONDITIONS OF MERCHANTABILITY, SATISFACTORY QUALITY, FITNESS FOR A PARTICULAR PURPOSE, ACCURACY,

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- When using Apple CarPlay, please avoid distraction and use Apple CarPlay responsibly.

  Stay fully aware of driving conditions and always obey applicable laws.

NOTE

- Apple CarPlay is provided by Apple® and its use is subject to your agreement to the Apple CarPlay terms of use, which are included as part of the Apple iOS terms of use.
- When using Apple CarPlay, location, speed, and other vehicle data is transferred to your iPhone®. For further details, refer to Apple®'s Privacy Policy.

Android Auto™

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Stay fully aware of driving conditions and always obey applicable laws.

NOTE

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- When using Android Auto™, location, speed, and other vehicle data is transferred to your smart phone. For further details, refer to Google Privacy Policy.

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Apple CarPlay is applicable to iPhone® 6S and later models, and only supports mobile iOS14 and later software versions.



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Bluetooth®

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User Account

▼User Account

Tap the Driver Centre icon "  " at the top of the screen to open the QR-code login screen. Use the Mazda app on your phone to scan the QR code and sign in to your account.

⚠ CAUTION

- Only the vehicle owner has authority to manage head-unit accounts. The User Agreement and Privacy Policy are available on the head unit. To erase head-unit data, perform the procedure on the head unit itself. To delete cloud-platform data, bring valid identification to an authorised dealer for verification and deletion.

OTA Update

▼OTA Update

The vehicle supports Over-The-Air (OTA) software updates so you always have the latest features.

On the centre display,go to "Vehicle Menu" - "System Interface" - "Vehicle Update" to check for new versions. When the scan completes, version details and installation steps are shown. After confirmation, choose whether to install now.

1. Upgrade Now
   Tap "Upgrade Now" to begin. Keep the vehicle in Park (P) with the powertrain off. The vehicle may restart several times; do not drive until the update is complete.
2. Schedule Upgrade
   Tap "Schedule Upgrade" and set the desired time. The vehicle will update automatically at the scheduled time.
3. Locked-Vehicle Upgrade
   Tap "Locked-Vehicle Upgrade"; once the vehicle is locked and armed, the update starts automatically.

NOTE

- Before updating, make sure the vehicle is in Park (P) and the powertrain is off, or the update will not start.

⚠ CAUTION

- OTA process: packages download in the background; installation requires confirmation inside the vehicle.
- The infotainment screen shows the release notes; you can also ask the dealer for version details.
- If the update is interrupted, the system will revert to the previous version and remain fully functional. You can restart the OTA update in the menu.
- If you have any problems during an OTA update, please contact your nearest dealer. We'll provide reasonable support and assistance.

Radio

▼Radio

Tap the ‘ ’ icon to open the App Centre, then tap the Radio icon to open the radio screen.

On the radio screen you can select FM, AM or DAB* stations on different channels.

▼FM

Tap the Radio icon to enter the FM station screen.

The following controls can be performed in the "FM" interface:

- Tap the setting button on the upper-right corner of the screen to open station settings.
- Tap the buttons at the bottom of the radio screen to open the playlist, skip to the previous/next station, add a station to favourites, play/pause the current station or search for nearby stations.
- Tap the playlist button to expand the station list. Swipe up or down on the right-hand side of the screen to choose station channels.

▼AM

Tap the AM icon to enter the AM station screen.

Operating AM stations is identical to operating FM stations.

▼DAB*

Tap the DAB icon to enter the DAB station screen.

Operating DAB stations is the same as operating FM stations.

NOTE

Due to regional restrictions, some stations may not be receivable.

Media Centre

▼Media Centre

Tap the icon to open the App Centre, then select Media Centre.

In Media Centre, select Bluetooth® Media, Local Music, or USB Music as desired.

▼Bluetooth® Media

Before streaming music over Bluetooth®, confirm that your phone is paired with the vehicle and actively playing audio. While music is playing, use the on-screen controls or steering-wheel shortcuts to skip tracks or pause.

NOTE

- When your Bluetooth® Media device is connected, its battery will drain faster.
- When Bluetooth® Media is active, Apple CarPlay or Android Auto ™ will disconnect automatically; Bluetooth® Media and Apple CarPlay/Android Auto™ cannot run at the same time.

▼Local Music

Before playing Local Music, make sure valid audio files are stored on the vehicle's drive.

While a track is playing, use the on-screen controls or steering-wheel buttons to skip tracks or pause.

NOTE

- Starting an Apple CarPlay® or Android Auto™ music app will automatically stop Local Music playback. Local Music cannot play simultaneously with Apple CarPlay® or Android Auto™.

▼USB Music

Before playing music from a USB device, insert it fully and verify the files are supported.

During USB playback, use on-screen buttons or steering-wheel shortcuts to change tracks or pause.

Phone

Pair a smartphone or other device with Mazda Connect Service via Bluetooth® to enable hands-free calling, text messaging and Mazda Roadside Assistance.

▼Bluetooth® Hands-Free

After a Bluetooth® device is paired, place or answer calls with the steering-wheel controls or the centre display.

NOTE

- For your safety, pair devices only when the vehicle is stationary.
- The typical Bluetooth® range is about 10 m (33 ft).
- Some Bluetooth® devices may not be compatible with this vehicle. For details on compatibility, contact an authorised Mazda dealer.

Recommended Bluetooth® Specification

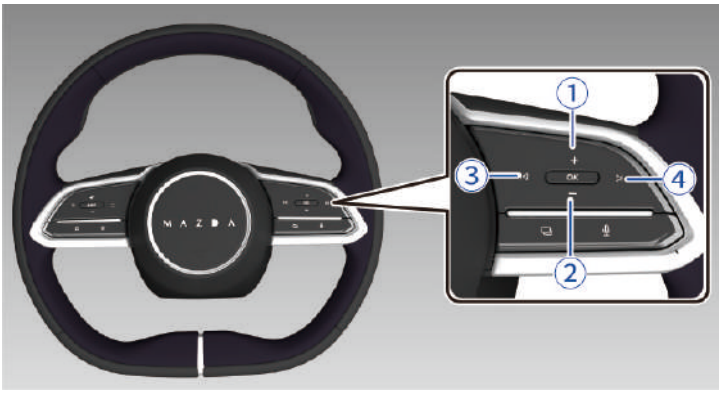
Bluetooth® Version 4.2

System Components

Centre Display

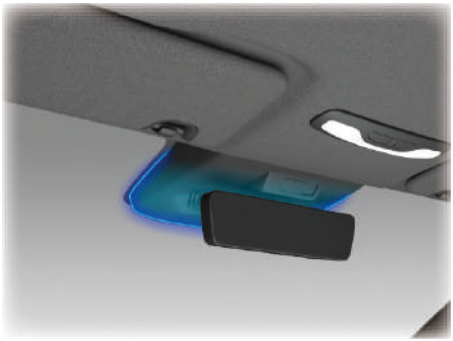


Volume Controls



1. Volume Up
2. Volume Down
3. Hang Up
4. Pick Up

Microphone (Hands-Free)



The microphone captures voice recognition and hands-free calls.

NOTE

If hands-free volume is low compared with other audio, increase the phone's volume.

▼Bluetooth® Phone

Tap the App Centre icon, then tap Bluetooth® Phone to open the phone screen.

NOTE

- Before using Bluetooth Phone, ensure Bluetooth® is enabled and connected for both the vehicle and the phone.
- If Apple CarPlay or Android Auto™ is active, switch back to Bluetooth® in the Bluetooth® menu.
- If no phone is connected, "No Bluetooth® Device Connected" appears—pair a device first. After pairing and allowing call-history sync, the call list will pop up.

On the Bluetooth Phone home screen (Call History tab),

1. If the number matches a contact, tap the contact to dial.
2. If no match is found, enter the full number and tap the call icon to dial.

Contacts

Tap Contacts to sync the phone's address book. (Some phones require contact-sync permission.)

Swipe to browse contacts, tap a contact for details, then tap the number to call.

Vehicle Modes

▼Vehicle Modes

Tap the App Centre icon, then tap Vehicle Modes to open the mode screen.

In the Vehicle Modes interface, tap the icons below to enter the corresponding driving mode.

Relax Mode

When Relax Mode is enabled, the system plays soothing music, adjusts the seat automatically and sets an alarm—creating a comfortable space for short breaks.

On the Vehicle Modes screen, select Relax Mode and tap Enable.

Relax Mode includes three themes—Dream Valley, Warm Retreat, Forest Oasis —each with its own music, duration, window position, volume, A/C link and ambient lighting.

Car Wash Mode

Activating Car Wash Mode automatically closes all windows, disables the wipers and locks the charge-port lid to prevent damage while washing.

On the Vehicle Modes screen, select Car Wash Mode and tap On.

To exit, tap Exit Car Wash Mode.

Rest Mode

When remaining in the vehicle for an extended time, enable Rest Mode to keep the cabin comfortable with minimal power consumption.

On the Vehicle Modes screen, select Rest Mode, then tap Enable.

If the centre display is idle for 5 minutes in Rest Mode, it will turn off automatically; tap the screen to wake it.

Pet Comfort Mode

Activating Pet Comfort Mode enables climate control and shows custom messages to keep your pet safe and comfortable.

On the Vehicle Modes screen, select Pet Comfort Mode, then tap Enable.

Camera

▼In-cabin Shooting

Tap the “ ” icon to open App Centre, then select the Camera icon or say “Open camera” to access the photo/video screen.

On the photo/video screen you can take photo, record video or use burst mode, and you may view or delete saved images and clips.

Tap the circular button in the centre of the bottom bar to start shooting; tap the bottom-right button to adjust filters, and tap the top-right settings button to open the settings menu.

Navigation System

For details on operating the navigation system, refer to the Navigation System Manual.

Vehicle Menu

▼Vehicle Menu

Tap the Vehicle Menu icon  in the bottom bar, or select Vehicle Menu under All Functions, to open the Vehicle Menu.

In Vehicle Menu you can adjust: Driving, Driver Assistance, Vehicle, Lights, Energy, Smart Interaction, Sound, Display, Connect, System and Safety Maintenance.

After selecting a category, swipe up or down through its sub-menu for more settings.

Driving

▼Driving

From the home screen, touch‘Driving' to open the Driving settings page and configure the mode.

- Driving Mode: Select from Comfort, Sport, or Custom modes (in Custom mode, you can adjust acceleration style, regenerative braking intensity, and steering assist style separately).
- Hill Descent Control: Touch to enable or disable Hill Descent Control.
- Electronic Stability Control OFF (ESC OFF): Touch to turn on/off function of Electronic Stability Control OFF (ESC OFF). When the vehicle speed exceeds 35 km/h (27.15 mph), Electronic Stability Control system will be automatically turned on and cannot be turned off by touch.
- Auto-Hold: Touch to enable or disable Auto-Hold.
- Comfort-Parking: Touch to enable or disable Comfort Parking.
- Electronic Parking Brake: Touch to apply the Electronic Parking Brake.
- Automatic-wiper sensitivity: Low, Fairly Low, Medium, Fairly High or High.
- Trailer Mode: Touch to enable or disable Trailer Mode.
- Electric Trailer Hitch: Touch to unfold or fold electric trailer hitch.

Driver Assistance

▼Driver Assistance

On the centre display, touch ‘Driver Assistance’ to open the Driver Assistance settings screen.

