







# Care Happens Everywhere

Hospitals and clinics aren’t the only places where care happens. It’s found in the quiet moments of self-care or in connecting with a caregiver on a personalized plan. It thrives in environments that empower patients and caregivers.

Through our research and insights, we deliver innovative product solutions that foster better outcomes. We are focused on being a true partner and providing the best experiences by supporting the entire process from design and specification to installation.

Care happens everywhere, and our holistic product portfolio is designed to meet a variety of needs.

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# COMMUNITY

Hospitals have long been pillars of clinical care. Today, however, they’re also becoming anchors of community well-being. As the healthcare landscape evolves to address more comprehensive determinants of health, leading organizations are reimagining their spaces to support not only treatment, but connection.

Community spaces within healthcare settings, such as gathering lounges, teaching kitchens, family resource centers, and multi-use wellness areas, are playing a vital role in this transformation. These environments offer room to gather, learn, and socialize, helping bridge the gap between medical care and everyday health.

- SPACES**
- Lobby & Waiting
  - Reception & Self Check-In
  - Reflection Rooms
  - Café & Dining
  - Training & Education







INSIGHT

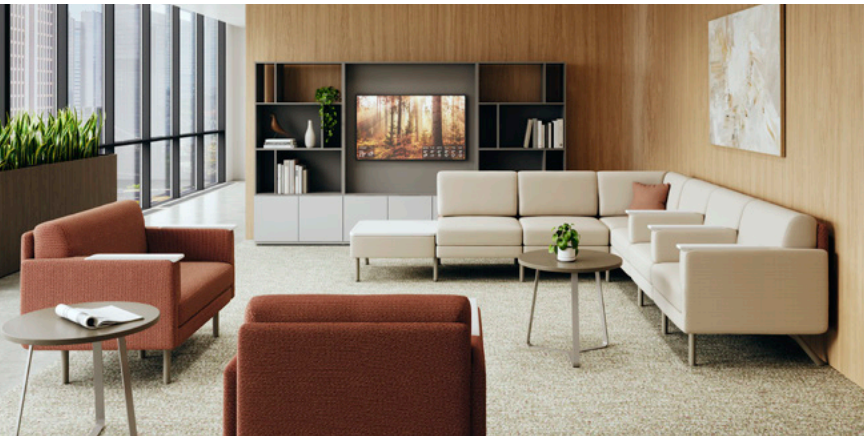
**63%** of patients who had an unplanned or planned visit to a provider said a comfortable waiting room helped make longer wait times less frustrating.

*NRC Health: Market Insights Nation. (April 2021)*

**Connolly® 2.0**

Connolly 2.0 was specifically created to accommodate today's high-use applications. Additional elements like a push-through clean out channel, metal wall saver leg option, higher sit, and oversized arm cap make Connolly 2.0 an ideal solution for spaces focused on user comfort, cleanability, facility maintenance, and aesthetics.

Connolly 2.0 / Spruce™







#### Weli®

The Weli seating collection focuses on supporting the people who heal, learn, discover, and aid everyday activities in healthcare settings. Its seating and tables accommodate diverse physical needs and social preferences. The collection includes guest, rocker, lounge, patient chair, and easy access seating solutions, in addition to tables. Guest chairs feature varied seat dimensions to ensure comfort for a wide range of users. Rocker, patient chair, easy access, and lounge solutions create supportive and comfortable options.





Pairings™ / Kitner™ / Narrate™



Thatcher™ / Whittaker Health™ / Marnia™



Jovalie™ / EverySpace™



Joelle™ / Embra™ / Lochlyn™



Pairings™ Health / Superkool™ / Theo™





Fringe® / Mariben® / Jovalie®



### Fringe® & Fringe® 2.0

The Fringe collection offers club chairs, benches, high and mid backs, and cove units, as well as occasional, inline, and bistro tables. Fringe 2.0 seating and tables were designed for high-use spaces and include clean out as standard. Both series can be used to create welcoming lobby spaces, café spots, collaboration areas, or individual nooks for privacy.



# PATIENT

In today’s healthcare environments, patient spaces are more than just rooms. They are extensions of the care experience itself. From private patient rooms to treatment bays and recovery areas, these spaces play a critical role in healing, comfort, and dignity. Thoughtful design can ease anxiety, support mobility, and foster autonomy, helping patients feel seen, safe, and empowered in their care journey.

Furniture in patient spaces must do more than meet clinical requirements, it must support the human experience. Whether it’s through intuitive layouts that promote privacy and rest, or surfaces and seating that offer both ergonomic comfort and infection control, every design decision has the power to influence outcomes. By centering patients in the design of care facilities, we create environments that nurture healing and restore a sense of control during vulnerable moments.

