# MINUTES OF COMMUNITY ADVISORY COUNCIL MEETING

Wednesday September 16, 2020

#### Called to Order

### Attendees:

Pamala Dame (Co-Chair), Rebecca Adams, , Amy Boivin, Nora Foster, Amber Kramer, Jennifer Little, Raquel Mendoza, Melissa Pisan, Sonya Stanley

Not Present: Craig Schuhmann-Unexcused; Signe Porter – Excused; Burl Baker – Excused;

Other Attendees: Annette Fowler, Maria Ramirez, Susan Boldt

#### 1. Introduction:

### 2. Review and Approval of Minutes

Amy Boivin: Motion to approve

Nora Foster: Second

**Motion Carried** 

### 3. Public Comment/Member Feedback

Amber wanted to compliment Dr. Bernhard at OIT Dental on the treatment he provides to his patients. She stated that she has never been treated with such respect and given the education that he provides. She mentioned that he really takes his time to make sure his patients are given the treatment and advise they need.

Amy mentioned that things at KBBH are similar to how they were in August and that some staff are in the office and some are continuing to work from home. They are doing a slow reopening.

Nora mentioned that LCS is also doing the same.

### 4. OHA Update.

Belle presented on the September update included in the minutes.

### 5. Quarter 4 text Campaign.

Maria presented on the topics of Quarter 4 text campaign and the CAC Suggested verbiage. Suggested texts are below.

CHA Social Media Launch (Facebook) – Include a direct link. – Exciting
new, we're launching a new way to communicate with our members via
Facebook. Like/follow us to learn more about updated information and
connect with resources.
Healthy Klamath Connect- Local resources – One stop shop for local
resource, check out HealthyKlamathConnect.com to find
Breast Cancer Screenings -

November:	Diabetes – oral health				
	Aging into Medicare				
	Medicare 101				
	Flu Shots – Get vaccinated/get it done early.				
December:	Annual Preventative Visits – Oral Health, Annual Well Child, Annual				
	check-ups.				
	Immunizations				
	Prepping for New Year's Resolution				
	Smoking Cessation				

### 6. SDOH-HE Priority Spending

Maria HRS Spending below.

- What are SDOH-E Spending?
  - O CHA has a Health-Related Services (HRS) Fund.
    - HRS are non-covered services that are intended to improve care deliver and overall member and community health and well-being.
      - HRS Types:
        - Flexible Services: cost-effective services offered to an individual member to supplement covered benefits
        - Community Benefit Initiatives: community-level interventions focused on improving population health and health care quality
- Examples Include: CASA donation and Klamath-Lake County Foodbank.

The CAC decided they wanted to take part in the decision making of the SDOH-HE is spending requirements. The CAC would like to participate primarily in the community benefit initiatives decide through grant funding. The CAC will assist in creating the application, scorecard, and donation materials. At this time, a selection committee was not assigned as the CAC decided they all want to participate as the selection committee.

## 7. CHIP Updates

This topic was tabled until a further meeting.