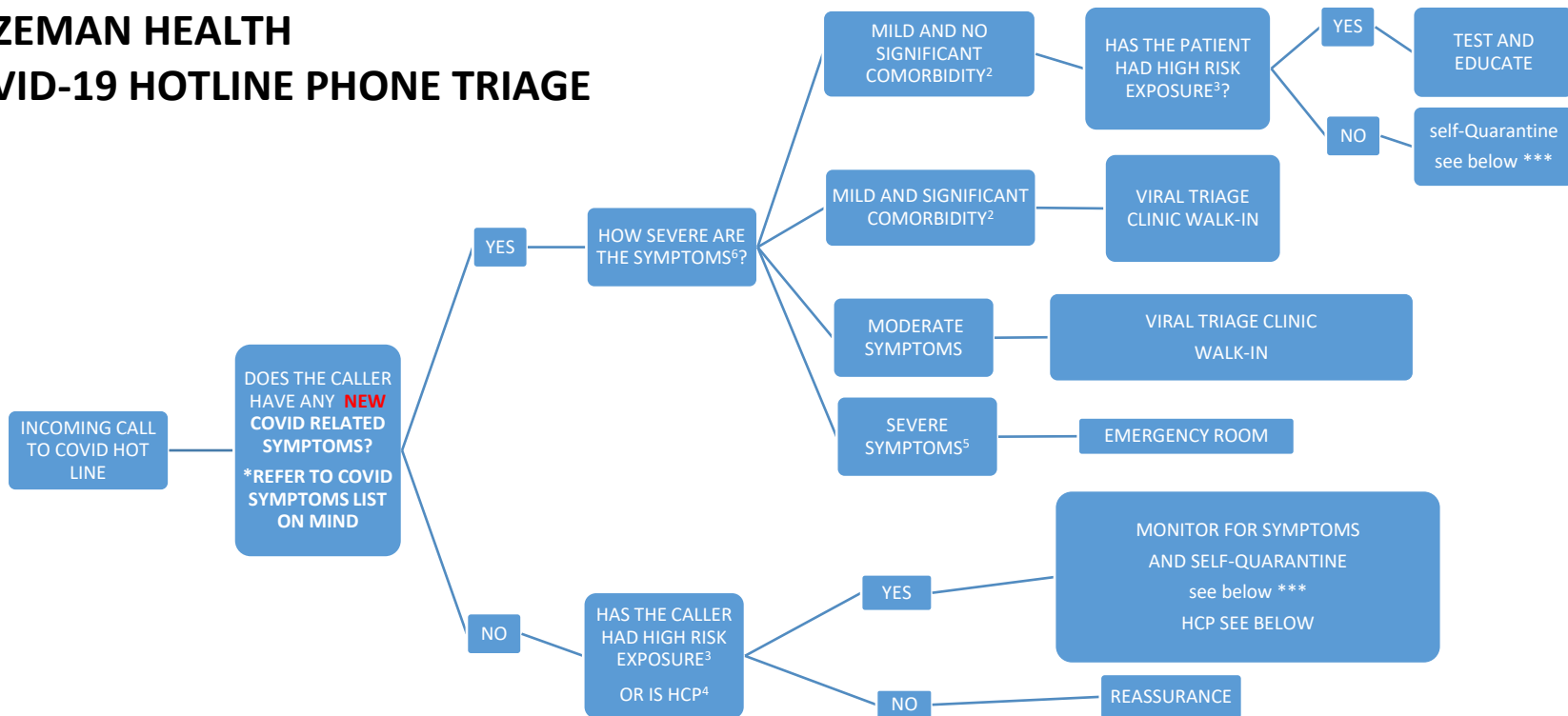


BOZEMAN HEALTH COVID-19 HOTLINE PHONE TRIAGE



1. Fever can be subjectively reported or objectively measured at time of in person triage.
2. Significant comorbidity: (any of the below)
 - Age ≥ 60 years
 - Diabetes
 - Cardiovascular disease
 - Chronic lung disease
 - Pregnancy
 - Cirrhosis
 - Hemodialysis
 - Cancer
 - Solid organ transplant
 - Immunosuppressive drugs including chronic steroid use]
 - Chemotherapy
 - Neutropenia (ANC < 500)
 - Congenital or acquired immunodeficiency
 - Advanced HIV
 - People living homeless or in congregant facilities (such as dorms, fraternities, sororities, shelters, jail, skilled nursing facilities, adult family homes)
3. High risk exposure:
 - Being within approximately 6 feet (2 meters) of a COVID-19 case for a prolonged period of time, >20minutes recognizing that family members and caregivers seem to be at highest risk of exposure.
 - Having direct contact with infectious secretions of a COVID-19 case (e.g., being coughed on).
 - Return from a CDC defined level 3 area
4. Health Care Providers (HCP): Refer to SARS-CoV-2 Employee Exposure Risk Assessment Guideline
5. Do you have severe symptoms, such as feeling very ill, dehydrated, noticeably short of breath, chest pain, light-headedness or any other worrisome symptoms for which you would typically seek immediate medical attention at an urgent care or emergency room?
6. Symptom severity:
 - Mild: does not interfere with daily activities
 - Moderate: somewhat restricts your daily activities

TELEPHONE TRIAGE

Severe: prevents you from performing your daily activities and/or taking care of yourself

*****Time-since-illness-onset and time-since-recovery strategy (non-test-based strategy)**

Persons with COVID-19 who have symptoms and were directed to care for themselves at home may discontinue home isolation under the following conditions:

- At least 3 days (72 hours) have passed *since recovery* defined as resolution of fever without the use of fever-reducing medications **and** improvement in respiratory symptoms (e.g., cough, shortness of breath); **and**,
- At least 7 days have passed *since symptoms first appeared*.