

MINUTES OF COMMUNITY ADVISORY COUNCIL MEETING

Wednesday, April 20, 2022

Called to Order: 12:00 noon.

Attendees: Pamala Dame, Nora Foster, Raquel Mendoza, Jennifer Little, Amy Boivin, Cheryl Newell, Rebecca Adams, Burl Baker, Amber Kramer.

Other Attendees: Bevin Ankrom; Cristina Hernandez, Jeff Dover, Princess Osita-Oleribe.

Absentees: Craig Schuhmann, Alethea Barlowe.

Apologies: Melissa Pisan.

Meeting Agenda:

1. **Introductions and Call to order:** The meeting was called to order by the CAC Chair, Pamala Dame.
2. **Review and Approval of the minutes of March 16, 2022.**
Nora Foster moved to adopt the minutes. Amy Boivin seconded. The motion was carried.
3. **Public Comment/Member Feedback**
There was no public comment or member feedback during this meeting.
4. **Word on the Street**
 - Red is the Road to Wellness resumed outreach at their Hope Center (925 E Main St.) 1:00-4:00 pm every other Tuesday beginning from April 05, 2022. The event provides education, assistance relief materials and safer use supplies including Naloxone to people with substance use disorders.
 - The Hispanic health committee has been revamped and it has new sets of leadership. There are talks there about Mexican Consulate visit in Klamath. The date and venue will be shared when confirmed.
 - Oral Health Outreach: There will be an oral health outreach in the middle of May in Merrill and Malin.
 - The Klamath Tribes' Color Run/Walk for diabetes prevention is May 14.
 - KCPHD, Pacific source, and Central Organ Disability Support Network will be hosting vaccine booster clinics in Crescent on May 12th, at the Senior Center on 13th and at the Fair Grounds on 14th.

5. OHA Update

Federal Public Health Emergency Extended:

The Biden Administration extended the Federal Public Health Emergency an additional 90 days (July 14, 2022). This moves the redetermination process to mid-September or later and allows members to continue on their existing health care without interruption.

Healthier Oregon Program:

The House Bill 3352 puts into law "Cover All People" program now known as "Healthier Oregon." Through this program, people who are 19-25 or 55 and older will be eligible for full OHP benefits regardless of their immigration status starting July 1, 2022. Beginning May, notification will go out to those transitioning from Citizenship-Waived Medical (CWM) to Healthier Oregon.

For 1115 Waiver Information:

Visit the [1115 Waiver Renewal webpage](#) for links to the final application, an executive summary, a summary of changes from the draft to final application, a zip file of all public comments, summaries of public comments with OHA responses, and other information. The website is available in English and Spanish websites, and explanatory documents are available in 13 languages.

COVID Update:

OHA is now providing COVID-19 updates on a biweekly basis. The daily COVID-19 data will be posted every weekday on our [Twitter](#) and [Facebook](#) pages. COVID-19 vaccination dashboards, the Oregon COVID-19 Case and Testing Counts Statewide dashboard and the Oregon COVID-19 Testing and Outcomes by County dashboard will continue to be published on Wednesdays. See also [OHA website](#) and [data dashboards](#).

12-month eligibility for Oregon Health Plan post-partum benefits:

OHA has implemented a new policy changing the duration of post-partum benefits. [Oregon Health Plan supplemental benefits will now continue for 12 months following the end of the pregnancy](#) instead of the previous 2 months. This change only affects members eligible for OHP Plus (BMH) benefits whose pregnancy ended, or will end, on or after April 1, 2021. Section 9812 of the [American Rescue Plan Act of 2021](#) (ARPA) allows states to provide protected post-partum coverage for 12 months following the end of an individual's pregnancy instead of a 60-day period. These benefits will continue for the remainder of the member's 12-month eligibility period.

OHA 2022 Legislative Summary:

[HB 4157](#) One-Time Assistance Payments; [SB 1554](#) Public Health Response to COVID-19; [HB 4045](#) Community Violence Prevention; [HB 4052](#) Mobile Health Units; [SB 1529](#) Volunteer Health Care; [HB 4077](#) Environmental Justice; [HB 4098](#) Substance Use Addiction, Prevention, Treatment and Recovery; [HB 4068](#): Emergency Preparedness; [SB 1555](#) Newborn Home Visiting Services; [SB 1545](#) Important Equity investments.

6. Compliance Update

Jeff Dover provided update to the CAC about the work of the Compliance Department in CHA. The department is responsible for submitting all the state deliverables and any of the required OHA submissions. It also oversees the Health Services Advisory Group (HSAG) and External Quality Review (EQR) deliverables, which are due once a year. Additionally, it oversees Appeals and Grievances, Annual Auditing strategy, Claims prior authorizations as well as the credentialing for providers. The department has undertaken to really look at CHA's internal and external training, whether it be provider training or staff training to make sure that it is more up to date. They have quarterly compliance committee meetings where they report out to CHA's Board Compliance Committee and the Operations Council. They appreciate the inquiries because as the "watchers" for the company, this is how they find out how the company's efforts affect the people it serves.

