

Seating Warranty

Kimball Hospitality warrants to the immediate buyer that its products will be free from defects in workmanship and material given normal use and care for a period of one (1) year for all seating products. Warranty periods extend from the ship date on initial product delivery.

Buyer's remedy pursuant to this Warranty is limited to repair or replacement at Kimball Hospitality's option. Any claims for defective product must be submitted in writing to Kimball Hospitality's authorized representative at the address provided below; via the customer service email address KHCustomerService@kimball.com; or by calling Kimball Hospitality's customer service line at 1.800.634.9510 and speaking to a company representative.

Kimball Hospitality assumes no responsibility for repairs to or replacement of product sustaining damage resulting from user modifications; attachment of third party product to a Kimball product; misuse; abuse; improper installation; alteration; or negligent use. Damage resulting from unauthorized repair or improper maintenance, including but not limited to use of harsh furniture cleaning agents, water and floor cleaning mixtures and any other chemicals affecting the finish or product structure are also not covered under this warranty.

Kimball Hospitality does not warrant upholstery foams, fabrics, vinyl, or laminated fabrics. Kimball Hospitality will pass on to the customer from the original equipment manufacturer (OEM) any warranty applying to customer specified material.

There are no other warranties, express or implied, except as set forth above, including but not limited to any warranties of merchantability or fitness for any particular purpose. Seller shall not be liable for consequential or incidental damages for lost profits arising from product defects, delivery delays or other breach by seller.

All warranty inquiries should be addressed to:

Kimball Hospitality
Customer Service Department
1600 Royal Street
Jasper, IN 47546
800.634.9510
KHCustomerService@kimball.com