

HPE Foundation Care Next Business Day Service with Comprehensive Defective Material Retention - extended service agreement - 5 years - on-site(HV4T4E)

HPE Foundation Care Next Business Day Service with Comprehensive Defective Material Retention - Extended service agreement - parts and labour - 5 years - on-site - 9x5 - response time: NBD - for P/N: Q1H70B

With HPE Foundation Care, you can minimize the time spent on troubleshooting, monitoring, and remediating while maintaining availability within limited budgets and resources. HPE Foundation Care Next Business Day Service offers a next-business-day on-site response. Software support is provided with a two-hour response time.

Key Selling Points

Make one call to access global support specialists
Resolve issues quickly with alerts and access to actionable information
Use the unique combination of automated support and HPE expertise

Product Features

Simplify your support experience

Stay up and running with HPE Foundation Care - one place to resolve problems for hardware, firmware, and software; get replacement parts and materials; access updates; and take advantage of collaborative support for independent software vendors.

Reduce complexity

Simplify support with 24x7 system monitoring, fast diagnostics, automatic case creation, and parts dispatch.

Reduce downtime

Choose the high level call-to-repair commitment - restoring hardware operation within six hours.

Prepare for growth

Make full use of IT resources, budgets, and talent to advance your business toward high-value growth.

Boost control and management

Leverage online visibility into your assets and support status with the HPE Support Center website.

Foundation Care call-to-repair service

Call 24 hours a day, seven days a week, including HPE holidays. HP commitment is to have your hardware operational within six hours after receiving your call.

Main Specifications

Product Description	HPE Foundation Care Next Business Day Service with Comprehensive Defective Material Retention - extended service agreement - 5 years - on-site
Type	Extended service agreement
Service Included	Parts and labour
Location	On-site
Full Contract Period	5 years
Response Time	Next business day
Service Availability	9 hours a day / 5 days a week
Designed For	P/N: Q1H70B

Extended Specification

General

Service Included	Parts and labour
Location	On-site
Full Contract Period	5 years
Response Time	Next business day
Service Availability	9 hours a day / 5 days a week

Details

Service & Support	Extended service agreement - parts and labour - 5 years - on-site - response time: NBD - availability: 9 hours a day / Monday-Friday Technical support - phone consulting - 5 years - response time: 2 h - availability: 9 hours a day / Monday-Friday Technical support - remote diagnosis - 5 years Product info support - web knowledge base access - 5 years New releases update - 5 years Comprehensive defective material retention - 5 years
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Compatibility Information

Designed For	P/N: Q1H70B
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Product data is provided by CNET, we do not warrant the accuracy and completeness of the material contained in this data sheet