

Bartlett Regional Hospital

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Telehealth Consent Form

This Telehealth Consent Form explains some important things you should know about receiving medical or therapy services using telehealth. Your healthcare provider will determine whether it is appropriate for you to receive these services via telehealth based on your specific health and clinical needs.

What is Telehealth? Telehealth is the use of digital information and communication devices, like computers and mobile phones or video equipment, to access health care services remotely. During a typical telehealth visit, you are in one location and your healthcare provider is in a different location.

Benefits of Telehealth: Telehealth can provide improved access to care by enabling you to remain in your home while receiving care. Some people prefer not having to travel for medical appointments and find telehealth to be very convenient.

Nature of Telehealth Visits: During a telehealth visit, you and your healthcare provider may discuss details of your medical history, your current medical status may be evaluated, and you may receive medical advice or treatment recommendations through the use of interactive video, audio, and telecommunication technology. Video, audio, and/or photo recording may be taken during the telehealth visit only with your express written consent. Any recordings will become part of your medical record and be used for treatment purposes.

Medical Information & Records: A telehealth visit is subject to the same recordkeeping requirements that apply to in-person visits with a healthcare provider. You have the same right to access information in these records, or to restrict access of others, that you have for medical records created for in-person visits.

Confidentiality and Risks: A telehealth visit is subject to the same confidentiality requirements that apply to in-person visits with a healthcare provider. Healthcare providers use secure systems for delivering telehealth services, but because telehealth visits are conducted using phone and internet connections, there is a risk that information transmitted using these technologies could be intercepted or compromised. If you are concerned about this risk, then you may not want to use telehealth to receive medical advice or care.

Interrupted or Delayed Services: Because telehealth uses phone and internet technology, telehealth visits can be interrupted or delayed if these systems are not working or not working properly. There is a risk these interruptions or delays may negatively impact or delay your care or treatment. If you are concerned about this risk, then you may not want to use telehealth to receive medical advice or care.

Risk of Being Remote: Telehealth services are delivered remotely. This means if you experience a medical emergency during a telehealth visit, there may not be a healthcare provider immediately available to help you. If you are participating in a telehealth visit that involves exercise or activity, you may be at increased risk for a medical emergency depending on your health and wellbeing. If you are concerned about this risk, then you may not want to use telehealth to receive medical advice or care.

Rights: You may change your mind about receiving services using telehealth at any time for any reason. You do not have to give your healthcare provider a reason for deciding that you do not want to receive services using telehealth. Your decision not to receive services using telehealth will not affect your right to future care or

treatment.

Acknowledgement: I received a copy of this Telehealth Consent Form and was given an opportunity to ask questions of the Bartlett Regional Hospital staff member whose name appears below.

Patient Name (Printed)

Date

Patient Signature

Staff Member Name