



Basant Kumar

Customer Service Associate

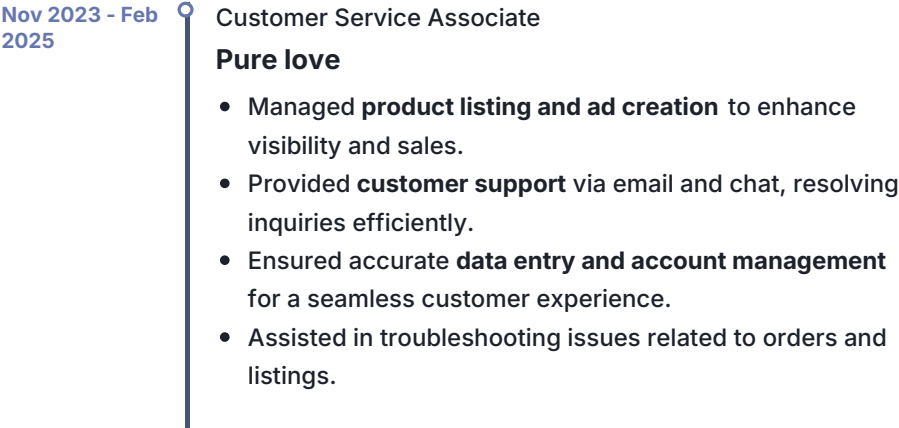
PROFILE SUMMARY

Dedicated Customer Support Professional with 1 year and 3 months of experience at Pure Love, specializing in customer relationship management, product listing, and ad creation. Adept at handling customer queries, resolving issues efficiently, and enhancing user satisfaction. Strong analytical skills with a keen eye for detail in e-commerce operations. Passionate about technology, trading, and effective communication. Seeking opportunities to apply my skills in a dynamic and growth-oriented environment.

EDUCATION



WORK EXPERIENCE



PERSONAL INFORMATION

- Email
rajbasantkumar12@gmail.com
- Mobile
(+91) 6203131214
- Total work experience
1 Year 3 Months

KEY SKILLS

- Product Support
- Customer Relationship
- Customer Focus
- Client Support

OTHER PERSONAL DETAILS

- City Gurugram
- Country INDIA

HOBBIES

Film Enthusiast – Passionate about exploring different genres and analyzing storytelling techniques., Stock & Crypto Trading – Actively learning market trends risk management and investment strategies., Fishing & Outdoor Activities – Enjoys patience-driven recreational fishing and outdoor adventures.

LANGUAGES

- Hindi
- English

EXTRA CURRICULAR

Public Speaking & Debates

Participating in discussions and presentations to improve communication skills.

Trading & Investment Enthusiast

Participating in online communities and simulations to enhance financial knowledge.