

3y Poly+ Studio V12 UVB(UE1X7PV)

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Main Specifications

Product Description	HP Poly+ - extended service agreement - 3 years - shipment
Type	Extended service agreement
Service Included	Advance hardware replacement
Location	Shipment
Full Contract Period	3 years
Response Time	Next business day
Covered Configurations	Video conferencing camera
Designed For	Poly Studio V12

Extended Specification

General

Service Included	Advance hardware replacement
Location	Shipment
Full Contract Period	3 years
Response Time	Next business day
Covered Configurations	Video conferencing camera

Details

Service & Support	Extended service agreement - advance hardware replacement - 3 years - shipment - response time: NBD Technical support - phone consulting - 3 years - response time: 30 min - availability: 24 hours a day / Monday-Sunday - severity level 1 Technical support - phone consulting - 3 years - response time: 1 h - availability: 24 hours a day / Monday-Sunday - severity level 2 Technical support - phone consulting - 3 years - response time: 2 h - availability: 24 hours a day / Monday-Sunday - severity level 3 Technical support - e-mail consulting - 3 years - availability: 24 hours a day / Monday-Sunday Technical support - web support - 3 years - availability: 24 hours a day / Monday-Sunday New releases update - 3 years
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Compatibility Information

Designed For	HP Poly Studio V12
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Product data is provided by CNET, we do not warrant the accuracy and completeness of the material contained in this data sheet