7. NEMT and Flex Rides

Princess presented on the Flex Ride Process that CHA developed to cover transportation assistance that members may need. The Flex Ride is to complement the non-emergent medical transportation for CHA and dual members. This service may be approved for the following destinations: Provider facilities for non-covered medical services for CHA/dual Members; Food banks; Farmers' Market; Non-covered wrap-around services; Non-covered SDOH services; WEX Health benefit locations.

Some restrictions CHA placed on the Flex Rides include:

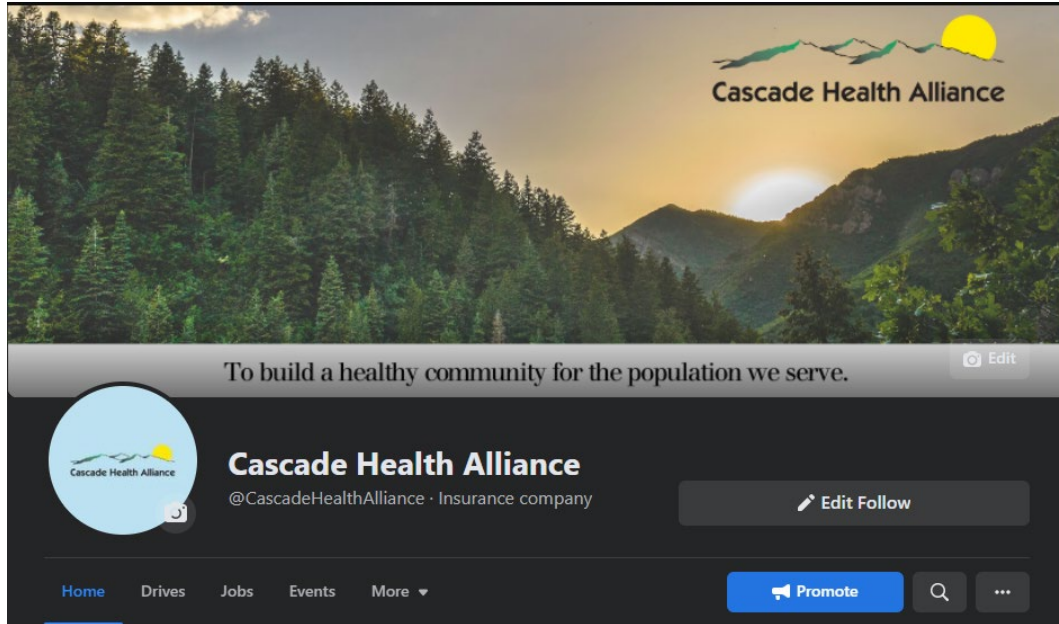
- a. Trip Days and times: Mondays – Fridays, 8:00am – 5:00pm
- b. Zip codes covered: CHA service area
- c. Frequency per week: 2 one-way rides per week (concessions may be considered)
- d. Number of additional persons on the trip: 3
- e. Quantity/Size of bags allowed: No bigger than 20" * 20" * 20"

There is an online request form on CHA website [Flex Ride Transportation Scheduling Application Form | Cascade Health Alliance](#), which has to be authorized by CHA before TransLink can provide this service. It is

important to note that NEMT requests takes precedence over Flex Ride, so TransLink may cancel Flex Ride if their vehicle and drivers are needed for NEMT rides.

8. **CHA Updates:**

Cascade Health Alliance Facebook page: CHA will soon be publishing its Facebook page. The goal is to connect with CHA's members and amplify the collective voices of partners and to improve the health and wellness in Klamath communities.



The Healthy Klamath Connect (HKC) is the Community Information Exchange (CIE) platform for the Klamath area. The idea of the HKC is to provide easier access for individuals, helpers and organizations seeking to connect to services. This community resource is free of charge to the individuals or organizations that provide free or reduced cost health, human and social services in the Klamath area. On April 25th (3-4pm), CHA will be hosting a second virtual workshop on how to use HKC. The first training was a huge success with 53 individuals (from 25 organizations in Klamath) registering for it and 34 of them attending the training.

9. **CAC Applications:** None. The CAC Chair stated that the CAC needs an event to recruitment. Jennifer suggested the event Central Organ Disability Support event could be a good opportunity for recruitment.

10. **AOB:** According to our CAC Roadmap, the next meeting should be our annual Retreat. We hope it will be in person (with a hybrid option). More information about this will be communicated. A draft agenda will be included with the minutes of this meeting.

For the Retreat agenda, the CAC recommended a game to get to know one another better. They also recommended more enlightenment on how the CAC member can better serve.

Rebecca asked update on the Air Filtration devices that were discussed in the meeting. Princess reported that while the expected progress has not been made to receive and distribute them, that CHA and OHA are still working on it. There should be an update on this in the next CAC meeting

11. **Meeting was ended by the CAC Co-chair at 1:05 pm.**

Next meeting is the CAC Retreat!

Date & Time: May 18, 2022. 12:00-1:30pm.