

☑ COVID-19 Vaccine Information Update—PLEASE READ ALL THE WAY THROUGH

February 9, 2021

This message is for all Bozeman Health employees and medical staff from Incident Command.

Phase 1B COVID-19 Immunization Continues—Appointments Available February 10 to 12

Here's what's happening...

COVID-19 vaccine administration to those in Phase 1B continues. Between Wednesday, February 10, and Friday, February 12, we are administering another 1,225 doses to this group.

We have been able to use the state and county sign-up system, **PrepMod**, to start online appointment scheduling for Bozeman Health patients. We've sent out an email to 1,950 patients with a unique web address inviting them to sign-up for a COVID-19 immunization appointment on Wednesday or Thursday at Deaconess Hospital. We recognize that not everyone we contact will be available to receive the vaccine this week, which is why we're sending it to a greater number of patients.

If a patient receives a notification in the system that all appointments are full for this week, their name will be added to our waiting list and they will be notified first if a cancellation occurs or to schedule an appointment during our next vaccine pod. We also recognize not all patients can utilize technology in this way and will manually appoint some during each POD day.

For our Big Sky Medical Center vaccine pod this week, we are calling those individuals in Phase 1B in the Big Sky community.

We have updated the language on our website and ask that you use the updated messaging below when speaking with patients who have COVID-19 vaccine questions:

Messaging that is being used is as follows:

Bozeman Health is happy to be administering another 1,225 first doses this week to individuals in Phase 1B.

Bozeman Health has sent an email to 1,950 randomized patients that are in Phase 1B and meet eligibility, inviting them to schedule an appointment online for COVID-19 immunization this week at Deaconess Hospital. For our vaccine administration events at Big Sky Medical Center, we are calling those individuals in Phase 1B in the Big Sky community. We recognize this is a limited number of vaccine and we appreciate your patience. There will be upcoming opportunities to schedule your appointment in the coming weeks. Bozeman Health will continue to collaborate with Gallatin City-County Health Department as the county receives more COVID-19 vaccine. Updates will continue to be shared using social media, websites, and media briefings, along with other communication channels as available.

COVID-19 vaccine allotments continue to be confirmed week by week. Between February 10 and 11, we'll be administering 975 vaccines in the COVID-19 Immunization Clinic in the Conference Center at Bozeman Health Deaconess Hospital, along with administering 250 vaccines over two days, February 10 and 12, at Big Sky Medical Center.

Here's what you need to do...

If you have patients calling your clinic requesting an appointment, please let them know that the messaging that has gone out states that Bozeman Health is now emailing patients with the link to signup for a vaccine administration appointment. If they are unavailable this week or did not get the email, please reassure them they will be contacted as we receive more vaccine. If a patient would like to receive text or email updates from Gallatin City-County Health Department, they can sign up for those alerts here: <u>https://www.healthygallatin.org/covid-19-vaccines/covid-19-vaccine-alert-system/</u>

We are asking people to **not call their providers directly** regarding their eligibility or to schedule an appointment, as this is causing delays in our ability to contact patients within Phase 1B. If patients have health related concerns and need to understand their individual medical readiness for receiving a vaccine, we are asking that they please schedule a telehealth appointment.

Refer patients or community members with questions to our <u>Bozeman Health website</u> or to <u>Gallatin</u> <u>City-County Health Department's</u> website for COVID-19 vaccine information within Gallatin County.

As a reminder, we will have large numbers of patients coming on to the Deaconess Hospital campus this week. **Please do not park in Lot A or B.** Lots A and B are not employee parking areas and especially during vaccine administration, it is crucial that we allow these spaces for our patients.

Here's why...

COVID-19 vaccines are an important tool in helping us manage the global outbreak and we're doing all we can to move this forward. We continue planning and collaborating with GCCHD on future phases for vaccine administration and as we move through the phases, we will continue to communicate information with you, as well as adding information to our website and our social channels.

Questions or comments? Contact Incident Command.