

MINUTES OF COMMUNITY ADVISORY COUNCIL MEETING

Wednesday January 19, 2022

Called to Order: 12:02 noon.

Attendees: Pamala Dame, Raquel Mendoza, Jennifer Little, Amy Boivin, Burl Baker, Cheryl Newell, Craig Schuhmann, Rebecca Adams, Amber Kramer.

Other Attendees: Princess Osita-Oleribe, Bevin Ankrom, Christopher Koski, Davis Elliot, Jolene White.

Apologies: Nora Foster, Melissa Pisan.

Meeting Agenda:

1. **Introductions and Call to order:** The meeting was called to order by Pamala Dame.

2. **Review and Approval of the minutes of December 15, 2021.**

Amy Boivin moved to adopt the minutes. Jennifer Little seconded. The motion was carried.

3. **Public Comment/Member Feedback**

There was no public comment or member feedback during this meeting.

4. **Word on the Street**

NOVAC walk-in clinic is referring people to the Klamath Open Door for rapid drive-through COVID testing but it should be known that this is a service for only established patients of Klamath Open Door.

The County and partners are currently hosting a 2-weeks vaccination event at Fair Grounds (the first week) and at KCC (the second week).

5. **OHA Update**

COVID 19 Vaccine: Bevin reported that due to the Omicron surge, the State office buildings remain closed to the public till further notice. The State offices are currently overwhelmed by calls from Oregonians but are trying their best to answer all the questions especially around OHP.

The state is currently short on the antigen test kits although some pharmacies still have them. But the [Federal website](#) just went live that will provide 4 rapid test kits to families in the US at no cost to them. The initial dispatch will go out by the end of January/early February.

OHP members are welcome to request test kits from their local pharmacies. The bill will go to the CCO (CHA) and the pharmacy will provide the kits if they have them available.

Jennifer added that the Public Health Department is expecting some home test kits from OHA (6,000 to start with). These will serve as added avenues for members to access COVID test kits. There will be a press release to alert the public when the kits arrive.

Masking up is highly recommended – double masking (surgical mask + cloth mask or 2 cloth masks), use the KN-95 or N-95 masks. CHA is welcome to order for masks from the Emergency Department through the Public Health Department to hand out to its members.

The state has launched hotline is 866-917-8881 and [online portal](#) where people can report their positive at-home COVID tests and to get information about what to do in the event they contract COVID-19. OHA links

people in Klamath to the Public Health Department for wrap around services. Oregon does not require those who test positive to report their tests, but strongly recommends they do.

1115 waiver: OHA has received a lot of feedback on the Medicaid 1115 Waiver. The Waiver team is looking at them through a health equity lens. An update on all the comments received will be posted online. The updated waiver is expected to be in place on July 1. There will be role changes and contract changes for the CCO starting 2023. It will emphasize Health Equity, Behavioral Health, Intensive Care Coordination among other things. If time permits, Bevin, would love to share Waiver updates with the CAC in June or July.

6. 2022 CAC Road map

Princess added the Waiver update to the CAC roadmap for 2022. There is no list of trainings that must or not be on the roadmap. Members are welcome to suggest changes, as may be needed. OHA HE/SDOH trainings for the CAC continues this month.

7. Quality Metrics

David Elliot shared update on CHA Quality Metrics. The presentation is added as an appendix to the meeting minutes.

8. CHA Updates:

National Council for Health Equity (NCQA) Health Equity Accreditation: CHA will be working towards this accreditation in this year.

CAC Vice Chair: The nomination and election of the vice chair began months back is yet to be finalized. But considering the nominee is not present at this meeting, this will be revisited in the next meeting.

CAC Charter: The review of the CAC chartered was also moved to the next meeting.

9. **CAC Applications**: None

10. **AOB**: None

11. **Meeting was ended by the CAC Co-chair at 1:07 pm.**
Next meeting February 16, 2022. 12:00-1:30pm.

