

Embracing Change

Elevating Care Through Evidence-Based Design.



 **Kimball** International

Kimball NATIONAL &c. interwoven DAVID EDWARD

CREATING PLACES TO BELONG IN HEALTH

Creating a place where patients, families, and caregivers feel like they belong is more than providing a patient room, waiting space, or workstation. It's about connecting to a greater purpose and supporting individual needs. It's about balancing hybrid environments, prioritizing flexibility, supporting inclusion and belonging, and focusing on overall health and well-being.

Kimball International's holistic collection of products keeps pace with the demands of today, so you can elevate every experience to impact the way healthcare is delivered tomorrow.



Kimball NATIONAL *Etc.* interwoven DAVID EDWARD

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Balancing Hybrid Environments

Whether facilitating a virtual care session or taking a personal video call in a waiting area, patients, families, and caregivers want to feel accommodated in their hybrid interactions.

Products shown
Marnia™ by National
Whittaker™ by Kimball
Hobsen® by National
Wilder™ by Kimball
Joelle™ by Kimball
Idara™ by National
Behl by Etc.
Om Pod by National

Supporting Inclusion and Belonging

Feeling connected is different for everyone - patients need to feel like their care is specific to their needs, families need to feel like they belong on the care journey with their loved ones, and caregivers need to feel a sense of belonging through places that support their work styles.

Products shown
Greer™ by Interwoven
Rolli™ by Interwoven
Kore® Work Cart by Kimball
Circ™ by David Edward
Superkool™ by David Edward



Prioritizing Flexibility
 In today's health environments, spaces must be responsive to the different needs of facilities to maximize efficiency and the quality of care.

Products shown
Joya™ by Kimball
Alterna® by Interwoven
Aidin™ by Interwoven
Rolli™ by Interwoven
Kore® Cart by Kimball
Weli® by National



Focusing on Health and Well-Being

To mitigate burnout, create spaces where teamwork thrives, and overall wellness is a priority. Offering areas where caregivers can relax and recharge leads to greater job satisfaction, reduced stress, and more responsive patient services.

Products shown
Fixt® by Kimball
Mabel® by National

Empowering Spaces For Healing

Our ELEVATE design process and holistic product offering work together to improve efficiencies, streamline purchasing, and reduce time to market so you can serve patients sooner and deliver a higher quality of care.



Fast Track Results

Our highly efficient, interactive design charrette, ELEVATE, gets your facility up and running faster, so you can generate revenue sooner. This program allows all stakeholders to explore new ideas while making well-informed decisions based upon your schedule and budget realities.



Maximize Your Investment

Streamline a fragmented, complex purchasing process with a true single-source partner whose comprehensive offering includes custom capabilities that allow you to realize your brand vision and address more specific needs.



Enhance Every Experience

Using evidence-based research, we design for process efficiency and incorporate amenities to improve overall conditions for staff. Our comprehensive approach emphasizes engaging, comfortable, and purposeful settings that support patients at every stage in their journey.

Pharmacy
Exams

Pharmacy



Patients that changed doctors because of long and uncomfortable wait times.

2018 Cardiovascular Business

Hosting Experiences

When designed around human needs, community spaces can help create better patient experiences. By fostering more meaningful uses of time, patients have increased confidence that they are receiving the best care throughout every step of their journey.

Products shown
Whittaker™ Health by Interwoven
Toss™ by National
Idara® by National
Myriad™ by National
Kolo ADA Pod by National



Active Space

These versatile settings provide many positive distractions while encouraging movement, a proven way to minimize stress.

Products shown
Fringe® by National



Self Check-In / Check-Out

The majority of patients prefer online health portals to check-in, view medical records, and schedule appointments. Kiosks that combine convenience with privacy enhance the patient journey.

