

# ☑ COVID-19 Vaccine Information Update—PLEASE READ ALL THE WAY THROUGH

February 2, 2021

This message is for all Bozeman Health employees and medical staff from Incident Command.

## Phase 1B COVID-19 Immunization Plans: Messaging to Patients and the Community

## Here's what's happening...

We are glad to be assisting Gallatin City-County Health Department (GCCHD) with Phase 1B vaccine administration, and this week, will begin administering vaccine to current Bozeman Health patients who are age 80+, American Indians, and other people of color.

Bozeman Health is NOT telling patients to call our clinics or the COVID-19 Hotline. All of our messaging continues to be that, until online scheduling is available, Bozeman Health patients will be called directly by Bozeman Health team members to schedule an appointment for COVID-19 vaccine immunization. Those patients will be given all the relevant information they need at that time.

## Messaging that is being used is as follows:

Bozeman Health is happy to be administering 1,170 first doses of the Pfizer/BioNTech this week to individuals in Phase 1B, prioritizing those over age 80, American Indians, and other people of color.

Bozeman Health is calling current Bozeman Health patients to schedule appointments for those in that group for vaccine administration this Wednesday, Thursday, and Friday. We recognize this is a limited number of vaccine and we appreciate your patience. Bozeman Health will continue to collaborate with GCCHD over the coming weeks as the county receives more COVID-19 vaccine. Updates will continue to be shared using social media, websites, and media briefings, along with other communication channels as available.

COVID-19 vaccine allotments continue to be confirmed week by week. Between February 3 and 5, we'll be administering 1,170 vaccines in the COVID-19 Immunization Clinic in the Conference Center at Bozeman Health Deaconess Hospital, along with administering another 100 doses on February 4 at Big Sky Medical Center.

## Here's what you need to do...

If you have patients calling your clinic requesting an appointment, please let them know that the messaging that has gone out states that Bozeman Health will be calling patients. If a patient would like to receive text or email updates from Gallatin City-County Health Department, they can sign up for those alerts here: <a href="https://www.healthygallatin.org/covid-19-vaccines/covid-19-vaccine-alert-system/">https://www.healthygallatin.org/covid-19-vaccines/covid-19-vaccine-alert-system/</a>

We are asking people to **not call their providers directly** regarding their eligibility or to schedule an appointment, as this is causing delays in our ability to call patients within Phase 1B. If patients have health related concerns and need to understand their individual medical readiness for receiving a vaccine, we are asking that they please schedule a telehealth appointment.

Refer patients or community members with questions to our <u>Bozeman Health website</u> or to <u>Gallatin City-County Health Department's</u> website for COVID-19 vaccine information within Gallatin County.

As a reminder, we will have large numbers of patients coming on to the Deaconess Hospital campus this week. **Please do not park in Lot A or B.** Lots A and B are not employee parking areas and especially during vaccine administration, it is crucial that we allow these spaces for our patients.

## Here's why...

COVID-19 vaccines are an important tool in helping us manage the global outbreak and we're doing all we can to move this forward. We continue planning and collaborating with GCCHD on future phases for vaccine administration and as we move through the phases, we will continue to communicate information with you, as well as adding information to our website and our social channels.

Questions or comments? Contact Incident Command.