# PAUL SMITH

## PERSONAL

Name Paul Smith

Address Bath Road 8 BA1 4RD Bath

**Phone number** 0622334455

Email voorbeeld@hotmail.com

## SKILLS

Presenting	••••
Communicating	$\bullet \bullet \bullet \bullet \bullet$
Organizing	$\bullet \bullet \bullet \bullet \bullet$
Collaborating	$\bullet \bullet \bullet \bullet \bullet$

## INTERESTS

- International business matters
- Politics
- Voluntary work

## LANGUAGES

English				
French		0	•	•
German		•	•	•

Conscientious and ambitious Psychology and Business Graduate with experience in Human Resources. Highly skilled at giving presentations in a professional setting. Looking for HR Assistant role that utilises strong interpersonal skills and opportunity to take on high levels of responsibility. Preferably looking for a role at an NGO or company with high ethical values.

## WORK EXPERIENCE

### **HR** Assistant

McDonalds, London

Jan 2019 - Aug 2019

- Co-ordinated an employee satisfaction survey aimed at identifying areas of staff discontent.
- Supported various team members to carry out research, analyse data and make recommendations to senior personnel.
- Self-confidence increased as a result of gaining own areas of responsibility and by giving presentations to senior staff members at meetings.
- Assisted with general administrative duties and dealt with HR related queries, including payroll and staff contracts.
- Developed basic understanding of the essentials of employment law and HR practice.

## Coordinator Assistant (voluntary)

Jun 2018 - Dec 2018

Britain's largest employer of people with disabilities, and supporting sustainable employment.

- Managing the paperwork for new Volunteers, including screening of applications for shortlisting and recording personal contact details on Microsoft Access database.
- Learnt how to communicate in a professional manner via email, telephone and letter.

# EXTRACURRICULAR ACTIVITY

### **Board Member**

Remploy, Bristol

University Business Club, Bristol

Sep 2016 - Jun 2019

Winner of the 'Bucks Best Business Pitch' award in 2017 Enterprise week, developing confidence in public speaking and presentation skills.

# EDUCATION AND QUALIFICATIONS

## BA Psychology with Business and Management Bristol University, Bristol

Sep 2015 - Jun 2019

**Industrial Relations**: Gained a broad understanding of concepts of employee relations and the effective management of these in small to medium enterprises (SMEs). **Personal and Social Development**: Explored the needs of people in order to be

fulfilled in the context of our daily and working lives.

**Dissertation**: Analysed trends in staff retention over a 10 year period for a large manufacturing organisation.

Secondary School and Sixth Form St. George, Bristol

Sep 2008 - Jun 2015

## REFERENCES

References available on request.