Settings are grouped into Driving Assist and Safety Assist.

▼Driving Assistance

The following controls can be performed in the "Driving Assistance" interface:

- Select Smart Cruise Asst Icon or Mazda Radar Cruise Control (MRCC).
- Turn Voice Prompts on or off.
- Turn on or off the sound effect.
- Turn Smart Speed Assistance on or off.
- Turn Speed Limit Change Tone on or off.
- Turn Speed Limit Assistant on or off.
- Turn Over-speed Warning on or off.
- Tap the option to set Lane Departure Assist mode: Close, Warning, Correction, or Warning + Correction.
- Choose the Lane Departure Assist alert method: Sound, Vibration, or Sound + Vibration.
- Set Lane Departure Assist alert sensitivity: Early or Late.

▼Safety Assistance

The following controls can be performed in the "Safety Assistance" interface:

- Turn the Front Radar On / Off.
- Forward Collision Sensor timing: Close/ Early / Medium / Late.
- Turn Automatic Emergency Braking on or off.

- Touch to turn Rear-end Collision Warning on or off.
- Door Opening Warning settings, select Close/Warning/Voice Prompt.
- Lane Change Assist alert: Light / Light + Vibration / Light + Sound / Off.
- Warning Timing: Early / Medium / Late.
- Rear Cross Traffic Alert: Brake / Warning / Brake + Warning / Off.
- Turn Emergency Lane Keeping on or off.
- Driver Monitoring on or off.
- Distraction Reminder on or off.

▼Driver-Assistance System Warnings & Cautions

⚠ WARNING

Never rely entirely on the Driver-Assistance System.
The system is designed to lessen driver workload and help avoid or mitigate collisions.

Because the system has inherent limitations, the driver must remain alert and in full control of the vehicle at all times.

Vehicle

▼Vehicle

On the Vehicle Menu screen tap Vehicle to open Vehicle settings, where you can control Seats, Doors and Windows., Electronic Outside Mirrors*, Exterior Rearview Mirrors*, Lock/Unlock and Other Components.

▼Seats, Doors and Windows.

The following controls can be performed in the "Seats, Doors and Windows" interface:

- Fully open, fully close or vent all four windows.
- Open, close or pause the sunshade.
- Resume opening or closing the power liftgate.
- Driver's seat: adjustment and memory.
- Switch driver-seat Easy Entry/Exit on or off.
- Set the maximum opening angle for the liftgate.
- Enable or disable liftgate closing via the key.

Driver's seat

After selecting "Driver Seat Position", the following adjustments can be made to the driver's seat:

- Adjust the backrest angle.
- Adjust the seat height.
- Move the seat forwards or backwards.
- In the driving-position frame tap Preset; the seat returns to the position saved under Driver Position Save.
- After adjusting the seat tap Save in the driving frame to store the position.
- In the Preset-position frame tap Preset; the seat returns to the position saved under Preset Position Save.

- After adjusting the seat tap Save in the preset frame to store the position.
- In the relax-position frame tap Preset; the seat returns to the position saved under Relax Position Save.
- After adjusting the seat tap Save in the relax frame to store the position.

Front Passenger's seat

After selecting "Front Passenger Seat", the following adjustments can be made to the driver's seat:

- Adjust the backrest angle.
- Move the seat forwards or backwards.

▼Exterior Rearview Mirrors*

The following controls can be performed in the "Exterior Rearview Mirrors" interface:

- Exterior rearview mirrors angle adjustment.
- Reverse assist: when reversing the exterior rearview mirrors automatically move to the last used positions.
- Automatic mirror folding: Mirrors fold or unfold automatically when the vehicle is locked or unlocked.

▼Electronic Outside Mirrors*

The following controls can be performed in the "Electronic Outside Mirrors" interface:

- Adjust the electronic outside mirrors angle.
- Automatic mirror folding: Mirrors fold or unfold automatically when the vehicle is locked or unlocked.
- Enable or disable high-speed view magnification: when speed reaches the set value (60~120 km/h) the electronic outside mirrors automatically widen the field of view.
- Enable or disable steering view magnification.
- Enable or disable reverse view magnification.

- Adjust electronic outside mirrors brightness.
- Enable or disable automatic brightness control for electronic outside mirrors.
- Reset electronic outside mirrors: restore the view to its original position.

Digital Rearview Mirror Adjustment

Tap the adjustment icon; the Digital Rearview Mirror Adjustment screen opens. Use the steering-wheel buttons to adjust the left and right electronic outside mirrors.

NOTE

- While adjusting the mirrors, the steering-wheel buttons' functions are disabled.

▼Lock/Unlock

The following controls can be performed in the "Lock/Unlock" interface:

- Electronic child locks: enable/disable left-rear door, enable/disable right-rear door.
- Set the remote-unlock mode: driver's door only or all doors.
- Enable or disable auto-lock on exit.
- Enable or disable Automatic Door Unlocking after switch the gear to Park.
- Enable or disable auto-lock while driving.
- Enable or disable auto-unlock on approach.
- Enable or disable automatic window-closure on lock.

▼Other Components

The following controls can be performed in the "Other Components" interface:

- Customisable Steering Wheel Button settings.
- Switch wireless charging on or off.

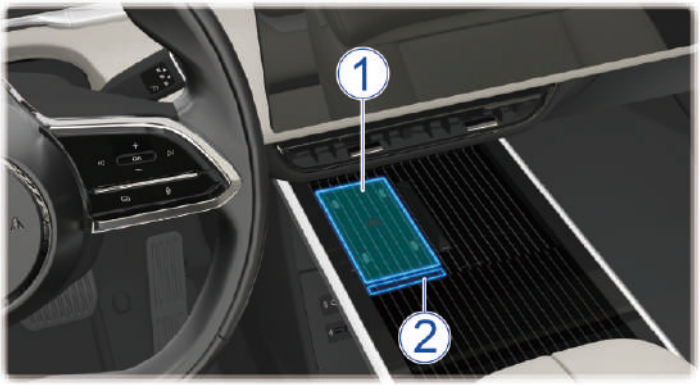
Wireless phone charging

On the "Vehicle Menu→Vehicle→Other Components" screen tap Wireless Phone Charging to enable the function.

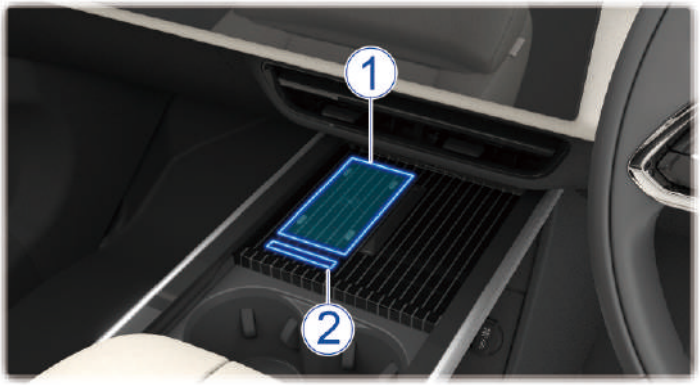
The charger wirelessly charges smartphones and other mobile devices that comply with the Qi standard.

Only devices with a maximum power consumption of 50 W or less are supported; actual consumption depends on the device.

Left-hand drive models



Right-hand drive models



1. Charging area
2. Charging-pad air vent

For better cooling, place the phone with its back aligned to the pad' s air vent.

⚠ WARNING

Radio waves from the Qi charger may interfere with pacemakers, defibrillators and similar medical devices.

- If you need to use the Qi charger near someone wearing such a device, consult the device manufacturer or a doctor first to determine whether the Qi radio waves may affect it.
- If necessary switch the Qi charger off to prevent interference. For details, consult an expert repairer (we recommend an Authorised Mazda Repairer).

Observe the following safety precautions; failure to do so may cause the Qi charger to malfunction or be damaged, resulting in fire, burns from overheating or electric shock.

- Do not install, dismantle, modify or alter the Qi charger wiring yourself. For any work, consult an expert repairer (we recommend an Authorised Mazda Repairer).
- Do not use the Qi charger if it is faulty. If the Qi charger smokes, makes abnormal noises or emits an odour, park safely, switch the vehicle off and consult an expert repairer (we recommend an Authorised Mazda Repairer).
- If you use the charging area for storage only, switch the Qi charger off first.
- Do not place metal objects between the device and the charging area, or attach metal labels to the Qi charger.
- Do not place other items on the charging pad while charging, and keep metal objects, IC cards, coins, smart keys or magnetic items away. Avoid thick or metal phone cases; otherwise charging may not work.
- Remove dust and foreign objects from the charging area before use.

- Do not subject the Qi charger to impact, heavy loads or moisture.
- Only devices that support the Qi protocol are compatible.

⚠ CAUTION

- If the centre display shows “Wireless charging temperature too high”, remove the phone and try again later.
- When charging a mobile device, keep the key fob clear of the Qi wireless charger to avoid electromagnetic interference that may prevent the vehicle from recognising the key.
- Charging may not function correctly in the following circumstances:
  - The mobile device is already fully charged.
  - An object is trapped between the mobile device and the charging pad.
  - The mobile device is too hot.
  - The device has been placed upside-down (charging face uppermost).
  - The device is not centred on the charging area.
  - The vehicle is parked in an area with intense electromagnetic interference, e.g. near TV masts, power stations or airports.
  - NFC is enabled on the mobile device (availability depends on model).
- Keep the following items clear of the charging area. Failure to do so may erase data stored on the device or cause the device to malfunction:
  - Magnetic objects such as magnets, swipe cards and magnetic media.
  - Precision devices such as wristwatches.
  - Back up the device before using the Qi charger; stored data could otherwise be lost.

- Never clean the Qi charger with oil, alcohol or thinners, and never spray hair lacquer or insecticide on it; doing so may cause damage or cracking.
- Do not leave the device in the vehicle for prolonged periods; high temperatures may damage it.

Lights

▼Lights

From Vehicle Menu, tap Lights to control Vehicle Lights and ambient lights.

▼Vehicle Lights

The following controls can be performed in the "Vehicle Lights" interface:

- Headlight height: Low, Fairly Low, Medium, Fairly High or High.
- Headlight mode: Off, Auto, Low Beam, Position Light, Rear Fog Light.
- Switch the Intelligent High-Beam Assist on or off.
- Switch the Bright Signature Wing on or off.
- Toggle automatic Roof-light illumination.
- Switch the Welcome and Farewell Lights on or off.
- Switch Charging Light Show on or off.
- Switch the LOGO light on or off.
- Set the Headlight delay-off time: Off, 10 s, 30 s, 60 s or 120 s.

▼Ambient lighting

The following controls can be performed in the "Ambient lighting" interface:

- Switch ambient lighting on or off and select a mode: Breathing, Static, Flow or Meteor. In Flow or Meteor mode you can also set speed and direction.
- Adjust the ambient-light brightness. In Auto mode the brightness adjusts automatically to ambient light.
- Set ambient-light colour.
- Set the music rhythm effect: Off, Multicolour Rhythm, or Rhythm to Current Colour.

- Driving linkage: No linkage, Dim or Off.
- Switch the ambient-light Welcome mode on or off.
- Switch voice-activated ambient lighting on or off.

Energy

▼Energy

On the centre display, touch ‘Energy’ to open the Energy settings screen, where you can view and configure energy and Journey information.

