

HPE Foundation Care 24x7 Service (H7J34A500BE)

HPE Foundation Care 24x7 Service - Extended service agreement - parts and labour - on-site

HPE Foundation Care 24x7 Service — offers 24x7 service, including on Hewlett Packard Enterprise holidays, with a four-hour on-site response time for hardware and a two-hour response time for software.

Key Selling Points

- Make one call to access global support specialists
- Resolve issues quickly with alerts and access to actionable information
- Use the unique combination of automated support and HPE expertise

Product Features

- Simplify your support experience
 - Stay up and running with HPE Foundation Care - one place to resolve problems for hardware, firmware, and software; get replacement parts and materials; access updates; and take advantage of collaborative support for independent software vendors.
- Reduce complexity
 - Simplify support with 24x7 system monitoring, fast diagnostics, automatic case creation, and parts dispatch.
- Reduce downtime
 - Choose the high level call-to-repair commitment - restoring hardware operation within six hours.
- Prepare for growth
 - Make full use of IT resources, budgets, and talent to advance your business toward high-value growth.
- Boost control and management
 - Leverage online visibility into your assets and support status with the HPE Support Center website.
- Foundation Care call-to-repair service
 - Call 24 hours a day, seven days a week, including HPE holidays. HP commitment is to have your hardware operational within six hours after receiving your call.

Main Specifications

Product Description	HPE Foundation Care 24x7 Service - extended service agreement - on-site
Type	Extended service agreement
Service Included	Parts and labour
Location	On-site

Extended Specification

General

Type	Extended service agreement
Service Included	Parts and labour
Location	On-site

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