

Lenovo Onsite Repair (40M7580)

Lenovo Onsite Repair - Extended service agreement - parts and labour - 1 year - on-site - 9x5 - response time: 4 h - for eserver xSeries 235; eServer xSeries 366; RXE-100; Netfinity EXP300; System x3655; x3850



Services

IBM e-ServicePac is an Internet-enabled registration tool that offers increased flexibility and availability of service to customers and business partners. IBM offers e-ServicePacs to provide warranty services for PC servers, desktop and mobile product lines. This solution provides customers with the quick activation of IBM services, simple procedure for business partners or end users logging onto an IBM Internet site, a single authorization number allowing a customer to activate multiple machines for easier reference when requesting service and attachment capabilities to eliminate need for duplicate data entry. Eligible Machine Types are:

Key Selling Points

Extended service agreement for peace of mind
Includes both parts and labor for coverage
On-site support ensures quick and efficient issue resolution

Product Features

Comprehensive coverage
With both parts and labor included, Lenovo's Onsite Repair service ensures that your equipment is covered, minimizing downtime and stress.
Convenient support
The on-site service agreement means that professional assistance is always within reach, ensuring that any issues are addressed promptly and efficiently right where you are.

Main Specifications

Product Description	Lenovo Onsite Repair - extended service agreement - 1 year - on-site
Type	Extended service agreement
Service Included	Parts and labour
Location	On-site
Full Contract Period	1 year
Response Time	4 hours (target time)
Service Availability	9 hours a day / 5 days a week
Designed For	Eserver xSeries 235 8671; eServer xSeries 366 8863; RXE-100 8684; Netfinity EXP300; System x3655 7943; x3850 8863

Extended Specification

General

Service Included	Parts and labour
Location	On-site
Full Contract Period	1 year
Response Time	4 hours (target time)
Service Availability	9 hours a day / 5 days a week

Details

Service & Support	Extended service agreement - parts and labour - 1 year - on-site - response time: 4 h - availability: 9 hours a day / Monday-Friday
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Compatibility Information

Designed For	IBM eserver xSeries 235 8671 IBM eServer xSeries 366 8863 IBM eServer xSeries RXE-100 8684 IBM Netfinity EXP300 Lenovo System x3655 7943 Lenovo System x3850 8863
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