Products shown
Alterna® by Interwoven

Products shown
Mariben™ by National
Jovialie™ by National



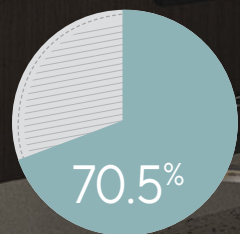
Multi-Purpose

Over 40% of millennials surveyed said they would participate in wellness clinics if hosted by their primary care physician. When designed around patient need, waiting spaces can function as multipurpose areas for small group learning.

Products shown
Tyba® by Kimball
Kolo Pod by National
Grin® Seating by National
Grin® Tables by National
EverySpace® by Kimball
Nate & Natty™ by Kimball
Whimsy® by National
Toss® by National

Products shown
Embra® by Interwoven





Nurse burnout increase in 2022.

PLoS One, 2022

High-Performance Spaces

New technologies, methods of record-keeping, and administrative tasks have made the clinician's role more demanding. Supporting these demands requires a fresh approach to space planning where both people and place are holistically considered to empower clinicians to perform all the roles they switch between during a shift.

Products shown
Om Pod by National
Rolli™ by Interwoven
Alterna® by Interwoven
Nate & Natty™ by Kimball



Decentralized Stations

Between 30-60% of caregiver costs are related to inefficiencies. For organizations looking to improve process, integrated touchdown stations can be a strategic asset for effective organization and record keeping.

Products shown
Alterna® by Interwoven
Rolli™ by Interwoven



Centralized Stations

Being able to focus is critical for clinicians. Integrating privacy settings into the group hub is an investment that can pay off in greater efficiency, fewer errors, and improved staff morale.

Products shown
Alterna® by Interwoven
Joya™ by Kimball
Narrate® by Kimball
Traxx® by Kimball



Mobile Stations

By embedding the principles of flexibility, mobility, and technology into products, caregivers can embrace their expanded roles to deliver a higher level of care.

Products shown
Kore® by Kimball
Joelle™ by Kimball



Engaging Patients

No longer just a place for medical examinations and treatments, the exam room serves as a space where consulting, learning, and person-to-person sharing happens.

Products shown
Greer™ by Interwoven
Wilder™ by Interwoven
Lusso™ by Kimball
Alterna® by Interwoven



Traditional

The primary care professional is treating simple to complex conditions, so the exam room needs to provide a functional and comfortable space for all types of encounters—most of which do not require the furnishings and equipment of a traditional exam room.

Products shown
Ezzeri® by Interwoven
Alterna® by Interwoven
Aidin™ by Interwoven
Rolli™ by Interwoven
Behnti™ by Interwoven



Consultation

The clinical experience of a physical exam is shifting toward the human experience of a consultation. This approach involves more relationship building and information sharing, which are essential to positive outcomes.

Products shown
Mio™ by National
Picado™ by National
Exhibit™ by National



Hybrid

Settings that balance consultation with exam needs enhance the effectiveness of the provider while promoting patient/caregiver equality and collaboration.

Products shown
Sycamore™ Metal by Interwoven
Alterna® by Interwoven
Physician/Exam Stool by Interwoven



Infusion and dialysis can take minutes to hours. Patients prefer settings that align with treatment duration.

An Infusion of Comfort

Giving holistic consideration to people and place results in settings that enhance patient healing and balance the needs of patients, families, and caregivers.

Products shown
Meadow™ by Interwoven



Community Engagement

It's not uncommon for people to form relationships during treatment. Community settings allow patients to share experiences and build support groups throughout their treatment journey.

Products shown
Ezzeri® by Interwoven
Lochlyn® by National
Bloom® by Kimball



Family Support

Family and friends provide much needed mental support to patients. Creating dedicated space for groups during treatment ensures they are connected during the care process.

Products shown
Greer™ by Interwoven
Pairings® by Kimball
Alterna® by Interwoven
Aidin™ by Interwoven
Joelle™ by Kimball



Private Treatment

Not all treatments are equal. Some require added privacy where patients can be alone during difficult moments or engage in consultation with clinicians without the distraction of others.

Products shown
Ezzeri® by Interwoven
EverySpace® by Kimball



The average patient room size is 300 square feet.