- SPACES**
- Exam Rooms
  - Patient Rooms
  - Treatment & Infusion
  - Consultation
  - Imaging
  - Behavioral Health











INSIGHT

Research shows that when exam rooms support better visibility, shared information access, and ergonomic comfort, patients report feeling more involved and more satisfied with their care. Layouts that encourage eye-level conversations, flexible furniture arrangements, and integrated technology (such as shared screens or voice recognition tools) can transform a passive appointment into a collaborative, human-centered experience.

*Zamani Z, Harper EC. Exploring the Effects of Clinical Exam Room Design on Communication, Technology Interaction, and Satisfaction. (HERD. 2019)*





Greer™ / Alterna® / Aidin® / Pairings®



Sycamore® Metal / Alterna® / Aidin® / Rolli®



**Ezzeri®**

Developed with a focus on patient comfort and well-being, and to enhance caregiver efficiency, Ezzeri combines innovative ergonomic support with purposeful design. With multiple back styles, an optional head pillow, and a coordinating ottoman, Ezzeri offers an innovative, light-scale, and agile solution that is more responsive to the needs of patients, caregivers, and healthcare facilities.





Overbed Tables



Spruce™ Behavioral Wellness / Joelle™ Behavioral Wellness



Greer™ / Kore® Work Cart / Rolli®



# CAREGIVER

In fast-paced healthcare settings, caregivers need moments to focus, reset, and reconnect. Great care begins with those who give it, so the environments where they thrive matter just as much as the ones designed for patients. The spaces that surround caregivers should reflect the value of their work and the intensity of their responsibilities.

When they have access to environments that support both collaboration and restoration, the quality of care improves. Thoughtful design choices, comfort-driven furnishings, calming aesthetics, and restorative features can help reduce fatigue, mitigate burnout, and reinforce a sense of belonging and support.

By creating spaces that care for the caregivers, we don't just support individuals, we strengthen the entire system of care.

- SPACES
- Caregiver Stations
- Staff Lounge & Breakrooms
- Staff Respite







Kolo Pod / Whimsy™ / Spruce™



Kore® / Wilder® / Joelle™ / Alterna™



Physician/Exam Stool / ByDesign Cart / Sycamore® Metal





INSIGHT

56%

of nurses said they feel their mental health is at risk because of burnout.  
55% said they feel guilty taking a break.

*ConnectRN, A Flexible Prescription for Nurses. (2023)*  
*ARCH, Measuring the Value of Respite. (2020)*





## Alterna®

Designed to support the evolving landscape of healthcare environments, Alterna modular casework provides seamless and durable solutions for an entire facility. From public spaces and clinical areas, to work zones and breakrooms, Alterna supports healthcare facilities with style, performance, and durability.



## WaveWorks®

Since 1999, WaveWorks has been a foundation for creating inspiring spaces where connections happen. With a broad portfolio of desks, storage, planters, and tables, WaveWorks offers the flexibility to outfit an entire facility. From welcoming reception areas and meeting spaces to training rooms and collaboration areas, WaveWorks offers a variety of freestanding and component based solutions. Easily add biophilia and space division by incorporating planters.





Strassa® / Nate & Natty® / Alterna®



Alterna® / Ezzeri® / Marnia





# ADMINISTRATION

Behind every great care experience is a strong operational backbone. The environments that support planning, decision-making, and team development are just as critical to a healthcare facility’s success as clinical spaces. When designed intentionally, these areas become catalysts for clarity, connection, and progress.

Whether the goal is quiet focus, collaborative problem-solving, or skill-building, the right environment can elevate performance and reinforce a culture of purpose. Furniture that adapts to changing needs, supports productivity, and reflects the mission of care can help align day-to-day operations with long-term impact.

These spaces may not always be front of house, but they are foundational. When teams are supported behind the scenes, it shows in every patient interaction.

- SPACES**
- Offices
  - Meeting & Collaboration
  - Training







Chaddy / Dock



Mio / Picado



Dock / Nate & Natty





Jiminy / WaveWorks



WaveWorks / Laudio / Volute

Studies show that staff satisfaction with safety is closely linked to environmental factors like clear signage, comfortable furniture, clean surroundings, and thoughtful spatial layout. Elements such as team visibility, staff privacy, and positive distractions not only support staff well-being but also enhance perceptions of safety, making design a critical part of healthcare planning.

*Zamani, Z., Joy, T., & Abbey, M. Exploring Environmental Design Attributes Impacting Staff Perceptions of Safety in a Complex Hospital System: Implications for Healthcare Design. Journal of Hospital Management and Health Policy, 7, (2023)*

INSIGHT







# Trends Shaping Healthcare

“What if the furniture in a hospital wasn’t just functional – but emotional? In a future where care extends beyond the clinical, every layout, surface, and seat has the power to comfort, connect, or calm. These trends challenge us to design spaces that care more deeply – for patients, families, and the people who support them.”