▼Charge and Discharge

The following controls can be performed in the "Charge and Discharge" interface:

- Range calculation method: Dynamic or WLTC.
- Enable or disable Scheduled Charging.
- Enable or disable Battery Pre-heating.
- Enable or disable Power Discharge.
- Enable or disable automatic charge-plug release.
- Energy Display Mode: remaining battery (%) or estimated range.
- Set the AC slow-charge current limit to 8 A, 13 A or Max.
- Certified Energy Status Display: The percentage of remaining usable energy relative to the vehicle's factory certified value.

▼Journey

The following controls can be performed in the "Journey" interface:

- View the energy-consumption curve.
- View the current trip’s average energy consumption, range, time and average speed.
- View and reset the sub-trip’s average energy consumption, range, time and average speed.
- View the long-term trip’s average energy consumption and range.

Smart Interaction

▼Smart Interaction

From the centre display select Vehicle Menu → Smart Interaction to open the control interface.

▼Voice

The following controls can be performed in the "Voice" interface:

- Turn Voice Activation on or off.
- Enable or disable Quick No-Wake-Up Mode.
- Set the wake-up location: driver, front passenger, left-rear or right-rear seat.
- Set the continuous Conversation Duration to 10 s, 20 s or 30 s.
- View Voice Skills.

▼Vision

The following controls can be performed in the "Vision" interface:

- Turn on/off static gestures, including Navigate Home, Navigate to Work, Favorite Song, Take Photo, and Custom. After gesture recognition is enabled, tap the right-hand arrow to open Gesture learning. Tap Learn beside any untrained gesture and follow the on-screen instructions.
- Tap to switch Dynamic gestures on or off. Once gesture recognition is active, tap the right-hand arrow to enter Gesture learning; tap Learn for any untrained gesture and follow the prompts.

▼Updates

The following controls can be performed in the "Updates" interface:

- Turn OTA update alerts on or off.
- Switch the Phone-Left-Behind reminder on or off.

Sound

▼Sound

From the centre display, select Vehicle Menu > Sound to open this menu.

▼Interior Sound

The following controls can be performed in the "Interior Sound" interface:

- In Media Sound Effects, you can:
    - Select Hi-Fi Original, Dynamic, Immersive Surround or Concert Hall.
    - Adjust bass, mid-range and treble gains.
    - Set the sound-stage focus.
- In Driver Headrest Audio, select Headrest Mode, Headrest Assist or Off.
- Adjust media volume.
- Adjust navigation volume.
- Adjust voice-assistant volume.
- Adjust call volume.
- Adjust media volume.
- Vehicle chime volume: Low / Medium / High.
- Turn on / off the EV-Sound；
- Turn on / off automatic media-volume-reduction during navigation prompts.
- Turn on / off automatic media-volume-reduction when reversing.
- Turn on / off speed-adaptive volume .
- Turn on / off touch-feedback sounds.
- Boarding Greeting Sound: Close, Leisurely Day,Bright Heart, Cosmic Mecha, Journey of The Wind.

- Departure Farewell Sound: Close, Leisurely Day,Bright Heart, Cosmic Mecha, Journey of The Wind.

▼External Vehicle Sound

The following controls can be performed in the "External Vehicle Sound" interface:

- Touch to turn the lock sound on / off.

Display

▼Display

From the centre display, select Vehicle Menu → Display to open this menu.

▼Super All-in-One Screen

The following controls can be performed in the "Super All-in-One Screen" interface:

- Display Mode: Auto / Light / Dark.
- Adjust Brightness.
- Turn Auto-Brightness on / off.
- Wallpaper: Choose a preset image or import from USB.
- Touch to show or hide the clock when the screen is off.

▼Screen Visuals

The following controls can be performed in the "Screen Visuals" interface:

- Touch to turn Eye-Comfort mode on / off.
- Adjust the blue-light filter level.
- Adjust the colour temperature (cool → warm).
- Touch to turn picture quality enhancement on / off.

▼AR Head-up Display (AR-HUD)

The following controls can be performed in the "AR-HUD" interface:

- Turn the AR-HUD Settings.
- Slide sideways to raise or lower the AR-HUD image.
- Slide sideways to adjust AR-HUD brightness.
- Slide sideways to adjust the AR-HUD tilt angle.

- AR-HUD display mode: Classic / Minimalist / Custom. In Custom mode you may individually show or hide Driver Assistance, AR Navigation, Simple Navigation, Mini-map, Battery Level .
- Turn Snow mode on or off.

Connected Devices

▼Connect

From the centre display, select Vehicle Menu → Connect to open this page.

On the Connectivity page, view and configure Bluetooth® and data-network functions.

▼Bluetooth®

To pair with the vehicle's Bluetooth® for the first time, follow these steps on your phone:

1. Switch on Bluetooth® on your phone.
2. Search for devices on the Bluetooth® screen;
3. Select Vehicle Bluetooth® from the list and tap Connect.

NOTE

The Bluetooth® hands-free function is unavailable until your phone is connected.

The following controls can be performed in the "Bluetooth®" interface:

- Turn Bluetooth® on / off and edit this device's name.
- View My Devices.
- Search for nearby devices.

▼Network

The following controls can be performed in the "Network" interface:

- Turn mobile data on / off for the vehicle.
- View data usage by app.
- Turn Wi-Fi on / off, then select a network to connect.
- Left-hand drive models: View the device name.

- Right-hand drive models: Turn on/off phone connection (phone connection is only for data transfer via Apple CarPlay or Android Auto™, and does not support hotspot sharing with mobile devices).

▼Connect.

The following controls can be performed in the "Connect." interface:

- View the device's name.
- View paired devices.
- View nearby devices.

System

▼System

On the centre display, select Vehicle Menu → System to open the System settings screen.

General Settings

The following controls can be performed in the "General Settings" interface:

- About Device: View the current system version. Tap Vehicle Upgrade on the right-hand side to carry out an over-the-air (OTA) update.
- Device Name: Tap to edit.
- In-Vehicle Privacy Policy: View app permission status and configure camera, microphone or location access; review the base privacy agreement.
- Privacy Settings: You can select Connected Service Mode or Full Privacy Mode. (Right-hand drive models)
- General Settings: You can set Language* (Chinese, English, etc.), Time Format (12-hour, 24-hour), and Unit Settings (metric units, imperial units).
- Factory Reset: Restore all settings to their factory default states.

NOTE

For optimum infotainment performance, always keep the system software up to date.

Memory Management

View available RAM, total storage and each app's current usage.

Safety Maintenance

▼Safety Maintenance

From the centre display, select Vehicle Menu→Safety Maintenance to open this menu.

The following controls can be performed in the "Safety Maintenance" interface:

- Maintenance Settings: You can view time and mileage for the next service, remaining time and mileage for service, and perform a service reset. (Right-hand drive models)
- Cut power in an emergency.
- Turn Wiper Maintenance mode on / off.
- Turn front-passenger airbag suppression on / off.
- Turn Child Presence Detection* on / off.

Child Presence Detection*

The system uses life-radar to detect micro-movements and breathing, determining whether anyone left behind in the cabin. If a person or pet is detected after locking, the system automatically issues an occupant-left-behind alert.

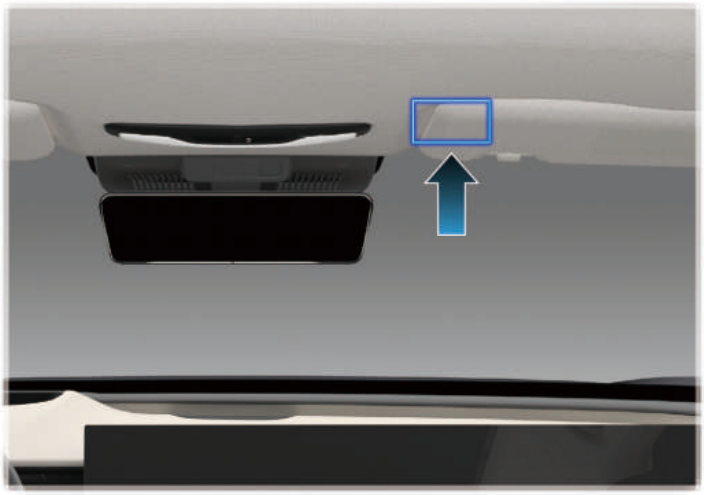
When you attempt to switch off vital-sign detection, a reminder pop-up appears; the feature is disabled only after you confirm again.

NOTE

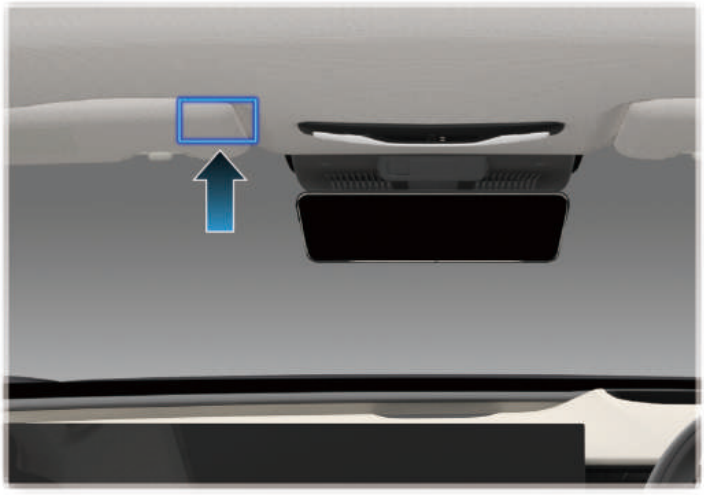
The system employs millimetre-wave life-radar to detect respiration and micro-movements, determining occupant presence. Although tuned to ignore dangling objects, Vehicle vibration and other interference, occasional false alarms may still occur.

Life-radar sensors*
The front sensor is mounted in the headliner, beside the front reading light (see illustration).

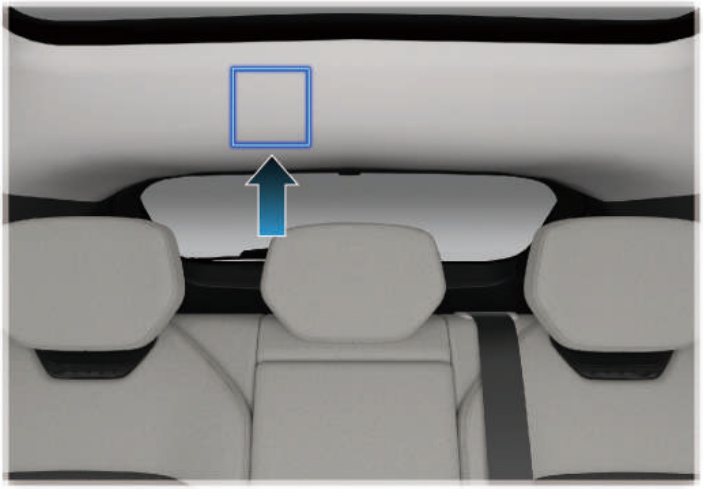
Left-hand drive models



Right-hand drive models



The rear sensor is mounted in the headliner above the centre of the rear seats (see illustration).



