

Patient instructions for Doxy.me

1. You will need to have a smart phone, tablet, or computer with webcam capabilities and one of the following browsers:

- **Google Chrome**
- **Firefox**
- **Safari**

NOTE: Internet Explorer and Edge ARE NOT supported by this program and you will not be able to see or hear.

2. You will be given the room name of your provider. It will be doxy.me/Dr(provider name will be here).

3. You will be prompted to enter your name and click “Check In”.

4. You will be prompted to enable your camera, and microphone. If you do not receive this pop up, adjust your settings and make sure your pop up blocker is off.

4. Once you are checked in, you will show as ready on your provider’s dashboard. When your appointment is activated, you will be able to see and hear your provider.