

Dell Upgrade from 1Y Collect & Return to 3Y Basic Onsite (XNBNMM_1CR3OS)

Dell Upgrade from 1Y Collect & Return to 3Y Basic Onsite - Extended service agreement - parts and labour (for notebooks) - 3 years - on-site - business hours / 5 days a week - response time: NBD - NPOS - for XPS 13 7390, 13 9300, 13 9305, 13 9310, 13 9315, 13 9370, 13 9380



Dell's base warranty covers repair or replacement for manufacturing defects. With Onsite Service after remote diagnosis, if Dell's technical experts determine that the situation cannot be resolved remotely, a field support technician will come on site, usually within 1-2 business days. It's support when you need it, where you need it - convenient for you.

Key Selling Points

- 3-year full contract period for extended reliability
- On-site service included for convenience and efficiency
- Parts and labor covered, minimizing additional costs
- Phone consulting for quick problem resolution
- Web support for easy access to help

Product Features

Extended coverage

Enjoy peace of mind with a 3-year basic onsite service agreement from Dell, ensuring your product is protected for longer. This comprehensive coverage includes parts and labor, addressing any issues that arise with efficiency and expertise.

Comprehensive support

Benefit from a variety of support options throughout the service period. With on-site service, phone consulting, and web support included, you have access to professional assistance whenever you need it, ensuring minimal downtime and maximum productivity.

Main specifications

Product Description	Dell Upgrade from 1Y Collect & Return to 3Y Basic Onsite - extended service agreement - 3 years - on-site
Type	Extended service agreement
Service Included	Parts and labour
Location	On-site
Full Contract Period	3 years
Response Time	Next business day
Service Availability	Business hours / 5 days a week
Pricing Type	Near-Point-Of-Sale (NPOS)
Class of Equipment	Notebooks
Designed For	XPS 13 7390, 13 7390 2-in-1, 13 9300, 13 9305, 13 9310, 13 9310 2-in-1, 13 9315, 13 9370, 13 9380

Extended specification

General

Service Included	Parts and labour
Location	On-site
Full Contract Period	3 years
Response Time	Next business day
Service Availability	Business hours / 5 days a week
Pricing Type	Near-Point-Of-Sale (NPOS)
Class of Equipment	Notebooks

Details

Service & Support	Extended service agreement - parts and labour - 3 years - on-site - response time: NBD - availability: business hours / Monday-Friday ; Technical support - phone consulting - 3 years - availability: business hours / Monday-Friday ; Technical support - web support - 3 years - availability: 24 hours a day / Monday-Sunday ; Technical support - e-mail consulting - 3 years - availability: business hours / Monday-Friday
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Compatibility Information

Designed For	Dell XPS 13 7390, 13 7390 2-in-1, 13 9300, 13 9305, 13 9310, 13 9310 2-in-1, 13 9315, 13 9370, 13 9380
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