Occupant-left-behind reminder
After vital-sign detection is enabled and the vehicle is locked and powered down, the life-radar starts scanning immediately. If any occupant is detected, the reminder sequence starts immediately; if no life-sign is detected within three minutes, the system exits the function automatically. The reminder sequence comprises three stages:

- Stage 1 – The horn sounds for 10 seconds and the hazard warning lamps flash for 1 minute. At the same time, the vehicle cloud sends a push notification to your mobile app: “Vital signs detected in your vehicle. Please attend immediately to avoid accidents.”
- Stage 2 – If, within 10 seconds of Stage 1 ending, no door has been opened, the system advances to Stage 2. The horn now sounds for 20 seconds and the hazard warning lamps flash for 20 minutes; the vehicle cloud repeats the same notification to the mobile app.
- Stage 3 – 9 minutes after the vehicle is locked, or 8 minutes and 50 seconds after a living being is first detected, the vehicle automatically switches on the air-conditioning (set to 25 °C, fan speed AUTO) and sends a notification: “Air-conditioning engaged to protect the occupant(s). Please return to the vehicle at once.”

⚠ WARNING

- The Occupant-Left-Behind alert is a supplementary safety feature and may occasionally miss or mis-report events. Do not rely on it as your sole safeguard.
- Never leave any person or animal unattended inside the vehicle. Mazda cannot be held liable for any injury arising from the unattended retention of occupants.
- While Relax, Rest or Pet Comfort Mode is active, vital-sign detection is disabled. Never leave children unattended in the vehicle under these conditions.

Voice Recognition

▼Voice Recognition

Voice Recognition On

Voice Recognition allow you to control the vehicle. Say “Hi Mazda” to wake the assistant and begin a voice session. For example, after the assistant responds to “Hi Mazda,” you could say:

- “Call [name]”
- “Navigate to [destination]”

To wake the assistant manually, press the steering-wheel voice button  or tap the voice icon at the top of the centre display. When you hear the prompt tone, give your command or begin speaking.

NOTE

When Apple CarPlay or Android Auto™ is active, press and hold the steering-wheel voice button to summon Siri or Google Assistant. Connected Service voice recognition is disabled while either service is in use.

Voice Recognition Off

You can end voice recognition in any of the following ways:

- Press and hold the steering-wheel voice button.
- Say “End” or “Cancel”.

Voice Control – Audio

Use Voice Recognition for media playback—for example, say “Previous track”, “Next track”, “Pause” or “Play” to listen to your favourite tracks.

Voice Control – Vehicle Functions

Control certain cabin functions by voice—for example, say "I' m cold", "Turn on seat heating" or "Open the window". Most features on the centre display can also be controlled by voice recognition; simply say the command as shown.

Global Wake-Word-Free Commands

Once Global Wake-Word-Free is on, you can issue predefined commands without saying "Hi Mazda": "Previous track", "Next track", "Pause", "Play", "Volume up", "Volume down", "Go to home screen".

NOTE

- For best microphone pickup, ensure the interior rear-view mirror does not obstruct the microphone when using voice functions.

▼Interior Voice Recognition Functions

Available voice-control functions and their commands are listed in the table below.

Module	Function		Control
A/C	Switch	Turn on [Front] A/C	Start air conditioner
			turn on front row air conditioner
		Turn off [Front] A/C	Turn off air conditioner
			turn off front row air conditioner
	A/C Operating Mode	Turn A/C cooling on	Turn on AC cooling
		Turn A/C cooling off	Turn off AC cooling
		Turn on A/C maximum cooling	AC cooling to maximum
		Turn off A/C maximum cooling	Turn off maximum cooling
		Turn on A/C heating	Turn on AC heating
		Turn off A/C heating	Turn off AC heating

Module	Function		Control
		Turn on A/C ventilation	Turn on the air conditioning in ventilation mode
		Turn off A/C ventilation	Turn off the air conditioning ventilation mode
		Turn on A/C AUTO	AC on auto
		Turn off A/C AUTO	Turn off automatic AC
	Temperature Adjustment	[Front \ Driver \ Passenger] A/C temperature adjusted to (temperature)	Temperature to 20 degrees Celsius
			Set the front air temperature to 25 degrees
			Set the driver's side temperature to 25 degrees
			Make the front passenger's air conditioning to 25 degrees
		[Front \ Driver \ Passenger] A/C temperature increases a bit	Temperature a little higher
			warm the front row a bit
			Increase the driver's temperature a little
			Make the front passenger side a little warmer
		[Front \ Driver \ Passenger] A/C temperature increases by (temperature)	Raise the temperature by 2 degrees
			Increase the temperature by 3 degrees in the front row
			Make it 3 degrees warmer for driver's side

Module	Function		Control
			Raise the front passenger side temperature by 3 degrees
		[Front \ Driver \ Passenger] A/C temperature decreases a bit	Lower the temperature a little
			Cool the front row a bit
			Decrease the driver's temperature a little
			Reduce the front row passenger's temperature
		[Front \ Driver \ Passenger] A/C temperature decreases by (temperature)	Lower the temperature by 2 degrees
			Decrease the temperature by 3 degrees in the front row
			Make it 3 degrees cooler for driver's side
			Reduce the front passenger side temperature by 3 degrees
		[Front \ Driver \ Passenger] A/C temperature to the maximum	Highest temperature
			Set the front row to the hottest temperature
			Max out of driver's side air temperature
			Set the front passenger's air temperature to the maximum
		[Front \ Driver \ Passenger] A/C temperature to the minimum	Lowest temperature
			Set the front row to the lowest temperature
			lowest driver's side air temperature

Module	Function		Control
			Set the front passenger's air temperature to the lowest
		Turn dual-zone sync on	Synchronize temperatures
		Turn dual-zone sync off	Stop synchronizing our temperature
	Fan speed adjustment	A/C fan speed adjusted to (speed level)	Set fan speed to level 3
		Fan speed increases slightly	Increase fan speed a little
		A/C fan speed increases by (speed level)	Increase fan speed by 1 level
		Fan speed decreases slightly	Lower the fan speed a little
		A/C fan speed decrease by (speed level)	Lower fan speed by 1 level
		A/C fan speed to the maximum	Maximum AC fan setting
		A/C fan speed to the minimum	Minimum AC fan setting
	Airflow Direction Adjustment	A/C airflow set to face	Set wind direction to face
		A/C airflow set to feet	Wind direction towards feet
		A/C airflow set to face and feet	Wind direction towards face and feet
		A/C airflow set to face and defrost	Wind Direction towards feet and windscreen
	Recirculation Control	(Turn on\Switch to) recirculation	Turn on inner circulation
		(Turn on\Switch to) fresh air	Turn on external circulation
	Defrost Control	Turn front defroster on	Front windscreen defrosting on

Module	Function		Control
		Turn on rear defroster	Rear window defrosting
		Turn front defroster off	Turn off front windscreen defrosting
		Turn off rear defroster	Turn off rear window defrosting
	Air Purification Control	Turn on air purification	Turn on air purification
		Turn off air purification	Turn off air purification
	A/C Settings	Turn on active ventilation	Enable automatic ventilation when unlocking the car
		Turn off active ventilation	Disable automatic ventilation when unlocking the car
		Turn auto defog on	Turn on automatic defrosting
		Turn auto defog off	Turn off automatic defrosting
	Page Control	Open A/C page	Show the AC setting page
		Close A/C page	Close AC settings
Seat Control	Seat Heating	Turn on [Seat Location] seat heating	Activate seat heating
			Activate driver's seat heating
			Activate passenger seat heating
			active left rear seat heating on
			active right rear seat heating on
		Turn off [Seat Location] seat heating	Deactivate seat heating
			deactivate driver's seat heating
			deactivate passenger's seat heating

Module	Function		Control
			deactivate real left seat heating
			deactivate real right seat heating
		[Seat Location] seat heating increases a bit	Increase seat heating slightly
			Increase driver's seat heating temperature a little
			Increase passenger seat heating temperature a little
			Increase left rear seat heating temperature a little
			Increase right rear seat heating temperature a little
		[Seat Location] seat heating increases by (seat heating level)	Increase seat heating by 2 levels
			Increase driver's seat heating temperature by 2 levels
			Increase passenger seat heating temperature by 2 levels
			Increase left rear seat heating temperature by 2 levels
			Increase right rear seat heating temperature by 2 levels
		[Seat Location] seat heating decreases a bit	Decrease seat heating slightly
			Decrease driver's seat heating slightly

Module	Function		Control
			Decrease passenger seat heating slightly
			Decrease left rear seat heating slightly
			Decrease right rear seat heating slightly
		[Seat Location] seat heating decreases by (seat heating level)	Decrease seat heating by level 1
			Decrease driver's seat heating by level 1
			Decrease passenger seat heating by level 2
			Decrease left rear seat heating by level 3
			Decrease right rear seat heating by level 4
		[Seat Location] seat heating set to (seat heating level) level	Set seat heating to level 3
			Decrease driver's seat heating to level 3
			Decrease passenger seat heating to level 4
			Decrease left rear seat heating to level 5
			Decrease right rear seat heating to level 6
		[Seat Location] seat heating set to the maximum	Maximum seat heating
			Maximum driver's seat heating
			Maximum passenger seat heating
			Maximum left rear seat heating
			Maximum right rear seat heating

Module	Function		Control
		[Seat Location] seat heating set to the minimum	Minimum seat heating
			Minimum driver's seat heating
			Minimum passenger seat heating
			Minimum left rear seat heating
			Minimum right rear seat heating
	Seat Ventilation	Turn on [Seat Location] seat ventilation	Activate seat ventilation
			Activate driver's seat ventilation
			Activate passenger seat ventilation
			Activate left rear seat ventilation
			Activate right rear seat ventilation
		Turn off [Seat Location] seat ventilation	Deactivate seat ventilation
			Deactivate driver's seat ventilation
			Deactivate passenger seat ventilation
			Deactivate left rear seat ventilation
			Deactivate right rear seat ventilation
		[Seat Location] seat ventilation increases a bit	Raise seat ventilation slightly
			Raise driver's seat ventilation slightly
			Raise passenger seat ventilation slightly

Module	Function		Control
			Raise left rear seat ventilation slightly
			Raise right rear seat ventilation slightly
		[Seat Location] seat ventilation increases by (seat ventilation level)	Raise seat ventilation by 3 levels
			Raise driver's seat ventilation by 3 levels
			Raise passenger seat ventilation by 3 levels
			Raise left rear seat ventilation by 3 levels
			Raise right rear seat ventilation by 3 levels
		[Seat Location] seat ventilation decreases a bit	Lower seat ventilation
			Lower driver's seat ventilation
			Lower passenger seat ventilation
			Lower left rear seat ventilation
			Lower right rear seat ventilation
		[Seat Location] seat ventilation increases by (seat ventilation level)	Lower seat ventilation by 3 levels
			Lower driver's seat ventilation by 3 levels
			Lower passenger seat ventilation by 3 levels
			Lower left rear seat ventilation by 3 levels
			Lower right rear seat ventilation by 3 levels
		[Seat Location] seat ventilation set to (seat ventilation level) level	Seat ventilation to level 5

Module	Function		Control
			Seat driver's ventilation to level 5
			Seat passenger ventilation to level 5
			Seat left rear ventilation to level 5
			Seat right rear ventilation to level 5
		[Seat Location] seat ventilation set to the maximum	Maximum seat ventilation setting
			Maximum driver's seat ventilation setting
			Maximum passenger seat ventilation setting
			Maximum left rear seat ventilation setting
			Maximum right rear seat ventilation setting
		[Seat Location] seat ventilation set to the minimum	Minimum seat ventilation setting
			Minimum driver's seat ventilation setting
			Minimum passenger seat ventilation setting
			Minimum left rear seat ventilation setting
			Minimum right rear seat ventilation setting
	Seat Height Adjustment	[Driver] seat raises a bit	Can you raise the cushion a little
			Raise the driver's cushion a little
		[Driver] seat lowers a bit	Could you adjust the cushion downward a bit
			move the driver's cushion down a little

