

### Financial Assistance Summary

As part of our mission and commitment to the community, Berkshire Health Systems provides financial assistance to patients who qualify under the health systems' Financial Assistance Policy.

# ELIGIBILITY REQUIREMENTS & ASSISTANCE OFFERED

Patients receiving services from a Berkshire Health Systems (BHS) facility may be eligible for free or reduced cost health care services through various state programs described in BHS's Financial Assistance Policy (the Policy), including MassHealth and the Massachusetts Health Safety Net. The eligibility criteria varies by program, and BHS Certified Application Counselors are available to help patients apply for state assistance.

Patients also may be eligible for supplemental financial assistance from BHS facilities with respect to the outstanding portion of emergency or other medically necessary care that is not eligible for assistance under a state (or other) financial assistance program. To qualify for supplemental financial assistance, a patient must first apply for state assistance, satisfy certain income requirements, and meet other eligibility criteria.

#### Generally ...

Patients with family incomes at or below 400% of the Federal Poverty Guidelines are eligible for a discount of no less than 42% on emergency or other medically necessary care if they did not have insurance at the time care was provided. The exact discount varies by location and is based on the Amounts Generally Billed to individuals who have insurance covering such care.

## CHARGES FOR EMERGENCY OR MEDICALY NECESSARY CARE

Patients eligible for financial assistance under the Policy will not be charged more than the Amounts Generally Billed for emergency or other medically necessary care than individuals who have insurance covering such care.

### HOW TO APPLY FOR FINANCIAL ASSISTANCE

To apply for assistance under the Policy, a patient must complete the BHS financial assistance application. Alternatively, Berkshire Health Systems may initiate a Financial Assistance application on behalf of a patient. Free copies of the Policy and the Financial Assistance application, as well as information regarding the Policy and assistance with the application process, are available through any of these sources.

### In person: Advocacy for Access offices

Berkshire Medical Center 510 North St Ste 8 Pittsfield MA 01201

Fairview Hospital 29 Lewis Ave Great Barrington, MA 01230

### Online:

https://www.berkshirehealthsystems.org/financialcounseling

**By telephone:** 413-447-3139

By mail: Advocacy for Access of BMC Attn: Financial Assistance 510 North St Ste 8 Pittsfield, MA 01201

English and Spanish versions of the Policy, the Financial Assistance application, and this summary are available at <u>https://www.berkshirehealthsystems.org/financial-counseling</u>, and upon request and without charge by mail.