

IBM ServicePac On-Site Repair (00GV933)

IBM ServicePac On-Site Repair - Extended service agreement - parts and labour - 3 years - on-site - 9x5 - response time: 4 h - for P/N: 7309BAX



Businesses today are increasingly dependent on information technology. But if your systems aren't running at maximum efficiency, the entire organization's productivity can be affected. And with the rapid evolution and complexity of today's computing environment, the need for responsive support of all kinds is greater than ever. To help maximize your technology investment, businesses need to have access to a wide variety of specialized support resources. IBM has responded to this need by developing the IBM ServicePac family of service offerings. These services provide a convenient and affordable way for businesses of all sizes to have access to the range of hardware maintenance services available from IBM. IBM On-Site Repair ServicePacs keep your business running smoothly and provide continuous operation of critical business processes.

Key Selling Points

- Extended service agreement enhances support options
- On-site service ensures fast response and minimal disruption
- Includes parts and labor for comprehensive coverage

Product Features

- Reliable service agreement
The extended service agreement provides ongoing support, ensuring that any issues encountered are managed effectively through proper service procedures.
- Efficient on-site support
With on-site service, technicians can address problems directly at the customer's location, reducing wait times and enhancing convenience.
- Comprehensive inclusion
The service covers both parts and labor, offering protection against unexpected repair costs and contributing to a more predictable maintenance budget.

Main Specifications

Product Description	IBM ServicePac On-Site Repair - extended service agreement - 3 years - on-site
Type	Extended service agreement
Service Included	Parts and labour
Location	On-site
Full Contract Period	3 years
Response Time	4 hours
Service Availability	9 hours a day / 5 days a week
Designed For	P/N: 7309BAX

Extended Specification

General

Service Included	Parts and labour
Location	On-site
Full Contract Period	3 years
Response Time	4 hours
Service Availability	9 hours a day / 5 days a week

Details

Service & Support	Extended service agreement - parts and labour - 3 years - on-site - response time: 4 hours - availability: 9 hours a day / Monday-Friday
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Compatibility Information

Designed For	P/N: 7309BAX
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