

☑ For Your Information

February 12, 2021

This message is for all Bozeman Health employees and medical staff from Incident Command.

Phase 1B Community Vaccine Video Now Available – Feel Free to Share the Link

Here's what's happening...

As we work to communicate regularly through media, our website, and social media channels regarding our role and the process in getting the community immunized against COVID-19, we recently filmed a video highlighting important vaccine information. This video features Kallie Kujawa, incident command lead, describing the process we are undergoing here at Bozeman Health to vaccinate community members that are in Phase 1B. It is now <u>live</u>, and we encourage you to watch it and share with friends and family.

Here's why...

We continue to plan and collaborate with the Gallatin City-County Health Department (GCCHD) on future phases for vaccine administration, and as we move through the phases, we will continue to communicate all information to get everyone vaccinated as soon as possible.

With information changing rapidly, these are key points to know right now:

- There are over 30,000 Bozeman Health Patients who meet Phase 1B eligibility. The entire community of Gallatin County is receiving, on average, 1,300 doses each week to be distributed amongst all providers who are currently administering vaccines (GCCHD, MSU, CHP, BH).
- Vaccine supplies are not meeting the demand. Many patients want to know when they will
 receive the vaccine and we do not know that information yet, as shipments of vaccines are not
 guaranteed each week.
- Patients do not need to call to get on a vaccine list. We have pulled an Epic list of all people who
 have a medical record number at BH and have received any service from us within the past 3
 years.
- Randomized groups of Phase 1B eligible patients will be notified via email or through a phone call, each week, instructing them on when and how they can be scheduled for a vaccine.
- We cannot schedule all of the Phase 1B eligible patients at this time because we cannot predict when we will receive vaccine shipments from week to week.
- We are providing vaccines in-home for some patients who are established with our "house-call" program.
- We are using a variety of methods for reaching patients to include emails, phone calls, MyChart messages, BH & GCCHD websites, media press briefings, as well as social media channels.
- When providers have patients who should be considered eligible in Phase 1B but do not meet the outlined age or chronic conditions categories, we ask that those providers keep a list of those patients so that they can be scheduled when the workflow for ordering a vaccine for those patients is completed.

Questions or comments? Contact IncidentCommand.