

MINUTES OF COMMUNITY ADVISORY COUNCIL MEETING

Wednesday November 17, 2021

Called to Order: 12:00 noon.

Attendees: Pamala Dame, Raquel Mendoza, Jennifer Little, Nora Foster, Amy Boivin, Burl Baker, Cheryl Newell, Rebecca Adams, Amber Kramer.

Other Attendees: Princess Osita-Oleribe, Bevin Ankrom, Patricia Pahl, Christopher Koski, Justin Straus; David Shute.

Apologies: Craig Schuhmann, Melissa Pisan.

Absentees: Wendy Vazquez; Dr Gerald Hill.

Meeting Agenda:

1. Introductions and Call to order: The meeting was called to order by Pamala Dame.

2. Review and Approval of the minutes of October 20, 2021.

Jennifer Little moved to adopt the minutes. Burl Baker seconded. The motion was carried.

3. Public Comment/Member Feedback

There was no public comment or member feedback during this meeting.

4. Word on the Street

KCPHD: The county is solidifying plans for a COVID event in Malin and Bonanza for the Hispanic community. They are also trying to organize a booster event in Crescent.

KTHFS: The Tribes is hosting a COVID event for kids 5-11 years at the fitness center in Chiloquin on 11/18/21 for the first dose and 12/09.

CHA: CHA is working on potentially hosting a COVID event for kids in association with Stanford Clinic. Information about will be shared with the CAC, if approved by CHA's leadership.

5. Transformation and Quality Strategy (TQS) Presentation

Patricia Pahl of CHA's Quality Management Department made this presentation to the CAC. She defined the aim of TQS. She also described the 9 projects TQS Projects CHA is leading in 2021, their components and project activities. She ended by seeking feedback on the project components of Cultural Considerations; Quality and Adequacy of Services; and Social Determinants of Health & Equity (SDOH-E). She asked the CAC; "What do you think of the current project? Continue project? New project? If recommending a new project, what are your ideas?" This presentation is in the appendix of this minutes.

Suggestions/Questions and responses included: Jennifer Little asked for strategies, successes, and barriers of these projects so the PHD, LCS, IYS and other organizations working on similar projects can share in the findings.

Patricia noted the request and promised to revert to the CAC with the lessons so far.

Nora Foster asked what is being covered by culture beyond language. Jennifer concurred with this question.

Chris Koski explained that the TQS project is aligned with the on-going Meaningful Language Access project in CHA. CHA is also working on providing Medical Interpreter Training for people in the Klamath area. He also added that CHA is open to other aspects of culturally responsive interventions that the CAC would like.

Nora then clarified that culture work needs to cover gender identities – how CHA communicates with members whose gender differ from what is stated on their official documents. She added that LCS has a training coming up around these issues organized by LADPC. She promised to share more information about the training.

Amy Bovin added that KBBH has had this training and urged CHA to be mindful of this in interacting with its staff and members. This issue spans beyond gender identities, it also touches around the use of “dead” names.

Patricia sought CAC input on whether or not CHA should focus on EMT as it plans to.

Jennifer, Nora, and Burl Baker agreed that the EMT is a great service that is being underutilized. They encouraged that word about EMT be put out to OHP/CHA member.

Bevin Ankrom recommended update on CCO’s member handbook and putting out fliers in provider facilities.

Jennifer also highlighted the childcare challenge some members have in trying to access the EMT service.

Bevin responded that Translink now makes room for the individual requiring this service to communicate the need to take along their children so the vehicles with enough rooms can be sourced for them.

Princess asked about what, if any, is the required lead time for notifying Translink of transportation need.

Bevin answered it depends on the provider, but it is generally 48 hours. She said that providers often try to make room for people who need emergency service. For NEMT, booking the appointment as soon as they know their next appointment is the best time to secure their ride to the medical appointments.

Nora agreed that the earlier the better even for the people in substance use treatment. She also acknowledged that services have been more flexible that it has ever been.

