

VIRTUAL MEDICAL INTERPRETATION WITH BOOSTLINGO



**Low costs. High quality.
Interpretation reimaged.**



Boostlingo virtual medical interpretation helps providers reach more of their communities and improve patient satisfaction — all while cutting costs and increasing efficiency.

- HIPAA Compliant
- 24/7 On-Demand ASL & Spanish
- Phone and video options
- Easy to use software
- Works on any device
- Qualified medical interpreters
- And more!

boostlingo



WHY ADD VIRTUAL?

Our results highlight that, overall, the interpretation experience among patients who used any type of professional interpretation was positive, and that the quality found with in-person interpretation is preserved for remote modalities. Health systems should consider a multimodality approach to interpreter service provision..."

– From the 2021 study, "Patient Perspectives on the Quality of Professional Interpretation" in the Journal of General Internal Medicine

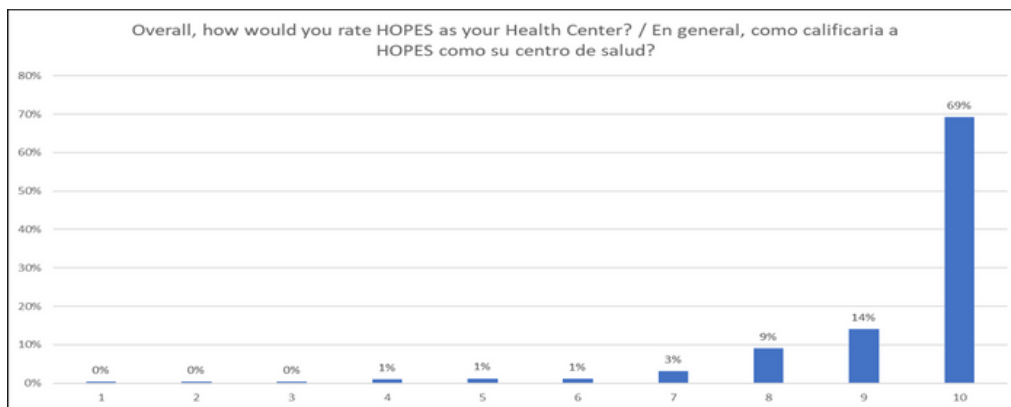
74 %

of health systems are investing in patient access technology in the next year

PATIENT EXPERIENCE

Health systems and practices are investing in patient access. High quality language support is an essential piece of the overall patient access puzzle.

69% of patients at Boostlingo customer Northern Nevada HOPES rate their health center 10/10.



COST SAVINGS

No hourly minimums

With on-demand virtual interpretation, your providers can immediately get connected to an on-demand interpreter and only pay for the time on the call. Your practice won't need to secure a two-hour block of time or pay for travel expenses.

Use our network instead of hiring

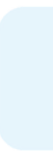
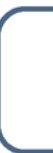
Do you have infrequent interpretation needs or live in a remote area? Staffing a full-time interpreter to be available for your patients is simply not a cost-effective solution.

Boostlingo maintains a network of 10,000 interpreters for 300 languages. Save on benefits and full-time compensation by using the Boostlingo platform instead.

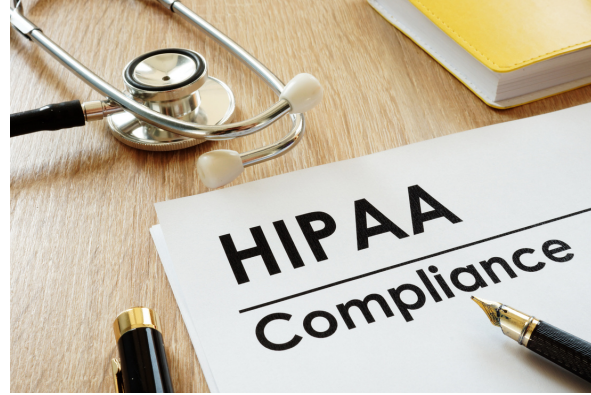
EASY TO USE

Boostlingo works on any device. Install the app on a tablet for your practice and providers can get connected in just a few clicks, or get connected through a web browser on any computer

Only need audio? Take a tip from Boostlingo customer Urban Health Plan and get a quick dial phone number for your most used languages. At Urban, doctors have a list of phone numbers to dial by language in every exam room.



SECURE



HIPAA Compliant

Our medical interpreters are required to maintain their HIPAA compliance and retest every two years. We also use best-in-class information security practices to keep the connection and patient data secure.

Whether using interpretation in conference calls or telehealth our video platform, patient security is our priority.

83%

of patients expect to continue using telehealth after the pandemic

HIGH QUALITY

Interpreters

Interpreters on the Boostlingo platform are required to have at least three years of experience and 40 hours of medical terminology training. When your patients and providers get connected, Boostlingo interpreters will be capable and compassionate partners in care.

Connections

We host stable, crystal-clear audio and video calls on our platform thanks to our streaming technology. Over stable internet connections, communication will be clear and comfortable for everyone involved.



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Ready to get started?

**Visit boostlingo.com/healthcare today,
email healthcare@boostlingo.com,
or give us a call at (512) 994-2217**



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