Module	Function		Control
		Driver seat height set to the highest	Can you raise the cushion to its highest setting
			Can you raise the driver's cushion to its highest setting
		[Driver] seat height set to the lowest	Please move the cushion to the bottom position
			Could you lower the driver's cushion to its lowest setting please
	Adjust the Seat Forwards/Backwards	[Driver] seat adjusted forward a bit	Please slide the seat forward
			Please slide the driver's seat forward
		[Driver] seat adjusted backward a bit	Would you mind pulling the seat backward
			Would you mind pulling the driver's seat backward
		[Driver] seat adjusted to the foremost	Move the seat all the way forward
			Move the driver's seat all the way forward
		[Driver] seat adjusted to the rearmost	Please set the seat to the most rearward position
			Please set the driver's seat to the most rearward position
	Seatback Adjustment	[Driver] seatback tilts forward a bit	Adjust the seatback forward a little
			Adjust the seatback of the driver's seat forward a little

Module	Function		Control
		[Driver] seatback tilts backward a bit	Could you move the seatback a bit more backward
			Could you move the driver's seatback a bit more backward
		[Driver] seatback tilts to the foremost	Could you move the seatback all the way forward
			Could you move the driver's seatback all the way forward
		[Driver] seatback tilts to the rearmost	Could you move the seatback all the way backward
			Could you move the driver's seatback all the way backward
	Seat Control Switch	Open seat control page	Open seat setting page
		Close seat control page	Close seat setting page
Windows and Sunroof	Windows	Open [position] window	Open the window
			Open driver's window
			Open passenger window
			Open left rear window
			Open right rear window
			Open front row window
			Open rear row window
			Open all window
		Close [position] window	Close the window
			close driver's window
			close passenger window
			close left rear window

Module	Function		Control
			close right rear window
			close front row window
			close rear row window
			close all window
		[Position] Set the window to half open.	Open window to half
			Open driver's window to half
			Open passenger window to half
			Open left rear window to half
			Open right rear window to half
			Open front row window to half
			Open rear row window to half
			Open all window to half
		[Position] Window open to [percentage].	Open window to 60%
			Open driver's window to 60%
			Open passenger window to 60%
			Open left rear window to 60%
			Open right rear window to 60%
			Open front row window to 60%
			Open rear row window to 60%
			Open all window to 60%

Module	Function		Control
		[Position] Open the window more	Open the window a little more
			Open driver's window a little more
			Open passenger window a little more
			Open left rear window a little more
			Open right rear window a little more
			Open front row window a little more
			Open rear row window a little more
			Open all window a little more
		[Position] Close the window more	Close the window a little more
			Close driver's window a little more
			Close passenger window a little more
			Close left rear window a little more
			Close right rear window a little more
			Close front row window a little more
			Close rear row window a little more
			Close all window a little more
	Sunshade	Open Sunshade	Open sunshade
		Close Sunshade	Close sunshade

Module	Function		Control
	Window lift on locking	Enable windows lift on locking	Enable automatic window closing when locking the car
		Disable window lift on locking.	Disable automatic window closing when locking the car
Liftgate	Switch	Open the liftgate	Open tailgate
		Close liftgate	Close tailgate
	Liftgate maximum-opening angle	Set liftgate opening angle to (angle)	Set the tailgate opening to 50%
Lights	Ambient lighting	Turn on the ambient lighting	Turn on the ambient light
		Turn off ambient lighting	Turn off ambient lights
		Ambient lighting brightness increases a bit	Ambient lights brighter
		Ambient lighting brightness increases by <brightness>	Increase the brightness of the ambient light by 2 levels
		Ambient lighting brightness decreases a bit	Ambient lights dimmer
		Ambient lighting brightness decreases by <brightness>	Reduce the brightness of the ambient light by 3 levels
		Ambient lighting brightness set to <brightness>	Adjust the brightness of the ambient light to level 5
		Ambient lighting brightness set to the maximum	Increase the ambient light brightness to maximum
		Ambient lighting brightness set to the minimum	Adjust the ambient lights to minimum level
		Ambient lighting turns red	Adjust ambient lighting to red
		Ambient lighting turns orange	Orange ambient lighting

Module	Function		Control
		Ambient lighting turns yellow	Adjust ambient lighting to yellow
		Ambient lighting turns green	Change ambient lights to green
		Ambient lighting turns cyan	Cyan ambient lighting please
		Ambient lighting turns blue	Blue ambient lighting
		Ambient lighting turns purple	Purple ambient lighting
		Ambient lighting turns pink	Turn on pink ambient lights
		Ambient lighting turns white	Turn on white mood lights
		Ambient lighting colour changes	Change ambient lighting color
		Set ambient lighting to Breathing mode	Switch ambient light mode to breathing
		Set ambient lighting to Static mode	Static ambient lights mode on
		Sync the ambient lighting to the music	Turn on the ambient lighting music sync
		Stop syncing the ambient lighting to the music	Turn off the ambient lighting music sync
		Sync the ambient lighting with drive mode	Turn on the ambient lighting linked to driving mode
		Stop syncing the ambient lighting with drive mode	Turn off the ambient lighting linked to driving mode
	Low Beam Headlights	Turn on the low-beam headlights	Turn on low beams
		Turn off the low beam headlights	Turn off low beams
	Headlight Height Adjustment	Set headlights to high	Set the headlight height to high

Module	Function		Control
		Set headlights higher	Set the headlight height to higher preset
		Set headlights to medium	Set the headlight height to medium
		Set headlights lower	Set the headlight height to a lower level
		Set headlights to low	Set the headlight height to low
		Set headlights to level 1	Set the headlight height to level 1
		Set headlights to level 2	Set the headlight height to level 2
		Set headlights to level 3	Set the headlight height to level 3
		Set headlights to level 4	Set the headlight height to level 4
		Set headlights to level 5	Set the headlight height to level 5
		Set headlights higher	Raise the headlight height slightly
		Set headlights lower	Lower the headlight height slightly
	Position Lamps	Turn on the position lamps	Turn on position lights
		Turn off position lamps	Turn off position lights
	Rear Fog Lamps	Turn on the rear fog lamps	Turn on rear fog lights
		Turn off rear fog lamps	Turn off rear fog lights
	Intelligent High-Beam	Enable Intelligent High Beam	Turn on smart high beams
		Disable Intelligent High Beam	Turn off smart high beams
Steering wheel	Heated steering wheel	Turn on steering-wheel heater	Activate steering wheel heating
		Turn off steering-wheel heater	Turn off steering wheel heating

Module	Function		Control
Wiper	Wiper service mode	Activate wiper service mode	Turn on the wiper maintenance mode
Rearview Mirrors	Digital Rearview Mirror Adjustment	Turn on Digital Rearview Mirror Adjustment	Turn on Digital Rearview Mirror Adjustment
	Mirror reverse-tilt function	Enable mirror reverse-tilt function	Turn on the external mirrors reverse assist
		Disable mirror reverse-tilt function	Turn off the external mirrors reverse assist
	Automatic mirror folding:	Enable automatic mirror folding	Fold the rearview mirrors automatically
		Disable automatic mirror folding	Stop folding rearview mirrors automatically
	Mirror folding	Fold the mirrors	Fold in rearview Mirrors
		Unfold the mirrors	Turn on the rearview mirrors
Wireless Charging	Turn on wireless charging	Turn on wireless charging	Turn on wireless charging
	Turn off wireless charging	Turn off wireless charging	Turn off wireless charging
Door Unlock/ Lock	Speed-Activated Door Locks	Enable speed-activated door locks	Enable automatic door locking while driving
		Disable speed-activated door locks	Disable automatic door locking while driving
	Auto-unlock in Park	Enable auto-unlock in Park.	Enable automatic door unlocking when parked
		Disable auto-unlock in Park	Disable automatic door unlocking when parked
Safety Features	Tow Mode	[Turn on\Adjust\Set] Tow Mode	Activate trailer mode
360° View Monitor	Switch	Turn on panoramic view	Open panorama view
		Turn off panoramic view	Close panorama view
Camera	In-cabin Shooting	In-cabin Shooting	Take a photo
Drive Mode	Economy	Switch drive mode to Economy	Activate the eco driving mode

Module	Function		Control
	Comfort	Switch drive mode to Comfort	Set the driving mode to comfort
	Sport	Switch drive mode to Sport	Activate sports driving mode
	Custom	Switch drive mode to Custom	Set driving mode to custom
Powertrain Response Setting	Powertrain Response Setting	Switch powertrain response to Strong	Switch the power mode to strong
		Switch powertrain response to Medium	Switch the power mode to medium
		Switch powertrain response to Weak	Switch the power mode to low
		Switch steering-assist mode to Standard	Switch the steering assist mode to standard
		Switch steering assist mode to Sport	Switch the steering assist mode to sport
Braking Style	Set braking style	Switch braking style to Standard	Switch the braking mode to standard
		Switch braking style to Sport	Switch the braking mode to sport
Auto-Hold	Auto-Hold	Auto-Hold	Turn on the Auto Hold
	Auto-Hold	Auto-Hold	Turn off the Auto Hold
Safety Assist	Rear-collision alert	Enable Rear-Collision Alert	Turn on the rear collision warning
		Disable Rear-Collision Alert	Turn off the rear collision warning
	Automatic Emergency Braking	Enable Automatic Emergency Braking	Turn on automatic emergency braking
		Disable Automatic Emergency Braking	Turn off automatic emergency braking
	Low-Speed Emergency Braking	Enable Low-Speed Emergency Braking	Turn on low-speed emergency braking
		Disable Low-Speed Emergency Braking	Turn off low-speed emergency braking

Module	Function		Control
	Door-open alert	Enable Door-open Alert	Turn on the door opening warning
		Disable Door-open Alert	Turn off the door opening warning
	Emergency Lane-Keeping Assist	Enable Emergency Lane-Keeping Assist	Turn on emergency lane keeping
		Emergency Lane-Keeping Assist	Turn off emergency lane keeping
Driving Assist	Overspeed alert	Enable Overspeed Alert	Turn on the speed limit warning
		Disable Overspeed Alert	Turn off the speed limit warning
Energy	Open Trip interface	Open Trip interface	Open the trip display
	Open Energy Consumption Curve interface	Open Energy Consumption Curve interface	Open the energy consumption curve display
	Open Energy Flow interface	Open Energy Flow interface	Open the energy flow display
Return to home page	Return to home page	Return to home page	initial page/ home page/ main page
Settings Interface	Open Settings	Open Settings	I want to open the system settings
	Close Settings	Close Settings	Dismiss settings
	Open voice settings	Open voice settings	Open Voice Assistant setting page
	Close voice settings	Close voice settings	close voice setting page
Display Mode	Switch display mode to auto	Switch display mode to Auto	Switch the display mode to auto
	Switch display mode to light	Switch display mode to Light	Switch the display mode to light
	Switch display mode to dark	Switch display mode to Dark	Switch the display mode to dark
Screen Brightness	Screen brightness increased by <brightness value>	Screen brightness increased by <brightness value>	Increase the screen brightness by 5

