

SUMMARY: MEDICARE & MEDICAID COVID-19 TELEMEDICINE PAYMENT WAIVERS

Telehealth



- **Patient Relationship:** New or Established
- **Technology:** Audio & Video (includes telephones with audio & video)
- **Audio-Only Telehealth:** **Certain exceptions exist for specific visits, i.e. telephone visits, AWWs**
- **Patient Location:** Any type of healthcare facility or their home located in all areas (not just rural); **If patient is out-of-state the provider will need to confirm state licensing requirements prior to conducting an out-of-state Telehealth Visit**
- **Provider Location:** Temporary location, e.g. home, viral clinic, other location
- **E&M Documentation:** Level may be selected based on **typical time spent as identified by CPT**

Virtual Check-ins



- **Patient Relationship:** Patient Initiated- New or Established (acute or chronic conditions)
- **Consent:** Discuss with patient that there will be a charge for this service; flexibility to obtain an annual verbal consent
- **Technology:** Telephone, other device, remote evaluation of a video/image submitted by a patient or online patient portal
- **Timing:** May not bill if E&M was provided in the past 7 days or leads to another service within 24 hours or soonest appointment including Telehealth Visit
- **Remote Monitoring Days:** **Suspected or confirmed COVID-19 reduced to 2 days minimum**

Telephone Visits



- **Patient Relationship:** New & Established
- **Consent:** Discuss with patient that there will be a charge for this service; flexibility to obtain an annual verbal consent
- **Technology:** Audio-only devices for E&M services and assessment and management services, recognized as Telehealth Visit
- **New Payment Rate:** **Paid at the Office E&M Rate**
- **Timing:** May not bill if E&M was provided in the past 7 days or leads to another service within 24 hours or soonest appointment including Telehealth Visit