





MAYFLOWER PARK HOTEL

Mr. Paul Wartman ACE DuraFlo Systems 1440 N. Harbor Blvd, Suite 900 Fullerton, CA 92835

Dear Mr. Wartman,

I was confronted with a no-with situation...,my host had pithole leaks and I thought I needed to ne-pipe all of the copper pipes in my host while while trying not to close the poperty... at no-with differmit. A re-pipe would have involved long downtime, asbetous removal, complete renovation of our bathroom fixtures and a tremendous amount of guest inconvenience.

Along came ACE DuraFlo, with a solution that not only was superlative in application, but also allowed me to keep my hotel running at the same time. In addition, the ACE DuraFle team understood and ertheraced the operations of the hotel and our guests.

Besides completing the project on time, the cost compared to a re-pipe was considerably less due to the amount of revenue not being lost, since we could still operate and accommodate guests.

The ACE DuraFlo System solved our plumbing problems, eradicating pinhole leaks, increasing flow and pressure with improved water conservation. No mess, short timelines, no walls cut, less cost and no guest inconvenience...what else could one ask for?



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Mayflower Park Hotel- Seattle, WA 10 Years Later - No Leaks, No Umbrella Required

The Problem:

Having endured a copper repipe of the domestic water system in the mid 1980's, owners of the historic Mayflower Park Hotel in Seattle were surprised to be plagued by pinhole leaks less than 20 years later. Like the last time, the hotel was suffering from frequent pinhole leaks which were causing property damage and lost room revenue. A conventional repipe was investigated and would have involved a long downtime, renovation of bathroom fixtures, demolition of shower tiles, a tremendous amount of guest inconvenience and an unacceptable amount of lost revenue. Perhaps the most alarming, news was the realization that the entire repipe process might be expected every 15 to 20 years!

The Solution:

Ten years ago the ACE DuraFlo ePIPE[®]system was chosen to provide a long term solution and stop the pinhole problem. The restoration of the piping system in this 171 room historic hotel was completed on time and on budget over a 90-day predetermined schedule. Virtually no wall demolition or reconstruction was necessary. During the project the hotel remained in full operation. Owners attributed no loss in room revenue during the ePIPE process.

Ten years later, Chief Engineer Susil Seneviratne recalls the frustrating situation in the hotel, before the ePIPE[®] process. "When I first arrived at the Mayflower Park Hotel, the problem of pinhole leaks was so bad and so frequent that I had to walk the halls with an umbrella" joked Seneviratne, " but ever since the ePIPE[®] process was completed, we have not had another pinhole."

Mayflower General Manager, Mr. Paul Ishii commented, "rehabilitating our existing system with ePIPE meant quick turnaround, no mess, no walls cut, no lost revenue, no guest inconvenience and no return of the pinhole leaks, all for less money than a repipe!" Truly a win-win situation and no umbrellas required.

