



Subject: First Health Network Utilization Letter

LifeX Research Corporation

2933 W Cypress Creek Rd, 202, Fort Lauderdale, FL 33309

February 25th, 2026

Dear Valued Research Associate,

This verification letter is to be used when visiting a medical provider or facility to help verify your First Health Network PPO coverage. It is also to ensure that claims be sent to the new address and payor ID for your coverage as listed below.

Eligibility Verification

Your provider/facility can use our online eligibility verification tool to verify your coverage here: <https://benefithealthplan.com/eligibility>

They can also call and verify your coverage through our main line at 844-580-2474 EXT 2.

Claim Submission

Please be advised we are making payments for all claims for the employees in a very timely manner. For all claims they must be submitted to the new address here:

**BHPI - First Health
PO Box 3012
Milwaukee, WI 53201
Payor ID 52682**

If you need to submit a claim:

1. Your provider/facility should have the normal claim forms in their office to submit to Benefit Health Plan. If they need access, these forms are listed in EWH as the CMS-UB04 and HCFA under the Resource section that can be accessed. These forms must be completed by the provider/facility and submitted.
2. The provider/facility will submit these claims to the new address and payor ID listed above and on the back of your ID Card.

Pre-Certification Submission

Please submit all Pre-Certifications to our online submission here:

<https://benefithealthplan.com/pre-certifications>

You and/or your provider can call into our Customer Support Line at 844-580-2474 and chose EXT 4 to complete over the phone too.

We're Here to Help

If you have questions about this transition, your coverage, or how to access your benefits, please contact our team at any time.

Email: help@lifexresearch.com

Phone: 844-950-4324

We appreciate your attention to this important update and remain committed to providing you with exceptional service and support.

Sincerely,

LifeX Research Corporation

