

HPE Foundation Care Next Business Day Service Post Warranty - extended service agreement - 1 year - on-site(U2LJ4PE)

HP 1y PW Nbd D2D4100 Backup Sys FC SVC,D2D4100 Base,9x5 HW support, next business day onsite response.



HPE Foundation Care Service is composed of comprehensive hardware and software services aimed to help increase the availability of your IT infrastructure. Hewlett Packard Enterprise technical resources work with your IT team to help you resolve hardware and software problems with HPE and selected third-party products. For hardware products covered by HPE Foundation Care, the service includes remote diagnosis and support, as well as onsite hardware repair if it is required to resolve an issue.

Main Specifications

Product Description	HPE Foundation Care Next Business Day Service Post Warranty - extended service agreement - 1 year - on-site
Type	Extended service agreement
Service Included	Parts and labour
Location	On-site
Full Contract Period	1 year
Response Time	Next business day
Service Availability	9 hours a day / 5 days a week

Extended Specification

General

Service Included	Parts and labour
Location	On-site
Full Contract Period	1 year
Response Time	Next business day
Service Availability	9 hours a day / 5 days a week

Details

Service & Support	Extended service agreement - parts and labour - 1 year - on-site - response time: next business day - availability: 9 hours a day / Monday-Friday Technical support - phone consulting - 1 year - response time: 2 hours - availability: 9 hours a day / Monday-Friday Technical support - remote diagnosis - 1 year New releases update - 1 year Product info support - web knowledge base access - 1 year
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Product data is provided by CNET, we do not warrant the accuracy and completeness of the material contained in this data sheet