

Transparency Report for Digital Services Act

Published: April 17, 2025

Reporting Period: February 17, 2024 – December 31, 2024

Service Provider: Text S.A.

Contact: support@text.com

About this Report

This report is published in accordance with the requirements of the **EU Digital Services Act (Regulation 2022/2065)**. It covers how **Text**, as a provider of intermediary services, handled content-related orders and moderation activities during the reporting period.

Orders from EU Member State Authorities

During the reporting period, **Text** did not receive any orders from EU Member State authorities under Article 9 (orders to act against illegal content) or Article 10 (orders to provide information).

Type of Request	Number of Requests
Article 9 – Orders to act against illegal content	0
Article 10 – Orders to provide information	0

User Notices and Reports

Text provides a channel for individuals to report potentially illegal content via support@text.com. No such reports were submitted during the reporting period.

Type of Request	Number of Requests
Notices submitted by individuals	0
Notices submitted by trusted flaggers	0

Appeals and Complaints

Text did not receive any user complaints or appeals through internal systems during the reporting period.

Content Moderation by Text

Text S.A. did not take any content moderation actions at its own initiative during the reporting period. We do not engage in proactive content monitoring. Any content-related actions are strictly based on valid legal requests or user submissions, which did not occur in 2024.

Use of Automated Tools for Moderation

Text did not use automated tools for content moderation.