

CAC Meeting Minutes

Meeting: Cascade Health Alliance Community Advisory Council (CHA CAC)

Date: Wednesday, January 18, 2022 | **Time:** 12:00PM to 1:30 PM

CAC Members: Pamala Dame (Chair), Nora Foster (Vice Chair), **Rebecca Adams**, **Burl Baker**, Amy Boivin, Jennifer Little, Raquel Mendoza, **Melissa Pisan**, **Jessie DuBose** [Absent with Apologies]

Optional Attendees: Patricia Pahl, **Chanel Smith**, **David Shute, MD**, Belle Shepherd, Brittiany Lewis, Michael Donarski, **Lori Ortiz-Bustos**, **Malea Waldrup**, Cristina Hernandez, Bethany Osborn, **Stephanie Sullivan**, Kyle Gernhofer, DDS, **Charlie Hubbard**, **Biagio Sguera**, Gita Yitta, DMD

Location: Hybrid

Call in #: 650-4191505 | **Virtual Access Code/Meeting ID:** 400 140 585

In Person: Community Health Education Center (CHEC) Classroom B
2200 N Eldorado Ave. | Klamath Falls, OR 97601

Overview: The purpose of the CHA CAC is to bring the voice of CHA members and inform the CHA Board of the member experience. The CAC's purpose is also to identify and advocate for preventative care practices utilized by CHA and direct, track and review social determinants of health spending priorities in partnership with CHA.

Agenda Items:

Introductions and Call to order – Pamala

- The meeting was called to Order by CAC Chair, Pamala Dame at 12:05 p.m.

Den Score – Kyle (30 minutes)

- DenScore was created for community members so people can make informed decisions. It is to be used as an education and awareness tool for the community. The app allows members to manage decisions and options, like going to the ER, finding a high-quality dentist, or figuring out many other issues like insurance. The DenScore app focuses on patients that do not have a dental home. Although the app has yet to be made live, it will be released as an app-based application in two weeks. That will be a targeted ad campaign that can provide a resource and mobile option for dental services.
- DenScore hopes to partner with Coordinated Care Organizations (CCO) to integrate the app into many different applications, including telehealth. A member-centric tool to offer solutions to serve stakeholders and members with the end user in mind to provide patient-centered care.
- The DenScore app is a concept app that Cascade Health Alliance (CHA) is looking to see the possibility of benefiting members. So, to determine if the app will benefit members, CHA

Confidentiality Statement

This Meeting Agenda document along with all attachments hereto shall be considered Cascade Comprehensive Care's (CCC) Proprietary/Confidential Information

brings it to the CAC to receive insight on if they would not only use the app but if it is a helpful tool. Ultimately, the CAC determined the DenScore app would not be useful or utilized by CHA members. For details on why, contact the CHA CAC Coordinator.

Review and Approval of the minutes of December 21, 2022 – Pamala

- Jennifer Little moved to adopt minutes and Amy Boivin Second. The motion was carried out.
- In addition to the approval of minutes, a comment to have more reflection on feedback.

Public Comment, Member Feedback & Word on the Street – All (5 minutes)

- More to come for a vaccine event sponsored by Public Health, including flyers.
- Vaccine Clinic and Resource Fair was on Tuesday, January 24, 2023, at Klamath Community College Bldg. four. From 10:00 am to 3:00 pm for resources and 10:00 am to 5:00 pm for the vaccine clinic.

OHA Update – Patricia (10 minutes)

- **OHA Leadership Changes**
 - There were some leadership changes at Oregon Health Authority (OHA); Director Pat Allen's last day was January 3, 2023. Also, Kris Kautz, COO, will be Interim Director until Tina Kotek's appointee James Schroeder is present effective on January 10, 2023. The Behavioral Health Director is stepping down in January, and Bessie Scott will be the new Behavioral Health Director. Lastly, government relations director Jeff Scroggins's last day was December 16, 2022, as Ashley Thirstrup became Interim Government Relations.
- **COVID-19 Boosters for Children**
 - Children who need the booster from six months to four years old are eligible. The COVID-19 vaccine is safe and effective, and if you have any questions, talk with your health provider for more information. Due to physician transfers, the Stanford Clinic still needs to re-register for COVID-19 shots. Gram Pediatric Clinic is in the process of enrolling, but Klamath Open Door, Sky Lakes, and Public Health are offering the vaccination.
- **Seeking care for RSV in Children**
 - It is recommended to seek care for your child if they have one or more severe symptoms of Respiratory Syncytial Virus (RSV). Like difficulty breathing, increased work of breathing, less than one wet diaper every eight hours, a noticeable gray or bluish tint to the tongue and lips or skin or decreased activity and alertness.
- **Open Enrollment for Private Health Insurance**
 - The last day for enrollment for private health care was January 15, 2023. For Oregon's health insurance marketplace, Open enrollment is the only time when anyone who has not been offered insurance from a job or a public program like Oregon Health Plan or Medicare. They can enroll in health coverage through Oregon Health Care.gov, often with financial help. Both are quick and easy-to-use window-shopping tools (<https://orhim.info/shop>) and can determine affordable job-based coverage (<https://orhim.info/ESItool>) where users can see available plans and savings. Also, it allows users to see programs for prescription drugs and networked primary care doctors or hospitals, and gov/gethelp's health insurance experts provide free local services. So, it is encouraged that all Oregonians who do not currently have health insurance available to start at OregonHealthCare.gov.
- **Community Conversation about Applied Behavior Analysis**

