



# HEALTH PROMOTION AND PREVENTION

## POLICY AND PROCEDURE

In this document, CCC is referenced in place of CCC and CHA.

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Terms not defined in the DEFINITIONS section of this document may be found in the Glossary.

#### 1 PURPOSE

1.1 This policy establishes CCC's expectations of providers in promoting and performing health screenings to aid in the prevention of chronic illness.

## 2 SCOPE

2.1 This policy applies to all providers, including physical, behavioral and oral health care providers.

#### **3 POLICY STATEMENT**

- 3.1 CCC expects providers to actively promote all health screening methodologies which have received a Grade A or B recommendation by the United States Preventive Services Task Force to all members and their families.
- 3.2 For those providers serving pediatric members, CCC expects the active promotion of screenings recommended by Bright Futures: Guidelines for Health Supervision of Infants, Children, and Adolescents (4<sup>th</sup> Edition; 2017).

## 4 PROCEDURE

- 4.1 Providers will establish internal, individual clinic processes and workflows to ensure that the recommended health screenings are performed as appropriate for each member.
- 4.2 The Quality Management Department will establish an annual plan for Health Promotion and Prevention activities as part of its annual strategic planning process.

## 5 **RESPONSIBILITIES**

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#### Compliance, Monitoring and Review

- 5.1 CCC's Quality Management Department will monitor providers' use of health screenings through the monitoring and review of outcome data, member satisfaction, and service utilization.
- 5.2 CCC's Quality Management Committee reviews performance data on a quarterly basis at minimum.
- 5.3 The Executive Approval Committee will review this policy and procedure for compliance with OHA contract and guidelines at least once a year, or as applicable.
- 5.4 This policy aligns with the expectations set forth in CCC's contract with the Oregon Health Authority to provide services as a Health Plan.

#### Reporting

- 5.5 The Quality Management Committee's recommendations as they pertain to Health Promotion and Prevention will be reported in the annual Quality Assurance and Performance Improvement (QAPI) Evaluation.
- 5.6 The activities of the Quality Management Department as they pertain to Health Promotion and Prevention within the broader community as well as member specific efforts will be reported in the annual QAPI Evaluation.

#### **Records Management**

5.7 Team Members must maintain all records relevant to administering this policy and procedure in the recognized record management system.

#### **6 DEFINITIONS**

6.1 There are no terms or definitions to define for the administration of this policy.

#### 7 RELATED LEGISLATION AND DOCUMENTS

- 7.1 United States Preventive Services Task Force: https://www.uspreventiveservicestaskforce.org/Page/Name/uspstf-a-and-b-recommendations/
- 7.2 Bright Futures: Guidelines for Health Supervision of Infants, Children, and Adolescents (4<sup>th</sup> Edition; 2017): https://brightfutures.aap.org/Bright%20Futures%20Documents/BF4\_Introduction.pdf
- 7.3 Health Insurance Portability and Accountability Act (HIPAA)
- 7.4 Oregon Health Authority (OHA): Coordinated Care Organizations (CCO)

#### 8 FEEDBACK

8.1 Team Members may provide feedback about this document by emailing <u>policyfeedback@cascadecomp.com</u>.

#### 9 APPROVAL AND REVIEW DETAILS

Approval and Review	Details
Advisory Committee to Approval	Quality Management Committee
Committee Review Dates	08/01/2019,
Approval Dates	08/01/2019,

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