Burl thanked Jennifer for facilitating his appointment to the board of Translink.

On the SDOH-E component, **Nora** asked if there is a way to add more food hubs in Klamath especially around the Stearns Neighborhood (one of the poorest districts in Oregon), Merrill, Bonanza to increase people’s access.

Nora also asked if CHA would be supporting the Moore Park Project the year.

Princess confirmed that CHA has the approval of OHA to support the Moore Park project to the tune of \$50,000 through the SHARE Initiative.

6. OHA Update

Get Vaccinated: **Bevin** reported that there has been a spike in flu cases and encouraged everyone to get a Flu shot and the COVID booster shots too. 175,000 doses of the COVID vaccines for kids have come into the state and about 25% of them have been administered. With more kids and adults vaccinated, it will make for safer holiday season. She also stated that many pharmacies are no longer requiring people to meet the prerequisite to get the COVID booster shots especially in areas with low demand and a huge supply of vaccines.

1115 waiver with CMS: This has a lot of focus on health equity. CAC members are welcome to submit their comments/feedback on the 1115 Waiver. The window for the public comments/feedback will close in January. Then, the final draft is due to be submitted to the CMS for approval and will go into effect in July of 2022.

Vaccination Rate Vaccination data by CCOs shows CHA right around where the Klamath county is at about 40%. Out of 15 CCOs CHA is at bottom 4. She encouraged more efforts to get many adults and kids vaccinated. She also offered to help with supply of vaccines for the county, if needed. But Jennifer has this covered.

Healthier Together Oregon & Action: This is a statewide program focused on families and holds monthly programs. They are recorded with closed caption in both English and Spanish.

Community Information Exchange (CIE) Workgroup: OHA is looking for new members to join the workgroup especially people working on or interested in CIEs. Although the call for application closes today, 11/17/21, there may be considerations for submissions later than this date.

Community Engagement Sessions: There is one on 24/11/21 10-11am for Migrant and Seasonal Farmers and another on COVID 12/1/21 in English and Spanish.

7. **CHA Updates:**

OHA CAC member training: Princess reminded the CAC of the trainings starting today, 11/17/21, with the theme “Focused Equity Investment”. Subsequent trainings are lined up for the CAC up to February 2022. The details of these will be attached to the email of this meeting minutes. CHA will compensate CAC members for their time at these OHA trainings.

CAC meeting agenda: Princess asked if members are fine with the typical agenda of the CAC meeting and if there is need to make changes to it. Members expressed appreciation for the agenda as it is, and no one asked for any changes on it.

CAC Member Meeting Attendance Policy: Princess stated that based on the CAC charter after 3 unexcused absences in a regular general meeting. She asked for ideas on how to circumvent losing CAC members due to unexcused absences. The CAC agreed to a phone call from the CAC Chair or Coordinator after the first; an email/letter the after the second; then the disciplinary action stated on the charter after the third such absence.

CAC Vice Chair: With CHA Board’s approval of Pamela Dame’s position as the CAC chair, it leaves vacant the vice chair position. Picking up from where the conversation was left in a previous meeting, Pamela asked Nora if she confirmed that she could take on the role, but she said she was still waiting for Tayo’s response. Pamela then asked members to indicate interest for the position, which would be followed by a vote. Since no one volunteered, the Chair determined to take it back to the CHA board to confirm that Nora as the Vice Chair.

CAC Meeting RoadMap for 2022: Members will have the opportunity to finalize on this in the December CAC meeting. Members consented to the suggestion (and indicated interest) for an in-person meeting/End of year Lunch Meeting.

CAC Membership Application: Members were reminded to invite new members to the CAC, especially people who represent the diversity in the community.

8. **AOB: None**

9. **Meeting was ended by the CAC Co-chair at 1:19 pm.**

Next meeting December 15, 2021. 12:00-1:30pm.

Venue: Public Health annex (in person and/or virtual).