

Refund and Cancellation Policy

At **Xlearnic** (Registration No: **UDYAM-DL-05-0064809**), we strive to provide the best learning experience through our courses, mock interviews, and industry projects. Please read our policy regarding refunds and cancellations carefully before enrolling.

1. General Policy

By enrolling in any program offered by Xlearnic, you agree to the terms outlined in this policy. Since our offerings include digital content and live sessions, refunds are handled based on the nature of the service.

2. Individual Courses (Excel, SQL, Power BI)

- **Digital Nature:** These courses provide immediate access to digital materials/videos. Once the access is granted, **no refunds** will be provided.
- **Verification:** If a payment was made but access was not granted due to a technical error, we will resolve the issue within 48 hours. If we fail to provide access, a full refund will be initiated.

3. Mock Interview Sessions

- **Cancellations:** If you wish to cancel your slot, you must notify us at least **24 hours** before the scheduled time.
- **Rescheduling:** You can reschedule your session once at no extra cost if requested 24 hours in advance.
- **No-Show:** If a student fails to join the session without prior notice, the fee will be **non-refundable**.

4. Industry-Level Projects (3-Month Program)

- **Registration Fee:** The initial booking/registration amount for the 3-month project program is **non-refundable**.
- **Withdrawal:** If a student decides to leave the program after the first weekend batch, a **50% refund** of the remaining balance (excluding taxes/registration fees) may be considered upon valid grounds.
- **After Week 1:** No refund requests will be entertained after the completion of the first week of the project program.

5. Duplicate Payments

In case of accidental duplicate payments (paying twice for the same course), the extra amount will be refunded to the original payment source within **7-10 working days** after verification.

6. Mode of Refund

All eligible refunds will be processed through the original mode of payment (UPI/Bank Transfer). It may take some time for the amount to reflect in your account depending on your bank's processing time.

7. Contact for Refund Requests

For any refund-related queries, please email us at kumardeepak1902@gmail.com || xlearnic@gmail.com with your:

- Full Name
- Transaction ID/Screenshot
- Reason for Refund