

harshita1993@gmail.com
91-9819233980
MUMBAI 401101

Skills

- Digital marketing
- Graphic design
- Behavioral analysis
- Content creation
- Customer engagement
- Effective communication
- Creative problem solving
- Excellent communication
- Computer skills
- Dependable and responsible
- Self-Directed

Education And Training

SSC:
MAHARASHTRA BOARD

HSC:
GWALIOR BOARD

Software Engineering:
NIIT

Google Adwords:
NIIT

Fashion Designing:
L.S. RAHEJA

Languages

English, Hindi, Marathi: First
Language

Gujarati: A2
Elementary

HARSHITA
JHUNJHUNWALA

Summary

Hardworking employee with customer service, multitasking, and time management abilities. Devoted to giving every customer a positive and memorable experience. Results-driven individual with a solid track record in delivering quality work. Known for excellent communication and teamwork abilities, with a commitment to achieving company goals and delivering exceptional service. Passionate about continuous learning and professional development. Customer-focused individual with a passion for delivering exceptional service. Strong interpersonal skills with a talent for effectively addressing concerns. Committed to improving customer satisfaction and driving positive outcomes.

Experience

Red Carpet Surat - Terminated
Current

- Company Overview: Apparel Boutique
- Page Handling & management, captions, hashtags, matic
- Apparel Boutique

St.Jude's - Child Counselor
Mumbai
06/2022 - 04/2024

- Educated parents on strategies for managing their child's behavior issues.
- Developed treatment plans tailored to each child's individual needs.
- Collaborated with school personnel and other service providers to coordinate care.
- Collaborated with counselors and parents to report youth behavior and progress.
- Assisted families in understanding the dynamics of mental health disorders affecting their children.
- Provided counseling to children and adolescents in individual, family and group settings.

Freelance - Graphic Designer
Mumbai
01/2020 - 04/2024

- Produced digital graphics, including website elements, email templates, and social media visuals.
- Produced projects for advertising and informational purposes.
- Created design concepts and sample layouts using knowledge of layout and design principles.

Sysfotion/Sysfosoft - Software Engineer
Mumbai
02/2021 - 03/2023

- Integrated third-party APIs and services to enhance software functionality and interoperability.
- Researched new technologies and methodologies to propose innovative software solutions.
- Analyzed user requirements to develop software solutions and created technical specifications.

Sysfotion/Sysfosoft - Software Engineer

Mumbai

02/2021 - 03/2023

- Integrated third-party APIs and services to enhance software functionality and interoperability.
- Researched new technologies and methodologies to propose innovative software solutions.
- Analyzed user requirements to develop software solutions and created technical specifications.

Dessert Forestry - Owner

Mumbai

07/2014 - 02/2023

- Dessert Hub And Cloud Kitchen Delivering Across India & Operating Through Swiggy & Zomato.
- Corporate Hampers
- Customized Confectionery Brand

Compliments - Owner

Mumbai

04/2017 - 12/2018

- Handcrafted Designer Jewelry On Amazon & Similar Platforms

WTC PASTA BHAYANDAR

- Company Overview: Restaurant Franchise
- Creative, captions, digital Creator, marketing, page Handling &
- Restaurant Franchise

Gokul Kothiyawadi Restaurant

- Company Overview: Multiple Locations (merged)
- Digital Creatur, marketing, captions, page Handling & management.creatives
- Multiple Locations (merged)

Dessert Forestry

- Company Overview: Temporary
- Page Handling, management, creative from white canvas/scratch
- Temporary

Dessert Forestry - Hold

- Page Handling, management

Hobbies And Interests

- Tarot Card Reading
- Dream Analysis
- Web Surfing And Designing
- Exploring
- Driving
- Cooking
- Creatives

Languages

- English
- Hindi
- Marwari
- Marathi
- Gujarati

Personal Information

- Date of Birth: 10/02/93
- Nationality: Indian

