


**HPE Foundation Care Exchange Service Post Warranty - extended service agreement (renewal) - 1 year - shipment(U4EJ3PE)**

**HP1y Renwl 4hr Exch5500-24 HI Swt FC SVC,HP 5500-24 HI Switch,24x7 HW support with 4 hour HW exchange. 24x7 SW phone support and SW Updates for eligible SW.**



HPE Foundation Care 4 Hour Exchange Service - Available 24x7, including on Hewlett Packard Enterprise holidays. The networking component will be exchanged within four hours after opening the case; networking software support is also included.

**Main Specifications**

Product Description	HPE Foundation Care Exchange Service Post Warranty - extended service agreement (renewal) - 1 year - shipment
Type	Extended service agreement (renewal)
Service Included	Replacement
Location	Shipment
Full Contract Period	1 year
Response Time	4 hours
Service Availability	24 hours a day / 7 days a week

**Extended Specification**

**General**

Service Included	Replacement
Location	Shipment
Full Contract Period	1 year
Response Time	4 hours
Service Availability	24 hours a day / 7 days a week

**Details**

Service & Support	Extended service agreement - replacement - 1 year - shipment - response time: 4 hours - availability: 24 hours a day / Monday-Sunday   Technical support - remote diagnosis - 1 year   Technical support - phone consulting - 1 year - availability: 24 hours a day / Monday-Sunday   New releases update - 1 year
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Product data is provided by CNET, we do not warrant the accuracy and completeness of the material contained in this data sheet