- OHA is seeking community feedback on Applied Behavior Analysis (ABA). ABA is a therapy-based treatment for those diagnosed with autism and has Oregon Health Plan (OHP) benefits. The current administrative rules cover Medicaid payments and providers but do not cover oversight or management of ABA programs or facilities. Please join the community conversations to review existing laws and regulations.
- **New OHP Benefits in 2023**
 - Effective on January 1, 2023, the Oregon Health Authority (OHA) and CCOs are required to cover any medically necessary and medically appropriate service for Oregon Health Plan-enrolled children and youth until their 21st birthday. Under the federal Early Periodic Screening, Diagnosis, and Treatment (EPSDT) benefit regardless of the priority list. Additionally, approval to raise the Birth Doula to \$1,500 gives members more opportunity and time. Also, the veteran dental program has specific criteria for first come, first serve, and veterans can sign-up through OHA.

CHA Updates – Patricia (5 minutes)

- No update.

CAC Applications – All (5 Minutes)

- Welcome, Bethany Osborn, the Director of Integral Youth Services and CAC member applicant.
- Jennifer Little moved to approve new Bethany as new CAC member and Amy Boivin Second.

Adjournment – Pamala

- Pamala called the meeting to close at 1:33 p.m.

Next Meeting: 12:00 – 1:30pm on Wednesday, February 15, 2023

Community Advisory Council OHA Innovator Agent Update

January 2023

By Belle Shepherd, MPH

Oregon Health Authority Innovator Agent
Supporting Cascade Health Alliance, Columbia Pacific
and Jackson Care Connect CCOs

Belle.Shepherd@dhsoha.state.or.us

503-983-1929 (call or text)



OHA leadership changes

- OHA Director Pat Allen's last day was 1/3/23. Kris Kautz, COO, will serve as the Interim director until Governor-elect Tina Kotek's appointee James Schroeder is effective on 1/10/23. Mr. Schroeder is the previous CEO of Health Share CCO.
- Behavioral Health Director Steve Allen will also be stepping down in January with the appointment of Bessie Scott as the new Deputy Behavioral Health Director. Bessie comes to Oregon from Seattle, where she was Exec Director for Operations for the Public Defender Association.
- Government Relations Director Jeff Scroggin's last day was Dec 16th. Ashley Thirstrup has stepped in as interim government relations director, she was previously in the Public Health Division at OHA.

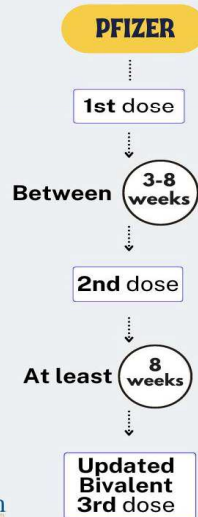
(Enter) DEPARTMENT (ALL CAPS)
(Enter) Division or Office (Mixed Case)

COVID-19 boosters for children

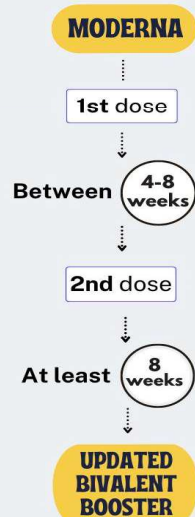
COVID-19 booster eligibility for children 6 months through 4 years old.

COVID-19 vaccines are safe and effective. If you have questions, talk to your health care provider (or call 211).

My child is 6 months through 4 years old:



My child is 6 months through 5 years old:

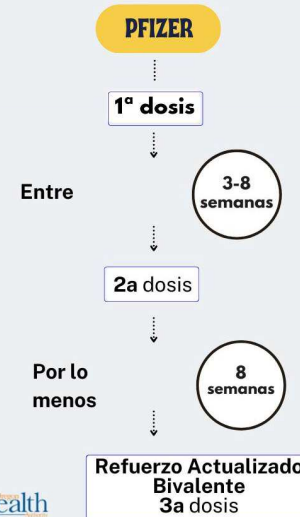


Health

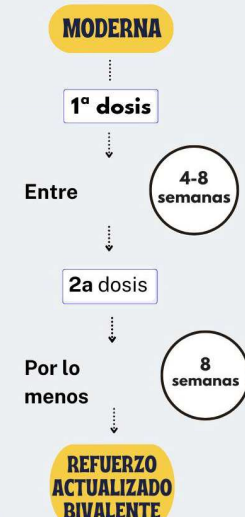
La elegibilidad para el refuerzo contra COVID-19 para niños de 6 meses a 4 años.

Las vacunas contra COVID-19 son seguras y efectivas. Si tiene preguntas, hable con su proveedor de atención médica (o llame al 211).

