

ANNEXURE- 1

Warranty for Water Well Compressors

The “2 years or 4000 hours whichever occurs earlier” warranty on Waterwell compressors does not apply to all the components of the Waterwell compressor. The component wise warranty has been clearly mentioned in Annexure-2. Doosan/dealer shall take a warranty decision only if there is a defect in material or workmanship on the part of Doosan.

The warranty is subject to proper installation/mounting of the compressor by the end user/customer. This is the sole responsibility of the purchaser. Doosan is not responsible for any failures resulting due to improper installation, improper mounting, improper hose/pipe routings, customized installation & mountings of customer/end user.

Doosan will not be responsible for failures resulting due to mishandling, improper maintenance, wrong application, over loading, Compressor abuse even during the warranty period because such cases are not considered to be a warrantable defect even if it occurs during the warranty period.

Warranty claims related to Engines not manufactured by Doosan which are fitted on compressors should be made directly by customer/end user to the authorized local Engine dealer. This is in line with agreement between Doosan & engine manufacturer.(Refer Engine Manufacturer’s warranty conditions).

If the compressor moves from the selling dealer territory to other dealer’s territory then any decision on warranty if required will be taken by the nearest local authorized dealer which is proximate to the current machine working location. The decision given by the dealer will be final based on technical justification and customer has to abide by the decision of the local dealer.

The customer is also responsible to keep the service coupon booklet clean & safe and to produce the Service coupon booklet to the authorized dealer representative when the scheduled service is being performed. The customer also has to sign the service coupon after the scheduled service is done in the presence of Authorized dealer service representative.

When the customer sells the water well compressor which is still under warranty period to another end-user, it is the responsibility of both the selling party and the buying party to inform in writing to the local authorized dealer on the transfer of ownership. However the Warranty is not transferable to the second user. The Warranty will be applicable only to the first buyer and Warranty cannot be transferred to subsequent buyers.