

Veeam (R0F07AAE)

Veeam - Technical support (additional) - for Veeam Backup & Replication Enterprise - 1 CPU socket - OEM - ESD - phone consulting - 2 years - 24x7 - response time: 1 h



Modern data protection solutions combining HPE and Veeam products help secure corporate data, ensuring its continuous availability and protection. This allows the enterprise to quickly recover from any incident, from human error to a malicious attack.

Key Selling Points

- Fast data recovery
- Data protection modernization
- Transformation of danocentric workloads

Product Features

- Fast data recovery
- Reap the full potential of your company's data with rapid recovery from cyber attacks at a higher level of granularity.
- Modernize data protection
- Eliminate upfront capital expenditures and the risk of resource over-allocation with on-demand, cloud-type backup and recovery services.
- Transform danocentric workloads
- Protect corporate IT environments that include extensive containerized application deployments.

Main Specifications

Product Description	Veeam - technical support (additional) - for Veeam Backup & Replication Enterprise - 2 years
Service & Support	Technical support (additional)
Service Included	Phone consulting
Full Contract Period	2 years
Response Time	1 hour
Service Availability	24 hours a day / 7 days a week
Software Title	Veeam Backup & Replication Enterprise
Licence Qty	1 CPU socket
Licence Pricing	OEM
Licensing Details	ESD

Extended Specification

General

Type	Technical support (additional)
Service Included	Phone consulting
Full Contract Period	2 years
Response Time	1 hour
Service Availability	24 hours a day / 7 days a week

Details

Service & Support	Phone consulting - 2 years - response time: 1 hour - availability: 24 hours a day / Monday-Sunday - severity level 1 ¦ Phone consulting - 2 years - response time: 3 hours - availability: 24 hours a day / Monday-Sunday - severity level 2 ¦ Phone consulting - 2 years - response time: 6 hours - availability: 24 hours a day / Monday-Sunday - severity level 3 ¦ Phone consulting - 2 years - response time: 8 hours - availability: 24 hours a day / Monday-Sunday - severity level 4 ¦ Web support - 2 years - availability: 24 hours a day / Monday-Sunday ¦ New releases update - 2 years ¦ Web knowledge base access - 2 years
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Software

Software Title	Veeam Backup & Replication Enterprise
Installation Type	Locally installed
Licence Qty	1 CPU socket
Licence Pricing	OEM
Licensing Details	ESD

Product data is provided by CNET, we do not warrant the accuracy and completeness of the material contained in this data sheet