

# Let's Paws & Get to Know the Rules...



CarolinaEast Health System, to include the Medical Center and all CarolinaEast Health System Outpatient Facilities and Practices, complies with applicable laws, rules and regulations with regard to Service Animals.



## The Differences Between Service Animals, Emotional Support & Certified Therapy Dogs

ALLOWED ACTIVITY	SERVICE ANIMAL*	EMOTIONAL SUPPORT ANIMAL (ESA)	CERTIFIED THERAPY DOG	CAROLINA EAST THERA-PAWS® DOG
Legal right to be in all public places with the person they are assisting.				
May live with disabled owners regardless of pet policy.				
May accompany disabled owners on commercial airlines.				
Trained to assist <b>one</b> individual with physical or emotional disability.				
Provides emotional support as a companion for one person.				
Provides companionship and emotional comfort to many people.				
Must be trained to tolerate a wide range of environments and people.				
Permitted in Medical Center Facilities, Outpatient Facilities and Practices.				

*\*It is not appropriate to approach a service animal to pet it or give it food or a treat. It is important to recognize that an animal is on duty and to confer directly with the person with the disability at all times.*

Service Animals are defined under the Americans with Disabilities Act (ADA) as dogs or miniature horses that are individually trained to do work or perform tasks for people with disabilities. Service Animals are permitted in CarolinaEast facilities.

Dogs whose sole function is to provide comfort or emotional support **do not** qualify as Service Animals under the ADA. CarolinaEast is not required to, nor do we permit, Emotional Support Animals in CarolinaEast facilities.

Dogs in CarolinaEast's canine visitation program "Thera-Paws: Furapy at its Best®" may be seen throughout the health system at any given time and can be identified by a blue vest and official CarolinaEast name badge. Therapy dogs that are part of this program are the only therapy dogs permitted in CarolinaEast facilities.



CAROLINA EAST

HEALTH SYSTEM

252-633-8127 [www.carolinaeasthealth.com](http://www.carolinaeasthealth.com)