Human-Centered Design

Haven for patients. Hub for families. Workplace for caregivers. Patient rooms serve multiple functions throughout the day. When planned effectively, these spaces can aid a patient's recovery, welcome family as active participants, and provide caregivers the access needed to deliver the best care.

Products shown
Alterna® by Interwoven
Villa™ Health Sleep Sofa by Interwoven



Collaborative Investigation

Bedside learning is an essential part of patient-centered care. When technology is applied correctly, it can enhance interactions and learning by making valuable information accessible to everyone involved in the patient's care.

Products shown
Embra™ by Interwoven
Alterna® by Interwoven
Products shown
Embra™ by Interwoven
Chaddy™ by National



Family-Centered

Studies show that blending family zones into patient rooms results in faster patient healing, fewer falls, reduced stress, improved communication, and increased patient satisfaction.

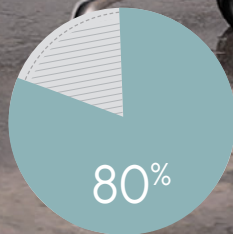
Products shown
Villa™ Health Sleep Sofa by Interwoven
Wildier™ by Interwoven
Alterna® by Interwoven

Inpatient / Outpatient Care

Successful inpatient and outpatient rooms offer multipurpose layouts. This flexibility balances today's standards of patient care, family involvement, and patient engagement while seamlessly supporting multi-disciplinary care teams.

Products shown
Aidin™ by Interwoven
Alterna® by Interwoven
Greer™ by Interwoven





Patients that said they would like to have access to their medical imaging alongside their test results.

Ambra Health Survey 2019

Future-Proofing

AI and blockchain are two trends driving the future of medical imaging. As the medical device industry undergoes rapid change, new business models are emerging to create disruptive possibilities in healthcare.

Products shown
Mio™ by National
Volute® by National



Control Room

Patient-centered care starts in the control room. Caregivers monitor patients and processes with AI tools that reduce alert fatigue and allow on-site clinicians to spend more time with patients.

Products shown
Xsede® Height Adjust by Kimball
Helio™ by Kimball
Priority™ by Kimball



Waiting Area

Comfort is critical to calming patients as they await their turn for medical imaging. A comfy lounge chair, lockers to secure personal items, and bench seating for family and guests addresses the major needs of patients.

Products shown
Alterna® by Interwoven
Wilder™ by Interwoven
Joelle™ by Kimball
Kore® by Kimball



Consultation

Alongside greater access to medical information, patients continue to push for more personalized time with specialists. As a result, new workflows are being designed to engage with patients at a one-on-one level.

Products shown
Mio™ by National
Cinch® by National
Fringe® by National
Universal Tables by National



1 in 5 adults in America experience mental illness.

A Positive Approach

Changes in care have shifted to a comprehensive approach to treatment, transforming facilities to be more versatile and inviting. This allows patients to take charge of their healing process in a supportive, nurturing environment.

Products shown
Joelle™ by Interwoven
Spruce™ by Interwoven
Alternā® by Interwoven



Private Engagement

Spaces for private consultations have become more residential in character. Purposefully designed to reflect a level of compassion and concern for patient welfare, they create a safe and calming environment.

Products shown
EverySpace® by Kimball
Lochlyn® by National
Toss® by National
Tyba® by Kimball
Whimsy® by National

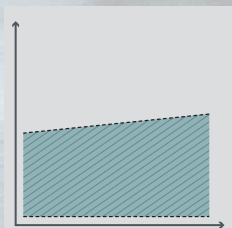


Group Consultation

In group counseling spaces, creating a relaxed environment that fosters socialization is essential because comfort, relationship building, and communication are vital to improving outcomes.

Products shown
Mabel® by National
WaveWorks® by National

Products shown
Clarette by Etc.
Bernadette by Etc.
Oser by Etc.
Holden by Etc.
Brutus by Etc.



