

Bartlett Regional Hospital

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www.bartletthospital.org

Notice Regarding Use of Mobile Health Applications

This Notice Regarding Use of Mobile Health Applications is being provided to you because your healthcare provider has determined that you may benefit from the use of a mobile health (Mobile Health App) application (or “App”) in connection with the medical or therapy services you are receiving from Bartlett Regional Hospital.

What is a Mobile Health Application? A mobile health application is technology that allows for gathering, monitoring and/or sharing of health information using mobile devices, like a cell phone, laptop, tablet, or wearable device. Some Mobile Health app Apps require the patient to input data, but others gather information automatically as the patient wears a device.

Bartlett Does Not Own Any Mobile Health app Apps: Bartlett healthcare providers may recommend or suggest that you use a Mobile Health App in connection with your care or treatment. These recommendations or suggestions will always involve Mobile Health Apps that are owned, licensed, and/or controlled by a person or company other than Bartlett. Bartlett does not own, license, or control Mobile Health Apps for patient use.

End User License Agreements: To download and use a Mobile Health App you may be required to agree to the terms of an end user license agreement. In most cases, the end user license agreement will appear on your device when you attempt to access the Mobile Health App. You may be required to “click through” and “accept” the Agreement before you can download and use the Mobile Health App. An end user license agreement is a legal document that you should read and understand before you accept or agree to its terms.

Troubleshooting and Data Charges: If you have problems, using a Mobile Health App or device, you should let your healthcare provider know, but Bartlett staff will not be able to troubleshoot or provide technical advice. Questions and requests for technical assistance with a Mobile Health App should be directed to the person or company that created and/or owns the Mobile Health App. To use a Mobile Health App that requires wireless or cellular data services, you may have to pay for data. You will be solely responsible for paying any service or data charges related to your use of a Mobile Health App or device. Bartlett will not pay these fees for you.

Security and Privacy. If you use a Mobile Health App on a mobile device like a cell phone or tablet, you should take steps to ensure that the device is secure. This could include the use of a password to protect your device or storing your device in a secure location when it is not in use. Privacy laws may not protect the health information that you enter into a Mobile Health App or store on a mobile device. Bartlett is not responsible for the security or privacy of information that is entered into or stored in an Mobile Health App by a patient.

Mobile Health app Apps and Devices are Not Emergency Services. Even though an Mobile Health app App on your mobile device may be able to send messages or communicate information to your

healthcare provider, you should not assume that your healthcare provider is receiving messages or information in real time. You should not rely on an Mobile Health app App to transmit information in an emergency. IF YOU ARE EXPERIENCING A MEDICAL EMERGENCY, YOU SHOULD CALL 9-1-1 IMMEDIATELY.

Not a Substitute for Medical Advice. The content, information, analysis, and suggestions that are generated by or available through an Mobile Health app App are not medical advice. This is true even though you may receive messages from your healthcare provider through an Mobile Health app App. You should always discuss your care and treatment directly with your healthcare provider.

Not a Substitute for Direct Communication. You should not assume that your healthcare provider will receive all of the information and data that may be collected by or stored in an Mobile Health app App you are using. You should always communicate important information about your health and wellbeing directly to your healthcare provider.

Acknowledgement: I received a copy of this Notice Regarding Use of Mobile Health Applications and was given an opportunity to ask questions of the Bartlett Regional Hospital staff member whose name appears below.

Patient Name (Printed)

Date

Patient Signature

Staff Member Name