Kaelynn Reid  
Kimball International Applied Insights Strategist  
and Host of the Alternative Design Podcast

## Connecting Health and Home

Healthcare is shifting to home-based care models, driven by the demand to age in place and positive outcomes from at-home programs. This shift includes integrating affordable housing into health campuses, creating holistic solutions that merge healthcare and living spaces.

## New Types of Learning Spaces

Healthcare spaces are expanding their educational role, incorporating new space types like teaching kitchens, broadcast rooms, and training centers to engage patients in wellness and lifestyle intervention learning. Meanwhile, the integration of research facilities on hospital campuses is creating faster pathways from discovery to patient care.



## From Mega-Districts to Micro-Clinics

Healthcare is evolving into a dual model: large, centralized health districts offering comprehensive services, from clinical care to lifestyle support, and decentralized care points emerging in retail stores, workplaces, and public spaces.

## Design for Safety of Body and Mind

The growing adoption of trauma- and neuroscience-informed design supports the mental well-being of both patients and staff, while strategic features like improved sightlines, escape routes, and soft barriers enhance physical safety and security.





LOUNGE



Connolly® 2.0  
NATIONAL



Cricket™  
interwoven



Embra®  
interwoven



Fringe®  
NATIONAL



Fringe® 2.0  
NATIONAL



Joelle™ Behavioral  
Wellness  
interwoven



Pairings® Health  
interwoven



Spruce™  
interwoven



Spruce™ Behavioral  
Wellness  
interwoven



Villa™ Health  
interwoven



Weli®  
NATIONAL



Whittaker™ Health  
interwoven



Wilder®  
interwoven



Confide®  
NATIONAL

PATIENT SEATING



Confide®  
NATIONAL



Ezzeri®  
interwoven



Spruce™  
interwoven



Sycamore® Metal  
interwoven



Tucker™ Health  
interwoven



Weli®  
NATIONAL

SLEEP SOFA & SLEEP LOUNGE



Embra®  
interwoven



Shore®  
interwoven



Villa™ Health  
interwoven

RECLINERS



Ezzeri®  
interwoven



Greer™  
interwoven



Meadow™  
interwoven



Shore®  
interwoven

CAREGIVER SEATING



Physician/Exam  
Stool  
interwoven



Ralla™  
NATIONAL



Rolli®  
interwoven



GUEST & MULTIPURPOSE SEATING



Acquaint®  
NATIONAL



Behnti®  
interwoven



Beo®  
Kimball



Chaddy®  
NATIONAL



Cinch®  
NATIONAL



Confide®  
NATIONAL



Ditto™  
NATIONAL



Eloquence®  
NATIONAL



Poly™  
Kimball



Spruce™  
interwoven



Sycamore® Metal  
interwoven



Sycamore® Wood  
interwoven



Tag®  
NATIONAL



Tucker™ Health  
interwoven



Weli®  
NATIONAL

PODS



Kolo Pod  
NATIONAL



Om Pod  
NATIONAL

TABLES



Aidin®  
interwoven



Dock®  
Kimball



Footings®  
NATIONAL



Mariben®  
NATIONAL



Marnia®  
NATIONAL



Overbed Tables  
interwoven



WaveWorks®  
NATIONAL

WORKSPACES



EverySpace®  
Kimball



Kore® Work Cart  
Kimball



WaveWorks®  
NATIONAL



Work|Able®  
Kimball

SPACE DIVISION & STORAGE



Alterna®  
interwoven



EverySpace™  
Kimball



WaveWorks®  
NATIONAL



Lochlyn®  
NATIONAL

CASEWORK & CASEGOODS



Alterna®  
interwoven



Sanctuary™  
interwoven



FEATURED CASE STUDIES



**Evergreen Health Family Maternity Center**  
Kirkland, Washington



**Atrium Health Florence Crittenton Services**  
Charlotte, North Carolina



**Baptist Health**  
Little Rock, Arkansas



**Hempstead High School, Brain Health Now**  
Dubuque, Iowa



RESOURCES TO CONTINUE THE JOURNEY

**Quick Delivery**

With an extensive offering of seating, lounge, desks, workstations, storage, tables, pods, and accessories, this comprehensive program delivers solutions in 12 days or less.

**ByDesign**

From straightforward and simple requests to more hands-on and custom components, our ByDesign team turns your vision into reality.

**Idea Starters**

Get inspiration and see how our products can be used together to create dynamic and functional spaces.

**Corporate Social Responsibility**

Our CSR mission drives us to respect people, reduce our impacts, and redefine tomorrow, by fostering transparency and empowering our members to do and be better.

**Alternative Design Podcast**

Where we empower creatives to rethink space and how it's designed by inviting unlikely perspectives to the conversation.



**Learn more about these resources**





Alterna® / Behnti® / Tag®