

HPE Foundation Care 24x7 Service Post Warranty (U4DG3PE)

HP 1y Renwl 24x7 HP 3800-24G Swt FC SVC, HP 3800-24G Switch, 24x7 HW support, 4 hour onsite response 24x7 SW phone support and SW Updates for eligible SW.



HPE Foundation Care Service (HPE Foundation Care) is composed of comprehensive hardware and software services aimed to help increase the availability of your IT infrastructure. HPE technical resources work with your IT team to help you resolve hardware and software problems with HPE and selected third-party products.

Key Selling Points

- Remote problem diagnosis and support
- Onsite hardware support
- Replacement parts and materials
- Firmware updates for selected products
- Access to technical resources
- Software support
- Installation advisory support
- Software features and operational support
- Software product and documentation updates

Main Specifications

Product Description	HPE Foundation Care 24x7 Service Post Warranty - extended service agreement (renewal) - 1 year - on-site
Type	Extended service agreement (renewal)
Service Included	Parts and labour
Location	On-site
Full Contract Period	1 year
Response Time	4 hours
Service Availability	24 hours a day / 7 days a week

Extended Specification

General

Service Included	Parts and labour
Location	On-site
Full Contract Period	1 year
Response Time	4 hours
Service Availability	24 hours a day / 7 days a week

Details

Service & Support	Extended service agreement - parts and labour - 1 year - on-site - response time: 4 hours - availability: 24 hours a day / Monday-Sunday Technical support - phone consulting - 1 year - response time: 2 hours - availability: 24 hours a day / Monday-Sunday Technical support - remote diagnosis - 1 year Product info support - web knowledge base access - 1 year New releases update - 1 year
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Product data is provided by CNET, we do not warrant the accuracy and completeness of the material contained in this data sheet