



# Tell our experts about your business

Managing customer communications has never been more important. Customers' expectations are growing exponentially and being there for them 24/7 is becoming the new market standard.

Let us do the heavy lifting while you focus on the most important part of business - your clients.



### To launch LiveChat effortlessly, our experts will:



Configure it with you



Onboard your agents and admins



Assist you with the go-live



Be there to address every question your team may have afterward.

A short time to value and superb ROI have never been easier to achieve.



## The most comprehensive implementation on the market

Strategy session to decide on the game plan

**ChatBot building** 

Cooperative product setup session

Live or async go-live assistance

Monthly post-go-live checkup

Onboarding (agents, admins, reporting) Industry-based practices session

Technical assistance

Weekly post-go-live checkup

## Don't settle for a one-size-fits-all solution

Use our expertise in particular use cases, like sales, support, or ecommerce, or tell us more about how you'd like to use LiveChat

#### Partner with us to:



Improve your CSAT to 90%+ positive



Achieve **full value** within 2-4 weeks from the kickoff



Boost your conversion rates up to **11x** 



Reduce stress
and streamline the
performance of your team

The LiveChat Professional Services Team was simply amazing from the start.

Their Professional Services suggestions were exactly what we needed to implement, deploy, train, and go live.

All in all a seamless experience. Their team was extremely accountable. Within the first year of using Help Desk & LiveChat, we have scaled from a small group to a robust team that includes Onboarding, Customer Success, and Billing, and we also pulled in our Sales team to collaborate in the platforms. I know the Professional Service team will be there to support GETIDA."



Greg Ghia, CRO at GETIDA

GETIDA

### You will be in a good company

























If you're interested in our services, feel free to reach out to our team at

p.sarzynski@livechat.com