



COVID-19 Travel Policy

Travelers that are subject to an effective inability to travel due to COVID-19 related air travel restrictions, movement restrictions or any other restrictions imposed by national health authorities or official government directive will be permitted to change their reservation to a future travel date.

Rescheduled travel is made available up to end 2022, on any available date of the traveler's choice.

Rescheduling is offered at no extra fee, with a credit of 100 per cent of all the funds received for all purchased services through FRANCE CRUISES (i.e. cruise, hotel, tours, transfers, etc.)

BARGE CRUISES: In the above circumstances, the Passenger will be permitted to change the booking to a future cruise of a similar value on the same barge. Any amount already paid will be valid for use against the revised booking. Guests may choose to change a booking to a new departure of different value or season on the same barge. Please note that all bookings will be subject to availability and a price difference may apply.

Notes:

Credits have no cash value. This policy update is only applicable to trips affected by suspended operations. All other Terms and Conditions apply, and these amendments are subject to change at any time. Travelers who purchased Trip Cancellation & Travel Insurance may move their policy to their new travel dates.

We hope our valued travelers & travel partners find the above policy straightforward and can feel reassured that we will do all we can to take the most appropriate action.

Covid-19 is resulting in disruption across the world at an unprecedented level, but we intend to react to it in a similar fashion. Whilst we cannot predict future developments, rest assured that we will react accordingly and in the best interests of our clients. whilst allowing us to operate our business.