2021 CLAIMS METRICS - All



01/05/2021
Danielle Sherman

All

Max Service Date: 12/31/2021 Max Received Date: 1/3/2021 Avg Days: 28

Well-Child Visit	Childhood Immz	Adolescent Immz	Postpartum Care	Disparity: ED-MI
56.1%	69.2%	40.6%	75.2%	106.33

2021 Target: 54.6%
Benchmark: 54.6%
Num/Denom: 1,004/1,790
Actionable: 786
Gap: Meeting

2021 Target: 68.9%
Benchmark: 68.9%
Num/Denom: 319/461
Actionable: 0
Gap: Meeting

2021 Target: 29.0%
Benchmark: 29.0%
Num/Denom: 161/397
Actionable: 0
Gap: Meeting

2021 Target: 61.3%
Benchmark: 61.3%
Num/Denom: 231/307
Actionable: 2
Gap: Meeting

2021 Target: 96.85
Benchmark: 86.50
Num/Denom: 4,149/39.02
Gap: -370

Lower is better

*IET Initiation	*IET Engagement	Preventive Dental 1-5	Preventive Dental 6-14	Oral Evaluation
40.5%	14.6%	52.6%	43.7%	15.1%

2021 Target: 38.8%
Benchmark: 38.8%
Num/Denom: 219/541
Gap: Meeting

2021 Target: 9.5%
Benchmark: 9.9%
Num/Denom: 79/541
Gap: Meeting

2021 Target: 33.7%
Benchmark: 33.7%
Num/Denom: 1,291/2,453
Actionable: 0
Gap: Meeting

2021 Target: 43.1%
Benchmark: 43.1%
Num/Denom: 1,873/4,284
Actionable: 0
Gap: Meeting

2021 Target: 17.3%
Benchmark: 17.3%
Num/Denom: 174/1,156
Actionable: 0
Gap: 26

*Continuing validation on 2021 measure spec updates

One of two required to meet metric

**DHS Assessments	**DHS Physical Health	**DHS Dental Health	**DHS Mental Health
92.0%	96.6%	94.2%	97.8%

2021 Target: 86.9%
Benchmark: 90.0%
Num/Denom: 80/87
Actionable: 2
Gap: Meeting

Num/Denom: 84/87
Actionable: 0

1/3 of Assessments

Num/Denom: 65/69
Actionable: 0

1/3 of Assessments

Num/Denom: 45/46
Actionable: 0

1/3 of Assessments

Data Sources:
Plexis, ALERT IIS, Reliance, PRM Analytics, and CHA Case Mgt
-Allow for 1-4 months claims lag

Challenge Pool Measures:
Well-Child, IET Init and Eng, DHS, and Adolescent Immz

Red: At Risk
Yellow: Needs Attention
Blue: On Track
Green: Currently Meeting

DISCLAIMER: Continuing improvements and validation are scheduled, measure may change in updates to come as primary and secondary data source may change

CASCADE HEALTH ALLIANCE

CMS 2: Depression Screening	Cigarette Smoking Prevalence	CMS 122: Diabetes Poor Control
29.4%	27.3%	34.8%

Pop. Reporting: 98.8%
Pop. Threshold: 70%
Num/Denom: 1,741/5,912
 Reporting Only

Pop. Reporting: 98.8%
Pop. Threshold: 35%
Benchmark: 26.6%
Num/Denom: 2,342/8,565
Gap to Target: -63

Lower is better

Pop. Reporting: 98.8%
Pop. Threshold: 70%
Benchmark: 33.3%
Num/Denom: 390/1,120
Gap to Target: -17

Lower is better

SBIRT Screening (Rate 1)	SBIRT Intervention (Rate 2)
38.8%	16.5%

Pop. Reporting: 98.8%
Pop. Threshold: 20%
Num/Denom: 3,458/8,914
 Reporting Only

Pop. Reporting: 98.8%
Pop. Threshold: 20%
Num/Denom: 83/502
 Reporting Only

KHP Data: 01/01/2021 - 11/30/2021
 Received: 12/16/2021
 Enrollment: 5,137

Sanford Data: 01/01/2021 - 11/30/2021
 Received: 12/14/2021
 Enrollment: 5,431

Sky Lakes and CEFP Data:
SBIRT&SMO: 01/01/2021 - 11/30/2021 **Rc'd:** 12/15/2021
Dep&Diab: 01/01/2021 - 10/31/2021 **Rc'd:** 11/12/2021
CEFP & SLPC Enrollment: 11,348

The Childrens Clinic Data: 01/01/2021 - 10/31/2021
 Received: 12/13/2021
 Enrollment: 1,186

Red: At Risk
Yellow: Needs Attention
Blue: On Track
Green: Meeting
Gray: Reporting Only