

HP Poly+ Analyze (UR4R8PV)

HP Poly+ Analyze - Extended service agreement - advance hardware replacement (for video conferencing devices) - 4 years - shipment - response time: NBD - for Poly Studio X32, X32 No Radio



The HP Poly+ Analyze service offers an extended service agreement, designed to provide support for your system. This service allows users to benefit from enhanced technical assistance, ensuring that any issues are promptly addressed. With HP Poly+ Analyze, users can focus more on their operations while relying on HP's commitment to support and service management.

Key Selling Points

Extended service agreement for support
Prompt technical assistance for system issues

Product Features

Support
The extended service agreement ensures that users have access to a robust support system for their operational needs, allowing for quick resolutions and minimized downtime.

Main Specifications

Product Description	HP Poly+ Analyze - extended service agreement - 4 years - shipment
Type	Extended service agreement
Service Included	Advance hardware replacement
Location	Shipment
Full Contract Period	4 years
Response Time	Next business day
Class of Equipment	Video conferencing devices
Designed For	Poly Studio X32, X32 No Radio

Extended Specification

General

Service Included	Advance hardware replacement
Location	Shipment
Full Contract Period	4 years
Response Time	Next business day
Class of Equipment	Video conferencing devices

Details

Service & Support	Extended service agreement - advance hardware replacement - 4 Years - shipment - response time: NBD ; Technical support - phone consulting - 4 Years - response time: 30 min - availability: 24 hours a day / Monday-Sunday - severity level 1 ; Technical support - phone consulting - 4 Years - response time: 1 h - availability: 24 hours a day / Monday-Sunday - severity level 2 ; Technical support - phone consulting - 4 Years - response time: 2 h - availability: 24 hours a day / Monday-Sunday - severity level 3 ; Technical support - e-mail consulting - 4 Years - availability: 24 hours a day / Monday-Sunday ; Technical support - web support - 4 Years - availability: 24 hours a day / Monday-Sunday ; New releases update - 4 Years
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Compatibility Information

Designed For	HP Poly Studio X32, X32 No Radio
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