Module	Function		Control
			Increase the screen brightness
	Screen brightness decreased by <brightness value>	Screen brightness decreased by <brightness value>	Decrease the screen brightness by 5
			Decrease the screen brightness
	Screen brightness increased to the maximum	Screen brightness increased to the maximum	Screen brightness maximum
	Screen brightness decreased to the minimum	Screen brightness decreased to the minimum	Minimize the center display's brightness
	Screen brightness adjusted to <brightness value>	Screen brightness adjusted to <brightness value>	Screen brightness level 2
	Turn on automatic screen brightness	Turn on automatic screen brightness adjustment	Enable auto screen brightness
	Turn off automatic screen brightness	Turn off automatic screen brightness adjustment	Disable auto screen brightness
HUD	Switch	Turn on HUD	Open HUD
		Turn off HUD	Close HUD
	Brightness	HUD brightness increased by <brightness value1> level	Increase the HUD brightness by one level
		HUD height increased a bit	Increase the HUD brightness slightly
		HUD brightness decreased by <brightness value1> level	Decrease the HUD brightness by one level
		HUD brightness decreased a bit	Decrease the HUD brightness slightly
		HUD brightness set to level<brightness value1>	Set the HUD brightness to level 1
		HUD brightness set to the maximum	Set the HUD brightness to maximum

Module	Function		Control
		HUD brightness set to the minimum	Set the HUD brightness to minimum
	Height	HUD height increased by <height value1> level	Increase the HUD height by one level
		HUD height increased a bit	Raise the HUD height slightly
		HUD height decreased by <height value1> level	Decrease the HUD height by one level
		HUD height decreased a bit	Lower the HUD height slightly
		HUD height set to level <height value1>	Set the HUD height to level 1
		HUD height set to the maximum	Set the HUD height to the maximum
		HUD height set to the minimum	Set the HUD height to the minimum
	Display Mode	HUD display mode adjusted to Classic	Adjust the HUD display mode to classic
		HUD display mode adjusted to Minimal	Change the HUD display mode to minimal
		HUD display mode adjusted to Custom	Adjust the HUD display mode to custom
	Snow Mode	Turn on HUD Snow mode	Turn on the HUD snow mode
		Turn off HUD Snow mode	Turn off the HUD snow mode
Sound	Mute Control	Mute	Mute
		Mute Media	Mute the media
		Mute Navigation	Mute the navigation
		Unmute	Exit mute mode
		Unmute Media	Unmute the media
		Unmute Navigation	Unmute the navigation
	Volume Controls	Volume increased a bit	higher volume please

Module	Function		Control
		Media volume increased a bit	Turn the media volume up
		Navigation volume increased a bit	Can you turn the navigation volume up
		Phone volume increased a bit	Turn the phone volume up
		Voice volume increased a bit	Can you turn the voice volume up
		Ringtone volume increased a bit	Turn the ringtone volume up
		Volume increased by <source volume>	Raise the volume by 3 levels
		Media volume increased by <source volume>	Raise the media volume by 3 levels
		Voice volume increased by <source volume>	Raise the voice volume by 3 levels
		Navigation volume increased by <source volume>	Raise the navigation volume by 3 levels
		Phone volume increased by <source volume>	Raise the call volume by 3 levels
		Ringtone volume increased by <source volume>	Raise the system alert volume by 3 levels
		Volume decreased a bit	Can you turn the volume down
		Media volume decreased a bit	Turn the media volume down
		Voice volume decreased a bit	Can you turn the voice volume down
		Phone volume decreased a bit	Turn the phone volume down
		Navigation volume decreased a bit	Can you turn the navigation volume down
		Ringtone volume decreased a bit	Turn the ringtone volume down

Module	Function		Control
		Volume decreased by <source volume>	Decrease the volume by 5 levels
		Media volume decreased by <source volume>	Decrease the media volume by 5 levels
		Phone volume decreased by <source volume>	Decrease the phone volume by 5 levels
		Voice volume decreased by <source volume>	Decrease the voice volume by 5 levels
		Navigation volume decreased by <source volume>	Decrease the navigation volume by 5 levels
		Ringtone volume decreased by <source volume>	Decrease the system alert volume by 5 levels
		Volume set to the maximum	Turn the volume up to the highest level
		Media volume set to the maximum	Turn the media volume up to the highest level
		Navigation volume set to the maximum	Set the navigation volume to the highest level
		Voice volume set to the maximum	Can you set the voice volume to the maximum
		Phone volume set to the maximum	Set the phone volume to the maximum
		Ringtone volume set to the maximum	Set the ringtone volume to the highest level
		Volume set to the minimum	Can you set the volume to the minimum
		Media volume set to the minimum	Can you set the media volume to the minimum
		Voice volume set to the minimum	Can you set the voice volume to the minimum
		Navigation volume set to the minimum	Set the navigation volume to the lowest level

Module	Function		Control
		Phone volume set to the minimum	Set the phone volume to the minimum
		Ringtone volume set to the minimum	Set the ringtone volume to the lowest level
		Volume set to <source volume>	Adjust volume to 5 levels
		Media volume set to <source volume>	Adjust media volume to 5 levels
		Phone volume set to <source volume>	Adjust phone volume to 5 levels
		Navigation volume set to <source volume>	Adjust navigation volume to 5 levels
		Voice volume set to <source volume>	Adjust voice volume to 5 levels
		Ringtone volume set to <source volume>	Adjust ringtone volume to 5 levels
Connect	Mobile Data	Turn on mobile data	Turn on mobile data
		Turn off mobile data	Turn off mobile data
	WiFi	Turn on WiFi	Start wifi
		Turn off WiFi	Disable wifi
	Bluetooth®	Turn on Bluetooth®	Activate the Bluetooth
		Turn off Bluetooth®	Turn off the Bluetooth
App Control	Open app	Open <app>	Enable Apple Carplay
			Enable Android AUTO
			Launch the Local Media Center
			Launch the Bluetooth Phone
			Turn on the 360-degree Camera
			Enable Scenario Mode
			Open the Easter Egg Box
			Launch the Camera

Module	Function		Control
			Launch the Gallery
			Launcher the File Explorer
			Launch the Game Center
			Turn on Apple Carplay for the passenger
			Turn on Android AUTO for the passenger
			Lanunch the Local Media Center for the passenger
			lanunch Scenario Mode for the passenger
			Lanunch game center for the passenger
	Close app	Close <app>	Disable Apple Carplay
			Disable Android AUTO
			Exit the Local Media Center
			exit bluetooth phone
			Turn off the 360-degree Camera
			Exit Scenario Mode
			Exit the Easter Egg Box
			turn off camera
			Exit the Gallery
			Turn off the File Explorer on the central control screen
			Exit the Game Center on the central control display
			Turn off Apple Carplay for the passenger

Module	Function		Control
			Turn off Android AUTO for the passenger
			Close the Local Media Center for the passenger
			Exit Scenario Mode on the passenger side
			Turn off the Game Center on the passenger side
Current Location Positioning	Where am I	Where am I	what is our current location
Search	Navigation Intent	I want to navigate	I need navigation
	Navigate to <home\company>	Navigate home	Go home
		Navigate to office	direct me to office
	Navigate to POI	(Navigate to\Search for) <POI>	Drive to Birmingham
	Navigate to POI Category	(Navigate to\Search for) <POI category>	Direct me to the hotel
	Navigate to nearby POI	(Navigate to\Search for) <POI> nearby	Take me to the nearest hotel
	Navigate to en route POI	(Navigate to\Search for) <POI> en route	Find a hotel on the way
	Search Result Selection	The <Selection value> one	Select option 1
		The last one	The last one
		The previous page	go to previous page
		The next page	Go to next page
		Page <selection value>	Page four
		The last page	Go to the last page
Route	Route Planning Result Selection	The <Selection value> one	Select route number 2
	Route Refresh	Reroute	Refresh the route

Module	Function		Control
	<Route preference> settings	Set route preference to Smart Route.	Change the route preference to intelligent recommendation
		Set route preference to Shortest Distance.	Choose the shortest distance
		Set route preference to Fastest Route.	Switch to fastest route
		Set route preference to Prioritize Highways.	Set the route preference to highway priority
		Set route preference to Avoid Traffic.	Change the route preference to avoid traffic
		Set route preference to Avoid Highways.	avoid tollway route
Waypoints	Add a waypoint	Add <POI> as a waypoint	Add Starbucks as a waypoint
		Add a waypoint.	Add a waypoint to the route
	Delete waypoint(s)	Delete a waypoint.	Delete this waypoint
		Delete all waypoints.	Remove all waypoints on this route
Navigation Switch	Start navigation	Start navigation.	Begin navigate
	Cancel navigation	Cancel navigation.	End navigation
demonstrate	Map Scale Control	Zoom in map.	Enlarge the map
		Zoom out map.	make the map smaller
	View Switch	3D view	Set map mode to 3D
		2D view	Set the map view to 2D
		Heading up	Adjust the map view to vehicle face up
		North up	Switch to a north-facing view
Guidance	Guidance Mode Switch	Detailed Guidance	Switch to detailed reporting mode

Module	Function		Control
		Basic Guidance	Switch to concise reporting mode
		Mute Guidance	Mute the announcements
Favourites	Open favourites	Open Favourites	Open navigation bookmarks
	Favourite current location	Save current location	Save the current location to favorites
	Favourites Management	Set current location as Home	Set the current location as home
		Set <POI> as Home	Set the All Season Hotel as my home
		Delete Home	Delete the home location
		Set current location as Office	Set the current location as my company
		Set <POI> as Office	Set the current location as my work address
		Delete Office	Delete the company location
Check	Check Estimated Time of Arrival (ETA)	Check Estimated Time of Arrival (ETA)	How many minutes until we arrive
	Check distance to destination	Check distance to destination	How far is it from the destination
	Check Traffic	Check Traffic	Check real-time traffic conditions
Full Screen	Enter Full Screen Mode	Enter Full Screen Mode	Open the map in full screen
	Exit Full Screen Mode	Exit Full Screen Mode	Exit full-screen map mode
Radio	Turn on/off	(Turn on\Play) Radio	Play radio
		Turn off Radio	Turn off radio
	Search	Play FM <FM station frequency>	Play 100.7 FM
			Play FM

Module	Function		Control
		Play DAB* <DAB* station name>	Switch on DAB* BR24
			Switch on DAB*
	Favourites Control	Add to Favourites	Add the station to favorites List
		Remove from Favourites	delete this channel from favourites
		Play Favourites	play my favourite radio
Bluetooth® Media	Turn on/off	(Turn on\Play) Bluetooth® Audio	Play bluetooth music
		Turn off Bluetooth® Audio	Turn off bluetooth music
Local Music	Locally stored music	(Turn on\Play) local music	Play local music
		Turn off local music	Turn off local music
Playback Control	Pause	Pause	pause music
	Play	Play	Continue playing music
	Previous track	Previous track	Play the previous song
	Next track	Next track	Next music
Voice Control of Phone	Open Phone	Open Phone	Open the phone application
	Close Phone	Close Phone	Close the phone app
	Guide to Call	I want to make a call	Make a phone call
Voice Control of Dialing	Dial specified number	Call <contact>	Call Jane
	Dial a Service Code	Call <phone number>	I want to call 943566201
	Redial	Redial	call again
	Call back	Call back	Call back
Voice Control of Answering	Answer the Call	Answer the Call	Accept incoming call please
	End the Call	End the Call	Ignore call
Voice Control of Phone Check	(Open\View) contacts	(Open\View) contacts	Open Address Book
	(Open\View) call history	(Open\View) call history	view call history

NOTE

- The voice recognition shown are only a sample of those available.

