

# Benjamin David roshan .Pk

## Profile

"A highly versatile individual, I possess a robust and dynamic interest in maximizing organizational profitability. My proficiency has been cultivated through the completion of several specialized private programs, including advanced sales methodologies and strategic tools training inspired by Jordan Belfort's principles. Furthermore, I have developed a deep understanding of blockchain technology,

## Education

**2020-2021**

- SSLC

**2021-2022**

- Hsc

**2023-2026**

**UNIVERSITY OF MADRAS**

- Bsc.Psychology

## Skills

Sales and marketing



Financial analysis Tool  
development (pine  
script)



Ai Training & Prompt  
engineer



White Board animator



Futures Trading



Copywriting



## Work Experience

### SALES & MARKETING

**PPPL 2023 NOV TO 2024 APR**

- Spearheaded digital campaign, increasing leads by 40% and revenue by 25% in 6 months.
- Exceeded quarterly targets by 15% by implementing a new CRM, improving customer retention by 10%.

### CUSTOMER SUPPORT MANAGER

**MAG BLUE METALS 2024- JUN TO 2025 JAN**

- Directed a support team of 20+ agents, achieving a 95% customer satisfaction rating.
- Implemented a new ticketing system that reduced average resolution time by 30%.

## Contact



+91 7305621125



roshan.benjamin2005@gmail.com