

CONTACT

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SKILLS

- · Community Management
- Discord & Telegram Moderation
- Conflict Resolution
- Event Coordination
- User Engagement
- · Content Scheduling
- · Web3 Ecosystems

LANGUAGES

· English: Fluent

PROFILE SUMMARY

Skilled Community Manager and Moderator with over one year of experience in the Web3 and AI startup space. Proven ability to grow and maintain high-engagement communities across Discord and Telegram. Adept at fostering user loyalty, coordinating community campaigns, and acting as a liaison between users and core teams. Brings a proactive and professional approach to digital community building.

WORK EXPERIENCE

SchoolHack AI

MAR 2023 - PRESENT

Community Manager & Moderator

- Managed and scaled a combined 20,000+ member community across Discord and Telegram.
- Developed onboarding workflows and moderation policies to enhance user experience.
- Organized AMAs, giveaways, and product feedback sessions in collaboration with the core team.
- Reduced community escalations by implementing clear communication guidelines.

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Jun 2024 - Present

Community Moderator

- Assisted in building the early-stage community and setting up engagement systems.
- Maintained a consistent support presence, responding to user queries and bug reports.
- Helped shape community tone and content strategy during product soft launch.