To maintain speech-recognition accuracy and quality, please observe the following guidelines:

- After activating voice recognition, wait for the audible prompt, then issue your command.
- Phone-related commands are available only when your mobile phone is connected via Bluetooth®. Please ensure a successful connection prior to operation.
- Speak slightly louder than normal conversation; shouting is unnecessary and may impede recognition.
- Speak at your normal pace; there's no need to slow down.
- Enunciate clearly and avoid pauses between words or digits.
- The system recognises only predefined commands; use the exact wording shown in the examples.
- Do not lean towards the microphone; speak normally while ensuring your safety.
- For optimal Bluetooth® hands-free performance, close your windows to minimize outside noise and avoid direct airflow from the vents toward the microphone.
- Ensure the vent is not aimed at the microphone.
- Avoid using voice recognition during navigation guidance in case the latter is interrupted.

3 Convenience Features

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To Start Connected Service. 3-12

To Start Connected Service..... 3-12

Apple CarPlay

▼Apple CarPlay

Apple CarPlay allows you to make calls, send or receive messages, and listen to music using your iPhone with the Connected Service, or search for destinations using the maps. In addition, voice recognition using Siri is available.

NOTE

The Connected Service is compatible with iPhone 5s or later via Apple CarPlay.

⚠ CAUTION

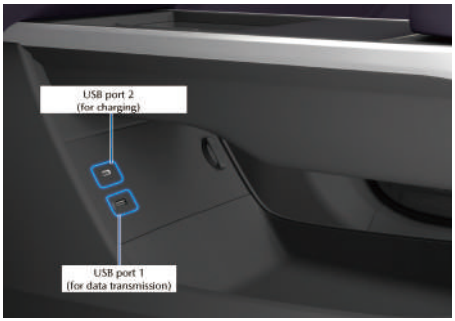
- Do not place items or apply force to the USB port or console box lid with the plug connected.
- Some mobile devices may cause audible noise when connected to the vehicle's auxiliary power outlet. If this occurs, discontinue use of the outlet.
- Do not leave your iPhone in the cabin. Otherwise, the cabin temperature may increase in direct sunlight which could cause damage.

NOTE

- Before use, carefully read the user instructions for the iPhone.
- Ensure the connector is fully inserted into the USB port, or Apple CarPlay may not function properly.

▼Connecting an iPhone

(USB connection)
Insert an Apple-genuine connector cord into the USB port and connect the iPhone.



When connected, enable Apple CarPlay.

NOTE

- When a Bluetooth®-connected iPhone is connected to the vehicle's USB port, the system switches to Apple CarPlay.
- If the current device is connected to the wireless Apple CarPlay, when the same device is connected to the wire, the centre display does not switch the window, and only charges the current device.

(Wireless connection)
Wireless access to Apple CarPlay is available by connecting your iPhone with Connected Service by using Bluetooth®.

When connecting Apple CarPlay for the first time, you should do as follows:

1. Turn on the Bluetooth® of the Connected Service and your iPhone, and select the Apple CarPlay option.
2. You can open the interface of the interconnected device in the following ways:
   - Click the Apple CarPlay grey icon in the drop-down menu bar of the home screen to enter the interconnected device page, and select an available wireless device to connect.
   - Press and hold the voice button on the steering wheel switch or click "Vehicle Menu → Connect → Connect." on the centre display to enter the interface of interconnected devices and establish a wireless connection.

3. Connected Service and iPhone Bluetooth® pairing connection.
4. After the iPhone is successfully connected for the first time, no further pairing is required.

Upon a successful initial connection, the system will automatically switch to the Apple CarPlay interface. A prompt will only appear if the Apple CarPlay identifier is not currently displayed on the screen; if the home screen is active, the Apple CarPlay icon will illuminate directly without any pop-up.

NOTE

If the connection fails, please troubleshoot as instructed below:

- Confirm that Apple CarPlay is allowed on your iPhone;
- Simultaneously confirm that the phone's Bluetooth and connection are turned on.

Displaying the Apple CarPlay screen
When Apple CarPlay is connected, switch to the Apple CarPlay mode screen by the Apple CarPlay icon on the home screen of the centre display or clicking the icon "  ".

NOTE

- The icons and their layout on the Apple CarPlay home screen are subject to change based on your device model and iOS version.

1.

Apple CarPlay Shortcuts

Enable Apple CarPlay voice recognition function by long pressing the voice button on the steering wheel. Press the button again to disable it.

NOTE

- The voice recognition function of Connected Service cannot be used while Apple CarPlay is connected.

Exiting Apple CarPlay

Wired Disconnection
Disconnect the USB cable to exit Apple CarPlay.

Wireless Disconnection
Tap "Vehicle Menu → Connect → Connect." on the centre display to go to the Interconnected Devices screen, select the connection and click "Disconnect" to disconnect your device from your Connected Service system.

You can also disconnect the wireless connection by switching the device's Apple CarPlay mode to Bluetooth® Only in the Bluetooth® settings, upon which the system will disconnect from Apple CarPlay automatically.

Android Auto™

▼Android Auto™

Android Auto™ is an application that enables hands-free calls, music playback, and map navigation on the centre display. To use Android Auto™, the Android Auto™ app must be pre-installed on a compatible smartphone.

NOTE

Android Auto™ is compatible with smartphones running Android™ 8.0 or later with an active data service. Please refer to official sources for specific compatibility details. The Android Auto™ app must be installed on devices running Android 9 or earlier. For Android 10 and later versions, Android Auto™ is built-in and ready to use.

⚠ CAUTION

- Do not place items or apply force to the USB port or console box lid with the plug connected.
- Depending on the mobile device to be connected, noise may occur when using the device with it connected to the accessory power socket equipped on the vehicle (if noise occurs, do not use the accessory power socket).
- Do not leave your Android™ Smartphone in the cabin. Otherwise, the cabin temperature will increase to a high temperature under direct sunlight which could cause damage.

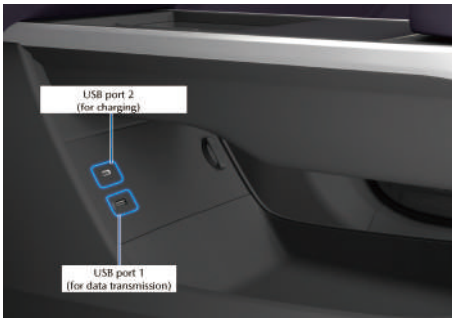
NOTE

- Before you use Android Auto™ with your vehicle, you need to download the Android Auto™ application from the Google Play™ on your Android™ Smartphone.
- Before use, carefully read the user instructions for the Android™ Smartphone.

- Do not use the Connected Service for a long time with the EV system stopped. Otherwise, the 12V battery power could be depleted.
- Insert the Android™ Smartphone genuine connector cord into the USB port securely.

▼Connecting an Android™ Smartphone

(USB connection)
Insert an Android™ Smartphone-genuine connector cord into the USB port to connect the Android™ Smartphone.



NOTE

After connecting the smartphone and the Connected Service system through the USB cable:

- To use Android Auto™, you need to enable Bluetooth®.
- If the device has been connected to Android Auto™ wirelessly, when it is connected with wire, there will be no prompt for switching connection mode,and the device will only be charged.

(Wireless connection)
Once your Android™ Smartphone is paired via Bluetooth® with Connected Service, Android Auto™ will be available for wireless use.

When connecting Android Auto™ for the first time, you should do as follows:

1. Turn on the Bluetooth® of the Connected Service and your smartphone, and select the Android Auto™ option.

2. You can open the interface of Interconnected Device in the following ways:
   - Click the Android Auto™ grey icon in the drop-down menu bar of the home screen to enter the Interconnected Device page, and select an available wireless device to connect.
   - Press and hold the voice button on the steering wheel or click "Vehicle Menu → Connect → Connect." on the centre display, you can enter the interface of Interconnected Devices and establish a wireless connection.
3. Connected Service and your smartphone Bluetooth® pairing connection.
4. After the smartphone is successfully connected for the first time, no further pairing is required.

NOTE

If the connection to Android Auto™ takes more than 500ms, a pop-up message "Android Auto™ is connecting, please wait."

If the connection fails, please troubleshoot as instructed below:

- Confirm that Android Auto™ is allowed on your smartphone;
- Confirm that both the phone's Bluetooth and connection are turned on;
- Update the Android Auto™ application and the Android operating system on your phone.

Displaying the Android Auto™ screen
When Android Auto™ is connected, switch to the Android Auto™ mode screen by clicking the Android Auto™ icon on the home screen of the centre display or clicking the icon “  ”.

NOTE

- The icons and their layout on the Android Auto™ home screen are subject to change based on your device model and operating system version.
- The version update of the Android Auto™ app on the device will cause the centre display to change without prior notice.

Android Auto™ Shortcuts

Press and hold the voice control button on the steering wheel to activate the Google Voice Recognition. To end the dialogue, press the button again after the voice interaction is complete.

NOTE

- The voice recognition function of Connected Service cannot be used while Android Auto™ is connected.

Exiting Android Auto™

Wired Disconnection
Disconnect the USB cable to exit Android Auto™ mode.

In addition, the Bluetooth® connection remains and the display remains what it was before the exiting.

Wireless Disconnection
Tap "Vehicle Menu → Connect → Connect." on the centre control screen to go to the Interconnected Devices screen, select the connection and click "Disconnect" to disconnect your device from your Connected Service system.

You can also disconnect the wireless connection by switching the device's Android Auto™ mode to Bluetooth® Only in the Bluetooth® settings, upon which the system will disconnect from Android Auto™ automatically.

Wi-Fi

▼Wi-Fi

Wi-Fi*1 is a technology that enables the interconnection of IEEE 802.11-standard devices, certified by the Wi-Fi Alliance®. Wi-Fi access can be obtained wirelessly via available mobile Wi-Fi routers or public Wi-Fi. By connecting the Connected Service System to the internet via Wi-Fi, you can use weather, online music and online radio services.

*1 Wi-Fi, Wi-Fi Alliance®, and the related marks are trademarks or registered trademarks of Wi-Fi Alliance®.

Supported Standards
IEEE 802.11 b/g/n

Supported Security Types
None

WPA/WPA2

WEP

NOTE

For improved communication security, use WPA, WEP or WPA/WPA2 encryption. Follow the security-setting procedure in the device's user manual.

- When Apple CarPlay or Android Auto™ is active, the Wi-Fi function is disabled.

Switching Wi-Fi on and connecting

1. From the home screen of the centre display, open 'Vehicle Menu';
2. Select [Connect];
3. Select [Wi-Fi];
4. Enable WLAN;
5. Search for available Wi-Fi networks;

6. Select the desired network;
7. Enter the Wi-Fi password;
8. Complete the connection.

NOTE

- When successfully connected to the Wi-Fi network, the  icon is displayed.
- When the vehicle enters the coverage area of a previously connected network, the system will reconnect automatically.

Adding a network
To connect to a network that is not a public hotspot, add it manually. The system will save the network credentials and can connect automatically when within coverage.