Mi hijo tiene entre 6 meses y 4 años:



Mi hijo tiene entre 6 meses y 5 años:



Health

When to seek care for RSV in children



(Enter) DEPARTMENT (ALL CAPS)
(Enter) Division or Office (Mixed Case)

Recomendamos que busque atención médica si su hijo tiene uno o más de los síntomas graves del virus sincitial respiratorio (RSV)

- Dificultad o mayor esfuerzo para respirar**
- Menos de un pañal húmedo cada 8 horas**
- Lengua, labios o piel color gris o azul**
- Notable disminución en la actividad y el estado de alerta**

Accesibilidad a los documentos: Para las personas con discapacidades o las personas que hablan un idioma que no es inglés, el Oregon Health Authority (OHA) puede proporcionar información en formatos alternativos, como traducciones, letra grande o braille. Comuníquese con la Unidad de comunicaciones del COVID-19 al 1-971-673-2411, TTY: 711, o por correo electrónico a COVID19.LanguageAccess@dhsosha.state.or.us.

OHA 4366A (12/06/2022) SPANISH

Open enrollment for private health insurance:

- Jan. 15 is the last day of open enrollment for private health insurance in Oregon's health insurance marketplace. Open enrollment is the only time when anyone who are not offered insurance from a job or a public program like the Oregon Health Plan or Medicare can enroll in health coverage through [OregonHealthCare.gov](https://oregonhealthcare.gov), often with financial help.
- This is a quick and easy-to-use [window-shopping tool](https://orhim.info/shop) (<https://orhim.info/shop>) where users can preview which plans and savings are available to them. The tool also allows users to see which plans cover their prescription drugs and are networked with their preferred primary care doctor or preferred hospitals.
- A [new tool](https://orhim.info/ESItool) (<https://orhim.info/ESItool>) can help you figure out if job-based coverage is considered affordable.
- Free local help can be found from health insurance experts around the state at [gov/GetHelp](https://oregonhealthcare.gov/GetHelp).
- Bottom line: we encourage all Oregonians who do not currently have health insurance available to start at [OregonHealthCare.gov](https://oregonhealthcare.gov).

Community conversation about Applied Behavior Analysis

- OHA is seeking community feedback on the topic of Applied Behavior Analysis (ABA). ABA is a therapy-based treatment provided primarily to people diagnosed with autism and is currently an Oregon Health Plan (OHP) benefit. Current administrative rules for ABA address Medicaid payment and provider requirements but do not address oversight or management of ABA programs or facilities. If you or your family has lived experience with ABA, please consider joining this community conversation. ASL and Spanish interpretation and closed captioning will be provided. If you need other accommodations, please contact Tamara Bavaro at tamara.bavaro2@oha.oregon.gov.
- Review the current rules about eligibility and Medicaid payment for ABA rules:
- [Medicaid Payment for Behavioral Health Services: ABA](#)
- [Medicaid Payment for Behavioral Health Services: Individual Eligibility for ABA Treatment](#)
- [Learn more about ABA.](#)
- **Three meeting options are available:**
- **Tuesday, Jan. 10 from 6 to 7 p.m.** [To join using your computer, tablet, or smartphone, please click here:](#)
- Meeting ID: 161 419 6159 Passcode: 882603 One tap mobile+16692545252,,1614196159# US
- **Wednesday, Jan. 18 from noon to 1 p.m.** [To join using your computer, tablet, or smartphone, please click here:](#)
- Meeting ID: 161 414 9234 Passcode: 829262 One tap mobile+16692545252,,1614149234# US
- **Thursday, Jan. 26 from 6 to 7 p.m.** [To join using your computer, tablet, or smartphone, please click here:](#)
- Meeting ID: 160 563 2048 Passcode: 479171 One tap mobile+16692545252,,1605632048# US

New OHP benefits in 2023

- Effective January 1, 2023, the Oregon Health Authority (OHA) and coordinated care organizations (CCOs) are required to cover any medically necessary and medically appropriate service for OHP-enrolled children and youth until their 21st birthday, **regardless of the Prioritized List**, under the federal Early Periodic Screening, Diagnostic and Treatment (EPSDT) benefit. Here is what this means for members: [Member Fact Sheet](#).
- Oregon received approval from CMS to raise Birth Doula rates from \$350 up to \$1500 retroactive to July 1st, 2022. Awaiting rates to be loaded to MMIS—communication notice coming soon.
- Veteran’s dental program and CCOF dental, January 1st 2023. How to apply for Veteran’s dental program flyer [HERE](#)

Resources:

- If you would like to be added to the **Transformation Center's CAC member distribution list**, you can sign up here: <https://www.surveymonkey.com/r/JYHCTGY>. You will receive quarterly email updates to CAC members using this distribution list.

OHA's COVID-19 resources

- [COVID-19 home page](#)
- [News and reports](#)
- [Data dashboard home page](#)
- [County-level COVID-19 case data](#)
- [Monthly Congregate Care Setting Outbreak Report](#) (published 2nd Thursday of every month)
- [Monthly Data Report](#) (published 2nd Thursday of every month)
- [Cases by vaccination status](#) (updated 2nd Wednesday of every month)