Healthcare administrator positions are predicted to rise by 23% from 2015 to 2022

Bureau of Labor Statistics 2019

High Performance Spaces

Thoughtfully considering how people, place, and technology need to be incorporated together yields high-performance spaces that are more engaging. Inspire creativity and increase productivity by fully leveraging the power of place.

Products shown
Narrate® by Kimball
Lusso™ by Kimball
Wish™ by Kimball



Open Office

The people who lead and manage the day-to-day business of your healthcare organization need work settings that give them the tools to increase their comfort and productivity. Workstations that support visual and acoustic privacy help minimize distractions, improve performance, and reduce errors.

Products shown
Idara® by National
Lochlyn® by National
Grin® by National
Mabel® by National



Private Office

With the movement toward better space utilization, the traditional physician's office has evolved from a private, closed-door space to a more open and flexible space that focuses on patient consultation.

Products shown
Priority™ by Kimball
Joya™ by Kimball
Joelle™ by Kimball



Collaboration

By leveraging technology to engage patients and place them at the center of their care, health providers are earning loyalty and increasing their level of care.

Products shown
Strassa® by National
Lavoro® by National
Fringe® by National
Whimsy® by National
Universal Tables by National



Training

As healthcare provider shortages loom, training and development programs become increasingly important. Such programs can help retain current employees, improve their skills, and positively impact the overall quality of a health system.

Products shown
Dock® by Kimball
Poly™ by Kimball



More people go to the café than any other space, making it the new communal hub in healthcare facilities.

Ardis C. Hutchins, Interior Architect, UW Health

Harness the Potential

As healthcare organizations seek more efficient uses of facility space, dining areas are becoming the new commons. Purposefully designed café spaces can foster healthy behaviors in staff and improve the patient experience.

*Products shown
Poly™ by Kimball
Dock® Meeting by Kimball*



Café Lounge

Well-designed café settings encourage staff interaction and provide guests a place to break away during extended visits.

Products shown
Tessera® by National
Grin® by National
Collette® by National
Wixler® by National



Communal Hub

Transform traditional healthcare cafeteria real estate into a destination for connection, collaboration, focus, and productivity by offering dynamic community gathering spaces.

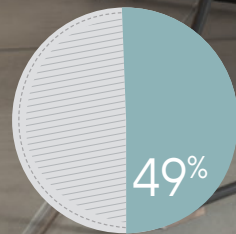
Products shown
Fringe® by National
Universal Tables by National
Tizelle® by National
Hobsen® by National
Wixler® by National
Tellaro® by National



Outdoor

When applying evidence-based design principles to outdoor spaces, the results range from improved staff recruitment, retention, and well-being to better patient experiences.

Products shown
Bernadette by Etc.
Oscar by Etc.
Osrick by Etc.
Elliott by Etc.
Vernita by Etc.



Registered nurses under the age of 30 that experience burnout due to lack of breaks and personal time.

WEB+ED 2019

Designing For Wellness

One of the ways that stress and fatigue can be addressed in healthcare is through the use of planned breaks for rest and rejuvenation, so staff members are ready and able to resume work.

Products shown
Grin® by National
WaveWorks® by National



Refuel

Staff recruitment, retention, and healthy behaviors are just a few of the benefits well-planned breakrooms bring to the table.

Products shown
Grin® by National
Fringe® by National
Jelsen® by Kimball



Relax

Providing areas that encourage rest and renewal during periods of free time ensure that staff members are refreshed to resume work.

Products shown
Pairings® Health by Interwoven
Dock® Meeting by Kimball
Alterna® by Interwoven
Joelle™ by Kimball



Recharge

Offering an appealing retreat is an investment in the physical, mental, and emotional well-being of both patient and staff.

Products shown
Om Pod by National
Marnia® by National
Thatcher™ by David Edward
Whimsy® by National



Products shown
Whittaker™ Health by Interwoven
Bloom® by Kimball
Kore® by Kimball
Nate & Natty™ by Kimball