Removing a network

1. Click on the Settings icon next to the connected Wi-Fi.
2. Select 'Disconnect Device' or 'Forget Device'.
3. Complete the removal.

NOTE

If 'Forget Device' is selected, the Wi-Fi network will need to be manually added again for future connections.

To Start Connected Service

▼Download and Authentication

1. The mobile app can be downloaded from the Apple App Store or Google Play Store.

NOTE

Please be aware that this application is compatible only with mobile operating systems iOS 13.0 or later and Android 8.0 or later. The app's control functions are not supported on devices running earlier versions of the operating system.

▼Vehicle Connection

You can set up your account and connect your vehicle with assistance from a the dealership where you bought your vehicle.

1. After logging into the APP, go to the "Available Vehicles" page and select "Vehicle Connection" to see the list of vehicles;
2. Select your vehicle from the list. The model, VIN, and other details of your vehicle will be displayed;
3. Tap to receive the verification code, which will be sent to your email for vehicle connection verification;
4. Enter the verification code from your email and tap [Confirm Connection] to complete the process.

NOTE

- To use the APP, you must create your own account.

▼Disconnect the Vehicle

If you wish to cancel your account during use, you can disconnect your vehicle in the following steps.

1. After the owner accesses the homepage, tap the vehicle's nickname in the upper left corner (default: My Vehicle) to go to the vehicle management page;
2. On the vehicle management page, tap the vehicle image to access the vehicle details page;
3. Tap the "Vehicle Disconnection" button to proceed to the disconnection page, where the related impact and preconditions will be displayed;
4. When "Confirm" is tapped, the system will check for active sharing records

in the vehicle. If any are found, a pop-up will appear with a button to manage sharing and terminate the connection. If no records are found, the system will proceed to email verification;

5. Tap to receive the verification code, and the system will send it to the owner's email address;
6. Enter the verification code received via email, then tap "Confirm Disconnection" to complete the process.

⚠ CAUTION

- Management rights of the mobile app account belong to the user. Please refer to the mobile app for the User Agreement and Privacy Policy. To clear data on the mobile device, please perform the operation directly on the mobile.

▼Account Login

Account Login

1. QR Code Login
   Tap the "Driver Centre" icon at the top to access the login interface, then use the mobile app to scan the QR code and log into your personal account.



▼Mobile Control



1. Tap the [Remote Control] icon to activate remote vehicle control mode.
2. Tap the [Bluetooth®] icon to activate Bluetooth® control mode.
   Note: Ensure that Bluetooth® is enabled on your phone before use.



3. Tap to enter remote control / Bluetooth® mode to operate the vehicle. Once in remote control mode, the following actions are available:
   - Tap the [Vehicle Lock] icon to lock/unlock the vehicle.
   - Tap the [Window] icon to vent/close the windows.
   - Tap the [Whistle and Flash] icon to sound the vehicle's horn and flash the lights.
   - Tap the [Flash] icon to activate the vehicle's lights.

   Once in Bluetooth® mode, the following actions are available:
   - Tap the [Vehicle Lock] icon to lock/unlock the vehicle.
   - Tap the [Window] icon to open/close the windows.
   - Tap the [Liftgate] icon to open/close the liftgate.
   - Tap the [Whistle and Flash] icon to sound the vehicle's horn and flash the lights.

⚠ CAUTION

- A vehicle control password is required for remote vehicle control.

▼Digital Key Sharing

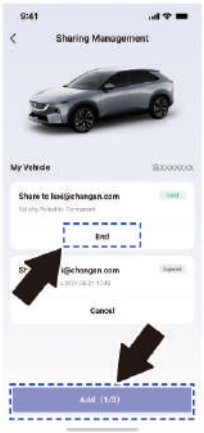
On the home screen of the vehicle control application, tap the [Share] icon to share a digital key.



Tap the [Add Shared User] icon on this screen to add shared user details.

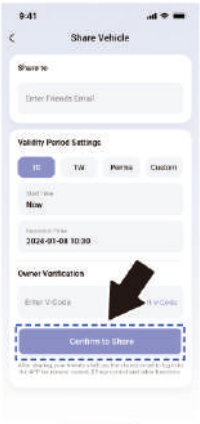
Note: The maximum number of shared users is 3.

Tap the [End Sharing] icon on this screen to immediately revoke a shared permission.



After completing the shared user information, tap the [Confirm to Share] icon to submit.

After successful sharing, the shared user must log into the APP using the email address you shared to use functions such as remote vehicle control and phone key.



▼Privacy

Mazda has established a Privacy Statement which describes how we collect, use, share, store and secure data from your vehicle linked to the Connected Services. We provide you with connected services by collecting and using your personal information and vehicle location, health and driving data. To learn more about our Privacy Statement, please check the privacy policy on your local official website of Mazda.

4 Trouble

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Troubleshooting..... 4-2

Troubleshooting

▼Troubleshooting

If you believe that certain functions of the Connected Service system are not working, please carefully read the operating instructions in the corresponding section of this manual before seeking repairs. Then, refer to the table below for inspection, which will help in troubleshooting the issue.

Bluetooth® Device Pairing and Connection Issues

Symptom	Cause	Solution
Unable to pair	—	First confirm that the device is compatible with Bluetooth®, then check if the device's Bluetooth® function and discovery mode/visibility settings*1 are turned on. If pairing still fails, please consult an expert repairer (we recommend an Authorised Mazda Repairer).
Unable to pair again	The pairing information is not being recognised correctly.	Perform pairing using these steps: • Clear "Mazda" or "vehicle name" stored in the device. • Perform pairing again.
Unable to pair	Depending on the device, the Bluetooth® function and discovery mode/visibility settings*1 may automatically turn off after a period of time.	Check if the device's Bluetooth® function and discovery mode/visibility settings*1 are turned on, then pair or reconnect.
Does not automatically connect when starting the vehicle		
Automatically connects but then suddenly disconnects		
Intermittent connection	Device is placed in an area prone to radio wave interference, such as: in a bag	Move the device to a location less susceptible to radio wave interference.

Symptom	Cause	Solution
	on the back seat or in a back pants pocket.	
Does not automatically connect when starting the vehicle	When the device OS is updated, pairing information is updated.	Perform pairing again.

*1 Setting that allows detection of devices other than Bluetooth® devices.

NOTE

- When the device OS is updated, pairing information is deleted. If this occurs, please pair with the Bluetooth® device again.
- If a paired phone has been previously paired to the vehicle more than once, you need to delete "Mazda" or "vehicle name" from your mobile device. Then, perform a Bluetooth® search on your mobile device again and pair with the newly detected "Mazda" or "vehicle name".
- Before pairing devices, ensure Bluetooth® is "ON" on both your phone and vehicle.

Voice Recognition Related Issues

Symptom	Cause	Solution
Poor voice recognition Numbers are misrecognised	• Speaking too slowly. • Speaking too forcefully (shouting). • High noise levels (exterior/interior talking or noise). • Air flow from A/C is blowing towards the microphone.	Regarding the causes shown on the left, please be mindful of how you speak. Additionally, when speaking numbers in sequence, recognition will improve if there are no pauses between numbers.
Poor voice recognition	Microphone malfunction.	Poor microphone connection or malfunction. Consult an expert repairer

Symptom	Cause	Solution
		(we recommend an Authorised Mazda Repairer).
Phone-related voice recognition is disabled	Connection issue between the Bluetooth® device and device.	If there are any issues after checking the pairing status, check for device pairing or connection problems.
Names in the phonebook cannot be identified easily.	Bluetooth® recognition failures.	Recognition performance will improve by taking the following measures: -Clear rarely used contacts from the phonebook.
When operating audio through voice recognition, song, artist, and album names are not recognised	Song, artist, and album names cannot be recognised through voice recognition operations.	Re-enter detailed information to search.

Call-Related Issues

Symptom	Cause	Solution
Vehicle noise from other party can be heard at the beginning of calls	The Bluetooth® device's noise suppression feature requires about three seconds after call initiation to adapt to the call environment.	This does not indicate a device problem.
Names in the phonebook cannot be identified easily.	Bluetooth® recognition failures.	Recognition performance will improve by taking the following measures: -Clear rarely used contacts from the phonebook.
Cannot hear the other party or speaker volume is low	Volume is set to zero or low.	Increase the volume.

Other Issues

Symptom	Cause	Solution
Remaining battery level shown differs between vehicle and device	The indication method differs between the vehicle and device.	View energy flow interface.
When making calls through the system, phone numbers update in incoming/outgoing call history but names do not display	Number has not been registered in the phonebook.	If the phone number is registered in the phonebook, the incoming/outgoing call history will update with the name from the phonebook when the vehicle is started.
Mobile phone's incoming/outgoing call history doesn't sync with the system	Phones of certain brands cannot sync automatically.	Operate the mobile phone to sync.

Apple CarPlay use-related issues

Symptom	Cause	Solution
The desired application icon is not displayed on the Apple CarPlay home screen.	Only applications compatible with Apple CarPlay are displayed on the screen.	Please contact the application provider.
Poor or incorrect recognition of commands or contact names when using Siri for voice recognition.	There may be multiple causes, such as: 1. Poor network connection 2. Road noise/air conditioner wind noise 3. Incorrect iPhone language settings	1. Reconnect, or wait until network connection is good before using Siri again. 2. Speak loudly and clearly for better voice recognition. 3. Ensure iPhone language settings are correct (e.g., US English or UK English). If you still have difficulty using Siri, please visit the Apple Support website or contact Apple.

Volume difference between Bluetooth® audio and Apple CarPlay.	—	Check the audio volume of the device connected via Bluetooth®. Some devices connected via Bluetooth® allow volume adjustment.
Apple CarPlay wired connection suddenly fails	Bluetooth® function was turned on while using Apple CarPlay wired connection.	Disable Bluetooth®, then reestablish Apple CarPlay wired connection.
The wireless connection between your phone and the Connected Service does not activate automatically.	Apple CarPlay was manually disconnected before vehicle power-off, and will not automatically reconnect when vehicle power is restored.	Reconfigure Apple CarPlay connection.
	When network is unstable.	Wait until network is stable before connecting again.

Android Auto™ use-related issues

Symptom	Cause	Solution
The desired application icon does not display on the home screen in Android Auto™ mode.	Only applications compatible with Android Auto™ are displayed on the screen.	Please contact the application provider.
• Voice recognition performance is poor. • Voice recognition response is slow or none.	—	A poor connection or malfunction with the microphone may have occurred. Consult an expert repairer (we recommend an Authorised Mazda Repairer).
Volume difference between Bluetooth® audio and Android Auto™.	—	Check the audio volume of the device connected via Bluetooth®. Some devices connected via Bluetooth® allow volume adjustment.
Intermittent Connection	The Android™ device is in a location where reception is interfered easily, such as inside a bag on a rear seat or in	• Move the Android Auto™ device to a location less susceptible to radio wave interference. • Turn off the Bluetooth® device once and then turn it back on.

Symptom	Cause	Solution
	a rear pocket of your pants.	
The wired connection only charges the phone	The device has established a wireless connection first, causing exclusive wired charging of the device.	Disconnect the wireless connection first, then reestablish the wired connection.
The wireless connection between the phone and the Connected Service does not activate automatically.	Your phone's Bluetooth® is turned off.	Turn on phone's Bluetooth® and reconnect to the Connected Service system.
	Android Auto™ is disabled on your phone.	Enable Android Auto™ on your phone.

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