

☑ Talking Points

March 12, 2020

This message is for the Bozeman Health residents from Rachel Clemens, director of resident services.

Precautions Implemented at Hillcrest Senior Living

Your health, safety, and overall well-being is our highest priority. We understand that the information and response to the COVID-19 pandemic can feel overwhelming. We are here to support you and ensure you feel safe.

We are implementing advanced precautions at Bozeman Health Hillcrest Senior Living in response to the impact of COVID-19 and based on the Centers for Disease Control (CDC) and Gallatin City-County Health Department.

Visitor restrictions are in effect at Hillcrest Senior Living and no visitors are allowed unless the resident's health is dependent on hospice, home health, third party services, or other health-related contracted services. There is a required sign-in and sign-out for these people at the front desk of Aspen Pointe and the nurse's office in Birchwood.

- We are restricting the flow of residents back and forth between Aspen Pointe and Birchwood.
- Snack areas have been minimized to prepackaged items and fruits with a peel.
- Residents who are experiencing a fever and/or respiratory symptoms should self-quarantine themselves to their apartment and immediately notify nursing staff at 414-2015.
- Staff who are experiencing a fever and/or respiratory symptoms are asked to stay home until symptoms have resolved.

Remember to practice good hygiene measures such as hand washing with soap and water for at least 20 seconds, covering mouths and noses with the inside of the elbow when coughing or sneezing, and

Masks should only be used for those who are sick or clinical staff caring for those who are sick. We do not want to perpetuate the shortage of personal protective equipment for those that need it to do their job safely.

Your efforts to prevent the spread of illness into and within our community is greatly appreciated. Our staff is diligently disinfecting all surfaces and keeping tissues and hand sanitizer stocked. We will keep you up to date with any changes in procedures. For more information about COVID-19, visit the [CDC website](#).

Questions or comments? Contact Rachel at 414-2002.