

Dell Upgrade from 3Y ProSupport to 4Y ProSupport (PDL3_3PS4PS)

Dell Upgrade from 3Y ProSupport to 4Y ProSupport - Extended service agreement - parts and labour (for desktops) - 1 year (4th year) - on-site - 10x5 - response time: NBD - for Inspiron 24 5415 AIO, 24 5420 All-in-One, 3020, 3030

Extend the life of your Dell system with the Upgrade from 3Y ProSupport to 4Y ProSupport. This upgrade provides an additional year of ProSupport, ensuring that your system benefits from on-site service, parts, and labor coverage in the critical 4th year. With a response time of the next business day, service availability 10 hours a day/5 days a week, and 24/7 access to technical support, you can rest assured that help is always available when you need it. This comprehensive support package is designed to offer peace of mind, minimize downtime, and keep your system running smoothly.

Key Selling Points

- Extended service agreement for the 4th year
- Next business day on-site response
- 24/7 technical support including phone and web
- Includes parts and labor for comprehensive coverage

Product Features

- Enhanced support**
Upgrade from 3Y ProSupport to 4Y ProSupport offers an additional year of comprehensive support for parts and labor, ensuring your system remains in excellent condition.
- On-site convenience**
With on-site service available the next business day, you can expect prompt repairs without the need to leave your location, minimizing downtime and disruption.
- Around-the-clock assistance**
Gain peace of mind with 24/7 access to phone consulting, web support, a web knowledge base, and remote diagnosis, ensuring help is always just a call or click away.
- Comprehensive coverage**
The extended service agreement includes both parts and labor for the 4th year, offering a seamless service experience without additional costs for repairs.

Main specifications

Product Description	Dell Upgrade from 3Y ProSupport to 4Y ProSupport - extended service agreement - 1 year - 4th year - on-site
Type	Extended service agreement
Service Included	Parts and labour
Location	On-site
Full Contract Period	1 year
Support Period	4th year
Response Time	Next business day
Service Availability	10 hours a day / 5 days a week
Class of Equipment	Desktops
Designed For	Inspiron 24 5415 AIO, 24 5420 All-in-One, 3020, 3030

Extended specification

General

Service Included	Parts and labour
Location	On-site
Full Contract Period	1 year
Support Period	4th year
Response Time	Next business day
Service Availability	10 hours a day / 5 days a week
Class of Equipment	Desktops

Details

Service & Support	Extended service agreement - parts and labour - 1 year - on-site - response time: NBD - availability: 10 hours a day / Monday-Friday ; Technical support - phone consulting - 1 year - availability: 24 hours a day / Monday-Sunday ; Technical support - web support - 1 year - availability: 24 hours a day / Monday-Sunday ; Technical support - web knowledge base access - 1 year - availability: 24 hours a day / Monday-Sunday ; Technical support - remote diagnosis - 1 year - availability: 24 hours a day / Monday-Sunday ; Technical support - e-mail consulting - 1 year - availability: 24 hours a day / Monday-Sunday
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Compatibility Information

Designed For	Dell Inspiron 24 5415 AIO, 24 5420 All-in-One, 3020, 3030
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Product data is provided by CNET, we do not warrant the accuracy and completeness of the material contained in this data sheet