

Minutes of Community Advisory Council Meeting
Wednesday, August 17, 2022
CAC Monthly Meeting

Called to Order: 12:01 noon.

CAC Attendees: Pamala Dame, Nora Foster, Amy Boivin, Jennifer Little, Burl Baker, Rebecca Adams, Raquel Mendoza.

Proposed CAC Members Awaiting CHA Board Approval: Jessie DuBose, Tina Zaragoza.

Other Attendees: Belle Shepherd, Yessenia Baltazar, Lori Ortiz-Bustos, Michael Donarski, Brittiany Lewis, Princess Osita-Oleribe

Apologies: Melissa Pisan.

Meeting Agenda:

1. **Introduction and Call to Order:**

The meeting was called to order by CAC Chair, Pam Dame at 12:01pm

2. **Review and Approval of minutes of July 20, 2022**

Nora Foster moved to adopt minutes, Burl Baker second. The motion was carried.

3. **Public Comment / Member Feedback**

There was no public comment or member feedback during this meeting.

4. **Word on the Street**

- The Mexican Consulate will be visiting Klamath Community College on Saturday August 20, 2022. A lot of community partners will be there with lots of resources.
- At Public Health, there was a total of 48 doses of the vaccine administered for the Pediatric Vaccine Clinic this week. Also, we will be holding pediatric vaccine clinics every other Tuesday through October. Next event will be August 31, 2022

5. **OHA Update:**

• Federal Public Health Emergency (PHE) and benefits:

Currently, this is set to expire on October 15, 2022, but may be extended again. As a result of this PHE extension:

- ✓ Most Oregonians who receive SNAP benefits will continue to receive temporarily increased emergency food benefits.
- ✓ Redeterminations for the 1.4 million people OHP will NOT begin until the PHE ends. OHA will have 14 months for redetermination of OHP members when this occurs.
- ✓ Members can update their address via the ONE system or a Community Partner, so they can receive notifications of renewal when the PHE ends.
- ✓ Most Oregonians on OHP will continue on that but those who cannot (about 0.3 million of them will have the option of Bridge Program; Oregon Health Insurance Marketplace; or other coverage (employer, Medicare, etc.).

Reactions: Rebecca asked if people who have OHP as a secondary plan still need to go through redetermination and the answer is yes.

Princess asked about the Healthier Oregon Program. Belle agreed that this program will provide coverage for another 12,000 Oregonians who were not originally covered under OHP.

• System and process changes to support people:

- ✓ OHP Members can now make non-eligibility related updates through a self-service option on the ONE Portal without having to formally report a change.
- ✓ OHA is partnering with CCOs to gather contact information updates directly from their members. This may take effect from August 2022 ahead of the redetermination period.

Reactions: Lori asked about community messaging around the end of the PHE and redetermination period. She stated that CHA would love to collaborate with the state's marketing efforts around this. She asked to be kept in the loop to be aware of the marketing schedule for this.

Rebecca also volunteered to disseminate the information through the community/wonder room in the country village where she resides when needed.

Belle appreciated the offers and questions and promised to keep the CAC posted as this progresses.

- **998 Suicide and Crisis Lifeline:**

998 Suicide and Crisis Lifeline is a nationwide program launched on Saturday, July 16. Therefore, people in Oregon and nationwide who are experiencing a behavioral health crisis will be able to call, text or chat 988 to get compassionate care and support from trained crisis counselors. The new three-digit 988 number will be available 24 hours a day, 7 days a week. Calls are available in English and Spanish, and the English online availability is only now. The online chat resource is working on access rights in different languages and Spanish. Calls here triage to 911 (and vice versa) if necessary and to local crisis centers and access areas. More information about this service is included in the presentation.

Reactions: Lori asked about data generated from this program. Belle said she will get the current statistics back to the CAC. She said that the plan is to use to data to determine at some level resource gaps and areas of intervention.

- Heat Exhaustion and Heat Stroke: She described the symptoms of these. She also provided recommendation on how to prevent them.
- Register for CCOs 101 Webinar: This introduction to CCOs webinar will hold on October 21st, 2022. It will cover the following topics: History and development of CCOs; The coordinated care model; Where CACs fit in the CCO model; The Oregon Health Plan (OHP); CCO contracts and CCO 2.0; and How CCOs are structured and operate. The webinar will be recorded.

6. **System of Care and Member Benefit Presentation:**

Heather Robinson explained that these are huge topics and that she would try her best to get through them but would be happy to have an additional time to delve further into them.

System of Care (SOC):

She defined SOC as "A local network of youth, families, providers, helpers, and community members coming together to meet the needs of Klamath County's youth and their families". She also explained that at the basis of the SOC guiding principles are its 3 core values as Youth-Guided and Family-Driven; Culturally and Linguistically Responsive; and Community-Based. Heather expounded on the SOC leadership structure and its workgroups and sub committees. She welcomed recommendations to the youth and family subcommittee. Please, see presentation for more details.

Reactions: Rebecca asked about funding opportunities for youth rising or programs like that through SOC. Michael said that Health Related Services and SHARE Initiatives fund Community Benefit Initiatives such as that. He stated that these are other ways through which CHA can support such programs and that Princess is working on a call for funding application for that.

Then Heather added that there are other community resources that could also provide similar interventions. She also offered to submit this request as a barrier that could receive information with more information from Rebecca.

Member Benefits:

Heather outlined the in-house benefits that CHA members can receive through the Case Management Department. These include Care Coordination, Case Management, Interdisciplinary collaboration to provide services that members need. Some of the Care Coordination services available to CHA members include Transitions of Care; Short-Term Needs; Intensive Care Coordination; Maternity services; BH services; Other SOC services, Traditional Health Worker (THW) etc. CHA is also involved in community resources events through which community members receive gift items from CHA. Please, see presentation for more details.

7. **CHA Updates:**

- CHA received 420 Air filtration devices (AFDs) and 480 Filters for OHP members (CHA and Fee for Services/Open Card Medicaid members). Distribution of these air filtration devices continues, with several pickups being made at the office and home deliveries through the support of Integral Youth Services. Hundreds of devices and filters have been distributed so far.
 - CHA procured and is distributing air conditioners to its members.
 - Princess announced that this is her last CAC meeting and that she will be leaving CHA and Klamath in a matter of weeks. She appreciated the CAC members for their patience and support to her in the 14 months she has been on the CAC. Likewise, the CAC members appreciated her work on the CAC and in the community.
8. **CAC Applications:** None for this meeting.
- Princess reported that the CAC members approved the membership of the applications from Tina and Jesse. Their membership will go through a second and final level of approval from the CHA Board. This will happen next Thursday, and the members will be duly communicated of the outcome.
 - There are no new applications at this moment, but two or three new applications are expected.
 - CHA received mail from the Tribes last week that they have a new strategic direction and would want to suspend participation on the CAC till further notice. She noted that the Tribes have a new Council and that its Health Advisory Committee where the previous Tribal representative served was dissolved.
- Reactions: Amy recommended that CHA identifies Tribal members who may not necessarily be representatives of the Tribal Council. Princess agreed to work with Amy to identify potential members who would serve this purpose.
- Princess reported that she will continue outreach for CAC member recruitment especially targeting OHP members who are of part of the LGBTQIA+ community and those of Hispanic heritage. The aim is to ensure that this CAC is representative of the population groups in the community.

Meeting was ended at: 1:05 pm

Next meeting

Date and Time: Wednesday September 21, 2022, 12:00 – 1:30 pm