

Transforming Quality Organizations

A Practical Guide

Matthew P. Wictome and Ian Wells

"This is the first quality management systems book I have read that focuses more on solving problems and achieving opportunities and provides frameworks and methodologies to achieve these goals."—**Thomas Stevenson, Chief Operating Officer, Medical Devices**

Is your Quality organization holding your business back? Is regulatory compliance seen as more important than product or service quality? Do you feel the needs of your customers are lost in a sea of regulations?

Transforming Quality Organizations: A Practical Guide questions whether the current approach to managing quality is fit for purpose and, using the latest organizational thinking provides fresh, practical ways to balance a quality system to:

- Manage risk for better patient, customer, regulator, and stockholder outcomes.
- Achieve balance between ensuring compliance and supporting innovation.
- Transform your Quality organization through a roadmap of change.

Applicable to all businesses where quality is paramount, the content is based on practical experience of executing transformational change in the health care sector resulting in:

- Product recall rates cut by 50 percent.
- Product development cycle-times cut by 50 percent.
- Significant cost savings in quality system execution.

This book is invaluable for business leaders who want to transform their Quality organization and increase the value it delivers for their business.



Matthew P. Wictome, PhD, is Managing Director and Founder of Datod Consulting. Datod specializes in building better and more effective Quality organizations. He holds a PhD in Biochemistry and an executive Masters in Strategy, Change, and Leadership with the University of Bristol. He is passionate in designing and implementing quality systems that are effective, efficient, and outcome driven.



Ian Wells, PhD, is Vice President of QARA for Trinity Biotech. Ian holds a PhD in analytical chemistry and chemometrics and has over 30 years' experience of R&D, Operations, and Quality/Regulatory in the health care sector. Through experience, he has developed a methodology of strategic quality change based on the transformation map concept.

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ISBN: 978-1-63742-440-7



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