

OB important topics for Endsem.

1. Kurt Lewin's model
2. Types of culture
3. Hofstede's dimension
4. Transactional analysis - 3 stages of ego
5. Conflict resolution
6. Group cohesiveness
7. Tushman's model.
8. Situational leadership
9. Characteristics & Nature of leaders
10. MBTI
11. Herzberg
12. Maslow vs Herzberg
13. perceptual process
14. determinants of personality
15. OB models
16. challenges of OB

workforce diversity.
Globalisation
17. Significance of OB
elements of OB.
18. styles of learning
learning curve.
19. baby boomer } 2 mark { types of
Gen X } team
gen Y }
20. Job enrichment/Enlargement
21. Difference b/w group & Team.
22. Halo & Horn effect

OB Model (5 stages of models)

Key elements of OB.

Challenges (Main points - diversity, ethnicity etc)

Blanker Theory

2 factor theory / Maslow Theory

Learning Types / curves

Perceptual Process

Resolution of conflict.

Transactional Analysis

Types of Culture

Type A - Type B.

diff b/w group / Team

Self Esteem

Generation Types (characteristics)
(X, Y, Z) etc.

Factors of Resistance to change

Fiedler's contingency model

Halo / Horn Effect (2 - AA)

Pymalion effect (2M)

Job enrichment / enlargement

conflict process

Functional & dysfunctional conflict.