

HPE Pointnext Tech Care Essential Service (HU4A6A3#ZT4)

HPE Pointnext Tech Care Essential Service - Technical support - phone consulting - 24x7

Get out of the data center maintenance business with HPE Pointnext Tech Care, a service that's changing the definition of operational IT support. Go beyond problem identification and resolution, and leverage HPE to figure out better ways to do things, allowing your business to adapt more quickly and drive innovation with fewer resources.

Key Selling Points

Digital and data-driven
Personalized and predictive
Innovation and intelligence

Product Features

Digital and data-driven
Get faster outcomes at every stage with a digitally enabled customer experience that includes faster access to product-specific experts and automatic case creation - no more navigating complex escalations.

Personalized and predictive
Prevent issues before they happen with an AI-driven operations framework that predicts problems before they occur. Stay on top of performance with regular workload, performance, and opportunity alerts and modular lifecycle services.

Innovation and intelligence
Get the most out of your IT with general technical guidance, product-specific experts, and an AI-powered digital experience with self-help features including knowledge articles, videos, and forums.

Main Specifications

Product Description	HPE Pointnext Tech Care Essential Service - technical support
Service & Support	Technical support
Service Included	Phone consulting
Service Availability	24 hours a day / 7 days a week

Extended Specification

General

Type	Technical support
Service Included	Phone consulting
Service Availability	24 hours a day / 7 days a week

Product data is provided by CNET, we do not warrant the accuracy and completeness of the material contained in this data sheet